

11th April, 2022

PO No.: IBL_CSC_IT Hardware_061892
Ref No.: PR-0000342325-IB

Connectivity IT Solutions Pvt. Ltd.
1877, First floor, Gangothri, 31st cross, 10th
Main, Banashankari II Stage,
Bengaluru-560070.

Kind Attention: Mr. Venkat Rajan

Sub: Networking Equipment towards DBS 9th Floor Additional space

Dear Sir,

This is with reference to your proposal (email) dated 30th March, 2022 and subsequent discussions on the same; we are pleased to place our order as under:-

SR. NO	PART NUMBER	DESCRIPTION	SERVICE DURATION (MONTHS)	QTY	UNIT PRICE	TOTAL PRICE
1	C9200L-48T-4X-E	Catalyst 9200L 48-port data, 4 x 10G, Network Essentials	---	3	1,86,939	5,60,815.55
1.0.1	CON-SNTP-C920L4XE	SNTC-24X7X4 Catalyst 9200L 48-port data, 4 x 10G, Network Essentials	36	3	77,145.62	2,31,436.87
1.1	C9200L-NW-E-48	C9200L Network Essentials, 48-port license	---	3		-
1.2	PWR-C5-125WAC/2	125W AC Config 5 Power Supply - Secondary Power Supply	---	3	43,794.20	1,31,382.59
1.3	CAB-TA-IN	India AC Type A Power Cable	---	6		-
1.4	C9200L-DNA-E-48	C9200L Cisco DNA Essentials, 48-port Term license	---	3		-
1.4.0.1	C9200L-DNA-E-48-5Y	C9200L Cisco DNA Essentials, 48-port, 3 Year Term license	36	3	35,097.99	1,05,293.97
1.5	C9200L-STACK-KIT	Cisco Catalyst 9200L Stack Module	---	3	39,102.08	1,17,306.24
1.6	C9200-STACK	Catalyst 9200 Stack Module	---	6		-
1.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	3		-
1.8	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	3		-
12	C9200L-24P-4X-E	Catalyst 9200L 24-port PoE+, 4 x 10G, Network Essentials	---	1	1,67,712	1,67,712.39

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PNA House Office: IndusInd Bank Limited, Basement, 1st Floor, 3rd Floor & 4th Floor, PNA House, Plot No 57, Street No 17, MIDC Andheri (E), Mumbai - 400 093 Tel: (022) 61069200

Registered Office: 2401 Gen. Thimmayya Road, Pune 411 001, India
Tel.: (020) 2634 3201 Fax: (020) 2634 3241 Visit us at www.indusind.com
CIN: L65191PN1994PLC076333

2.0. 1	CON-SNTP- C920024X	SNTC-24X7X4 Catalyst 9200L 24-port PoE+, 4 x 10G, Ne	36	1	68,410.17	68,410.17
2.1	C9200L-NW-E- 24	C9200L Network Essentials, 24-port license	---	1		-
2.2	PWR-C5- 600WAC/2	600W AC Config 5 Power Supply - Secondary Power Supply	---	1	62,563.15	62,563.15
2.3	CAB-TA-IN	India AC Type A Power Cable	---	2		-
2.4	C9200L-DNA-E- 24	C9200L Cisco DNA Essentials, 24-port Term license	---	1		-
2.4. 0.1	C9200L-DNA-E- 24-5Y	C9200L Cisco DNA Essentials, 24-port, 3 Year Term license	36	1	19,144.32	19,144.32
2.5	C9200L-STACK- KIT	Cisco Catalyst 9200L Stack Module	---	1	62,563.15	62,563.15
2.6	C9200-STACK	Catalyst 9200 Stack Module	---	2		-
2.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	1		-
2.8	NETWORK-PNP- LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	1		-
3	AIR-AP3802I-D- K9	802.11ac W2 AP w/CA; 4x4:3; Mod; Int Ant; mGig D Domain	---	14	71,664.57	10,03,303.92
3.0. 1	CON-SNTP- AIRP382P	SNTC-24X7X4 802.11ac W2 AP w/CA;	36	14	11,471.87	1,60,606.13
3.1	AIR-AP-T-RAIL-R	Ceiling Grid Clip for APs & Cellular Gateways-Recessed	---	14		-
3.2	AIR-AP- BRACKET-1	802.11 AP Low Profile Mounting Bracket (Default)	---	14		-
3.3	SW3802- CAPWAP-K9	Cisco Aironet 3800 Series CAPWAP Software Image	---	14		-
3.4	AIR3800-DNA- OPTOUT	CISCO DNA SUBSCRIPTION OPTOUT for AIR3800	---	14		-
4	SFP-10G-SR=	10GBASE-SR SFP Module	---	6	34,530.95	2,07,185.70
Total without TAX-GST						28,97,724
5	One time implementation	Partner Services	---	1	2,50,000.00	2,50,000.00
Total without TAX-GST						31,47,724

