

Contract



Contract No: GEMC-511687725330776

Generated Date: 04-Apr-2022

Bid/RA/PR No: [GEM/2021/B/1798802](#)

Organisation Details	Buyer Details
Type: State PSU Ministry: - Department: Energy Department Karnataka Organisation Name: N/A Office Zone: Bangalore Electricity Supply Company Ltd., Corporate Office, Bescom, Kr Circle, Bangalore	Designation: General Manager ICT MIS Contact No.: - Email ID: gmit.bescom@karnataka.gov.in GSTIN: N Corporate Office, BESCOM, K.R.Circle,Bangalore - 560001, Address: BANGALORE, KARNATAKA-560001, India

Financial Approval Detail	Paying Authority Details
IFD Concurrence: No Designation of Administrative Approval: General Manager (ICT& MIS) Designation of Financial Approval: General Manager (ICT& MIS)	Payment Mode: Offline Designation: Deputy General Manager(CM) Email ID: dgmcm@bescom.co.in GSTIN: N Corporate Office, BESCOM, K.R.Circle,Bangalore - 560001, Address: BANGALORE CITY, KARNATAKA-560001, India

Seller Details
GeM Seller ID: CBBA180000536007 Company Name: CONNECTIVITY IT SOLUTIONS PRIVATE LIMITED Contact No.: 09844444524 Email ID: murthy@connectivitysolutions.in Address: No.1877, 3rd Floor,Gangothri,31st Cross, 10th Main,Banashankari 2nd Stage, Bangalore, KARNATAKA-560070, - MSME verified: Yes MSME Registration number: KR03D0013303 MSE Social Category: General GSTIN: 29AAGCC1283L1ZC

*GST / Tax invoice to be raised in the name of - Buyer

Product Details						
#	Item Description	Ordered Quantity	Unit	Unit Price (INR)	Tax Bifurcation (INR)	Price (Inclusive of all Duties and Taxes in INR)
1	Product Name : Site TO Client VPN Solution Brand : Cisco Brand Type : Registered Brand Catalogue Status : Catalogue not verified by OEM Selling As : Reseller not verified by OEM Category Name & Quadrant : Site TO Client VPN Solution (Q3) Site TO Client VPN Solution HSN not specified by seller	4	pieces	1,959,562.5	NA	7,838,250
Total Order Value (in INR)						7,838,250

Consignee Detail						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Designation: - Email ID: con2.bescom.ka@gembuyer.in Contact: - GSTIN: N Address: Office of Executive Engineer(Ele), BESCOM Store, Rajajinagara,, BANGALORE, KARNATAKA-560001, India	Site TO Client VPN Solution	-	4	04-Apr-2022	04-May-2022

Product Specification for Site TO Client VPN Solution		
Specification	Sub-Spec	Value

