

From: Priyanka S <priyanka.s@cosol.in>
Sent: 16 December 2024 18:19
To: Education Karnataka <sepc.kar@gmail.com>
Cc: Ashwini V Gopal <ashwini@cosol.in>; Kumari AP <ap.team@Connectivitysolutions.in>
Subject: Re: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

Hi Sir,

Greetings for the Day!

We would like to acknowledge you that we have received the payment against attached quote, we are initiating to process the order and keep you updated.

Regards,
Priyanka.S
Customer Success Manager
Ph: +91-8971736678

*My email domain has changed
from priyanka.s@connectivitysolutions.in to priyanka.s@cosol.in kindly update your address book accordingly.*

From: Kumari AP <ap.team@Connectivitysolutions.in>
Sent: 16 December 2024 18:00
To: Priyanka S <priyanka.s@cosol.in>
Cc: Ashwini V Gopal <ashwini@cosol.in>; Education Karnataka <sepc.kar@gmail.com>
Subject: RE: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

Hi Priyanka,

Yes we have received the below amount.

16 Dec 2024 Transfer Credit N/P351240388248313/CNRB0000788/STATE EDUCATION
POL
25,960.00

Regards
Kumari
Accounts dept
Connectivity IT Solutions Pvt Ltd
8892942824

From: Priyanka S <priyanka.s@cosol.in>
Sent: 16 December 2024 17:55
To: Education Karnataka <sepc.kar@gmail.com>; Kumari AP <ap.team@Connectivitysolutions.in>
Cc: Ashwini V Gopal <ashwini@cosol.in>
Subject: Re: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

@Kumari AP

Hi Kumari mam,

Kindly confirm here on the receipt of advance payment for webex order with Quote No.: CS-SQ-BLR-2024-25-001100

Quote value : Rs.25,960/-

Best Regards,
Priyanka S

From: Priyanka S <priyanka.s@cosol.in>

Sent: Friday, December 13, 2024 4:42 PM

To: Education Karnataka <sepc.kar@gmail.com>

Cc: Ashwini V Gopal <ashwini@cosol.in>

Subject: Re: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

Hello Sir,

Please find the attached Our account's details along with cancelled cheque.

Regards,
Priyanka.S
Customer Success Manager
Ph: +91-8971736678

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update your address book accordingly.*

From: Priyanka S <priyanka.s@cosol.in>

Sent: 12 December 2024 17:36

To: Education Karnataka <sepc.kar@gmail.com>

Cc: Ashwini V Gopal <ashwini@cosol.in>

Subject: Re: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

Hi Sir,

Please find the attached final quote.

Regards,
Priyanka.S
Customer Success Manager
Ph: +91-8971736678

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update your address book accordingly.*

From: Education Karnataka <sepc.kar@gmail.com>

Sent: 12 December 2024 11:36

To: Priyanka S <priyanka.s@cosol.in>

Subject: Re: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

Thanks for your response, let the recording storage facility be 1GB and we need help on resolving the transcript issue ASAP. Kindly send the Final Quotation and the details to make the payment.

Regards

**Office of the State Education Policy Commission,
Bengaluru, Karnataka**

On Tue, Dec 10, 2024 at 3:41 PM Priyanka S <priyanka.s@cosol.in> wrote:

Hi Sir,

Greetings for the Day!

Thanks for your email, we understand you are facing challenge regards to recording we would want to inform you that by default Webex meeting license will be having 1 GB of cloud recording storage capacity and in additional if you would like to expand the storage capacity, kindly let us know to proceed further on the same to share the revised quotation.

Regards to recording the transcript option one need to enable the new transcript summary report option this is a new AI feature during the meeting, we shall help you with resolving the same.

Regards,
Priyanka.S
Customer Success Manager
Ph: +91-8971736678

*My email domain has changed
from priyanka.s@connectivitysolutions.in to priyanka.s@cosol.in kindly
update your address book accordingly.*

From: Education Karnataka <sepc.kar@gmail.com>

Sent: 10 December 2024 15:27

To: Priyanka S <priyanka.s@cosol.in>

Cc: Education Karnataka <sepc.kar@gmail.com>

Subject: Re: Webex renewal quote | STATE EDUCATION POLICY COMMISSION | Sub1716173

Hello Team,

We would like to Renew the License for the proposed quotation and proceed further.
Kindly let us know how to go about it?

Please be informed, I would also like to mention a few lags in the platform out of experience in the platform provided by you.

1. The cloud space provided gets filled with few meetings (space provided is very limited), therefore, we request an enhanced cloud space for the same quote
2. We have noticed that sometimes we only can recover the recordings and not the transcripts. We do not understand the reason for the same. Kindly look into it

Regards

**Office of the State Education Policy Commission,
Bengaluru, Karnataka**

On Thu, Nov 28, 2024 at 3:21 PM Priyanka S <priyanka.s@cosol.in> wrote:

Dear Sir/Madam,

Greetings from Team Connectivity Solutions!

We would want to inform you that your webex account with subscription id Sub1716173 is going to expire on 19-Dec-2024, we would request you to kindly renew the license before expiry.

Please find the attached formal quotation and kindly confirm the order to proceed further.

Feel free to contact us if required any assistance or clarification on same.

Best Regards,
Priyanka S
Customer Success Manager

Office: +91 80 26716555 Mobile: +91 8971736678

E-mail: priyanka.s@cosol.in

Webex Room: <https://connectivitysolutions.webex.com/meet/priyanka.s>

Website: www.cosol.in

Bangalore | Mumbai | Pune | Chennai | Kolkata | Delhi | Ahmedabad | Singapore | UK

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accordingly.*