Total Order Value: Thirty One Lakhs Forty Seven Thousand Seven Hundred and Twenty Four Only

TERMS & CONDITIONS:

1. **Taxes:** Extra as applicable
2. **HSN/SAC Code:** 8571

3. Payment Term: As below

- 100% Product cost post delivery
- Implementation cost post Installation

4. Warranty: - 3 years as per IBL SLA agreed.(Annexure 1)

5. AMC: 10% (Max Capped)

6. Bill to Address: 8TH FLOOR, TOWER 1, ONE INDIABULLS CENTRE, 841, S.B. MARG, ELPHINSTONE ROAD (W), MUMBAI - 400 013 (Branch Code:-0099D)

7. Ship To Address: IndusInd Bank Ltd., DBS Business Center, One World Center, Tower One, 9th floor, Senapati Bapat Marg, Lower Parel, Mumbai - 400013.

8. Invoice Submission: Digital Invoices to be emailed to invoicing@indusind.com along with a sign off from the respective Stakeholder (Senior Management).

9. TAT for invoice Submission: Invoice to be submitted within 3 months from date of supply of goods or services rendered, failing which the invoice will not be considered for payment.

10. Upload on GST Portal: Invoices submitted to the Bank should get uploaded on the GSTN portal with the correct Invoice Number, Invoice Date and GST No. under B2B (Maintain accuracy in figures, words & special characters)

11. Error in GST upload: Incase there is a wrong upload of invoice number or invoice date / Error in quoting Bank GST Nos. / Non-deposit of Tax to Govt. treasury / Non filling of GSTR1, etc., Connectivity IT Solutions Pvt. Ltd., will have to reimburse to IndusInd Bank, the amount of GST Cenvat loss.

12. Other Terms: The defined Scope is as per the agreed proposal and Support SLA Back to Back with OEM.

Kindly confirm receipt of this Purchase Order.

Yours Faithfully

For IndusInd Bank Ltd.,

Mohammed Mussa
Head – Procurement

Rashmi Tandel
11/6/22

Service Level Agreement: (Annexure 1)

1. Support Window: 24x7 4. If RMA is not possible, Connectivity will provide standby device till RMA reach at site. Define the Sunday/Holidays Support Model.
2. Response time: 15 Minute from logging the call at Connectivity call center response will be of Email/telephonic/Onsite.
3. In case of Hardware failure, call will be logged with Connectivity Helpdesk for replacement of faulty Hardware. In case of hardware failure Connectivity will be providing functionally equivalent spare/standby on the earliest arrangement, NBD or on best effort basis for locations where road permit or some documentation is required from IndusInd side for shipment of goods.
4. The onsite support will cover:
 - a. Intelligent Hand support (IHS) for Hardware replacement.
 - b. Replacement of defective device with functionally equivalent spare/standby.
5. DC, DR, NDR and Critical HUB location devices would be responded within 1 hour.
6. Pre and post installation OS update will be done by Connectivity engineer.
7. Post installation for any hardware or software issues, Connectivity FE (field engineers) will be aligned to rectify the issue.
8. Patches, Bug-Fix, advisory and Vulnerability support will be provided by Connectivity in coordination with CISCO as and when presented. Reports will be shared duly with Bank.
9. All metro Cities across the country within 2 hour. Urban 3 hour, Semi urban 4 hour and rural 5 hour.
 - a. Remarks/Suggestion- As a partner we would appreciate if and when required in case of any emergency for third party hardware failure, Connectivity will support us in replacement of devices wherever possible on best effort basis.
10. In case there is deviation in replacement penalty would be levied as below:

Hardware Failure Penalty		
Classification	Resolution Time	Penalty (Post Resolution Time breach)
DC/DR/NDR/Backhaul/Critical HUB	2 hours	5000 per hour *7*365
Metro City	3 hours	500 per hour *9*6
Urban City	4 hours	400 per hour *9*6
Semi Urban	5 hours	300 per hour *9*6
Rural	6 hours	200 per hour *9*6

Rashmi
11/11/22

Mallikarjun
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