

PO # CH 257-VS-R588

Service Work Sheet

Connectivity IT Solutions Pvt Ltd.,
 #1877, 1st Floor, 31st Cross, 10th Mail,
 Banashankari 2nd Stage, Bangalore-70
 Phone: +91 80 26716555/3547/3636
 Email: indiatech@connectivitysolutions.in

Connectivity
Solutions

Ticket No		Date	23/7/25
Company Name	Cognizant		
Contact Person		Time In/out	10:50 AM to 12:30 PM
Call Reported By			

Device Details	
Make	CISCO
Serial Number	FOC2631Y7F8
Model	9500-X

Type (Please tick below)	FOC2631Y7R2		
Installation	Routine Check	AMC	Others: ☒

Issues and Solution	
Full Address:	Growth/1st floor / Second / Third RS NO 743 1 Bendorewadi nari village mangalore 575002

Problem Identified:

distribution switch de commission done.

Root Cause:

System Down (Please Tick)	Yes	No	Duration
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Status After Service (Please tick below)

Complete/Incomplete/Pending for Spare Parts/Under Observation/Working Solution Provided

Defective Spares		Replaced Spares	
Part Description	Serial No.	Serial No.	Part Description
	FOC2631Y7F8	FOC2631Y7R2	
Software Description	Version	Version	No. of Licenses

Customer Feedback

Please tick -

Extremely Satisfied / Satisfied / Dissatisfied / Annoyed

Remark:

Name	Ravi Shomey Shetty	Designation	System Engineer.
Email		Phone	8861928699

Engineer Signature

[Signature]
 8722461124

Customer Signature

[Signature]