Custom Specification	Custom Specification	Yes
Seller Specification Document:		
1. SpecificationDocument1	mkp.gem.gov.in/catalog_data/catalog_support_document/58/16/436/CatalogAttrs/SpecificationDocument/2022/1/21/2022_01_21_15_12_15_copy-of-specification_bescom_2022-01-21-15-12-20_7390111392245debed61643d0a33033c.pdf	
Buyer Specification Document:		
1. SpecificationDocument	mkp.gem.gov.in/catalog_data/catalog_support_document/buyer_documents/64118/54/78/703/CatalogAttrs/SpecificationDocument/2021/12/24/vpn-tech-specifications_2021-12-24-17-25-55_24147382dccf19142c1458fda690c1ae.xlsx	
Corrigendum		
1. Extended Upto : 2022-01-21 20:00:00		
Terms and Conditions		
1. General Terms and Conditions-		
1.1 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) as available on the GeM portal (unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable		
1.2 Terms of delivery: Free Delivery at Site including loading/unloading. In respect of items requiring installation and / or commissioning and other services in the scope of supply (as indicated in respective product category specification / STC / ATC), and the cost of the same is also included in the Contract price.		
1.2.1 Contracted goods should be delivered at the consignee or designated delivery location as per the working time of the buying organisation. Seller may get the same confirmed from consignee before scheduling delivery.		
1.2.2 A copy of the contract should be available with the messenger / dispatching agency that delivers the Goods at consignee / delivery location (preferably pasted / attached outside the consignment / package) for easy reference and ease in delivery acceptance.		
1.3 Delivery period: The Delivery Period/Time shall be essence of the Contract and delivery must be completed not later than such date(s). Any modification thereto shall be mutually agreed and incorporated in the Contract as per the provisions of the GTC.		
1.4 Performance Security: If the Seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the Buyer to forfeit either in whole or in part, the Performance Security furnished by the Seller.		
1.5 Taxes and Duties: Contract Prices are all inclusive i.e. including all taxes, duties, local levies / transportation / loading-unloading charges etc. Break up of GST shall be indicated by the Seller while raising invoice / bill on GeM. While submitting the bill / invoice Seller shall undertake that the Goods and Services Tax (GST) charged on this bill is not more than what is payable under the provision on the relevant Act or the Rules made there under and that the Goods on which GST has been charged have not been exempted under the GST Act or the Rules made there under and the charges on account of GST on these goods are correct under the provision of that Act or the rules made there under.		
1.6 Octroi Duty and / or other local taxes:Contract Prices are all inclusive hence no reimbursement over and above the contract price(s) shall be allowed to seller towards payment of local taxes (such as levy of town duty, Octroi Duty, Terminal Tax and other levies of local bodies etc).		
1.7 Limitation of Liability: The provisions of limitation of liability between Buyer and Seller as given in the GTC shall be applicable here.		
1.8 Resolution of disputes: The provisions of DISPUTE RESOLUTION BETWEEN BUYER AND SELLER as given in the GTC shall be applicable here.		
1.9 Liquidated Damages: If the Seller fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any controversy/dispute of any sort whatsoever. In case, Service Level Agreement (SLA) is applicable the same shall be applicable for the Contract.		
1.10 Financial Certificate:		
1.10.1 The expenditure involved for this purpose has received the Sanction of the competent financial authority.		
1.10.2 The funds are available under the proper head in the sanction budget allotment for the concern financial year.		
1.10.3 I have been fully authorized by the department to sign the supply order or incur the liability of the Goods being ordered.		
1.11 The bidder should submit a self declaration to the effect in bidder's official letter head that their agency have not been black listed by any Agency whatsoever till date.		
2. Buyer Added Bid Specific Terms and Conditions-		
2.1 Generic:		
Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.		
2.2 Service & Support:		
Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in		

warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

2.3 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.4 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.5 Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Bidder Should Submit Certificate stating acceptance to following terms and Conditions:

1. The bidder shall provide supply, installation, configuration, implementation, maintenance & management of the proposed REMOTE ACCESS VPN solution.
2. The bidder shall deploy physical hardware VPN Gateway's in high-availability mode in old DC and Virtual software VPN solution in new DC.
3. The bidder shall provide complete services for the solution under the scope including installation, implementation, integration, management, maintenance and support, and knowledge transfer for post implementation.
4. The scope of the services and maintenance is to be provided for a period of Five (5) years.
5. The bidder shall provide a certificate on the OEM's letterhead for upgrade and maintenance support for a period of Five (5) years.
6. The bidder should follow a standard process to ensure that proposed solution meets functional, security performance and regulatory requirements of BESCOM.
7. The bidder should provide detailed architecture of the provided solution along with installation and administration guide, which must include high-level design (HLD), and Low Level Design (LLD) document.
8. The bidder must have an arrangement with the OEM such that the bidder/ BESCOM should be able to log a call with the OEM directly.
9. The proposed VPN solution must be scalable to support up to 7500 Concurrent users. The initial spread of the solution would be to cover 3000 clients (using desktops & laptops, tablets or mobile devices).
10. The proposed VPN solution should provide DNS security solutions for 100 users as per the technical specification and should be scalable to support up to 7500 users.

Bidder should accept Following Payment Milestones:

Milestone1: 70 % of the bid Value after Successful supply, Installation, Configuration and Implementation

Milestone2: After Completion of each year, 6 % of Bid value per year after Go LIVE(Milestone 1) For 5 Years

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