



Karnataka Bank Ltd.
Your Family Bank. Across India.



Information Technology Department
Technology and Digital HUB
Artisane RPS Tech Centre, No 32, 1st main
3rd Phase, J P Nagar, Bengaluru – 560 078

Phone : 080-24413700
E-Mail : it@ktkbank.com
Website : www.karnatakabank.com
CIN : L85110KA1924PLC001128

INFORMATION TECHNOLOGY DEPARTMENT

IT/TDH/PO/192/2024-25

Date: 26-07-2024

Connectivity IT Solutions Pvt. Ltd.
1877, 3rd Floor, "Gangothri",
31st Cross, 10th Main, Banashankari 2nd Stage
Bengaluru - 560070

Dear Sir/Madam,

Sub: Purchase order for the procurement of 470 Nos of CISCO 1121X 8P edge routers.

Your Ref: Your Quote dated 25.07.2024.

Kind Attn: Ms.Deepthi

With regard to the above and after our subsequent negotiations, we are pleased to place purchase order on you for the procurement of 470 Nos of CISCO 1121X 8P edge routers as per the below mentioned terms and conditions.

Table No.1: Commercial

Sl No.	Particulars	Quantity	Total Cost
			[Amt in Rs.]
1	Cost for CISCO catalyst 1121X Routers including DNA license for 450 routers + 20 spare routers.	470	3,06,81,810
2	8*5*NBD Smartnet Support Cost for 1st year	470	13,16,376
RUPEES: Three Crore Nineteen Lakh Ninety Eight Thousand One Hundred and Eighty Six Only			3,19,98,186

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Terms & Conditions:

1. **Order Value:** The total order value will be Rs.3,19,98,186/- (Rupees Three Crore Nineteen Lakhs Ninety Eight Thousand One Hundred and Eighty Six Only), towards the purchase of 470 Nos of CISCO 1121X 8P edge routers, CISCO support and 8 X 5 NBD SmartNet support cost for 1 year.

2. **Taxes:** Taxes if any will be paid extra as applicable.

a. Bank's GST and PAN Details - GST Number of our Bank as well as your GST number must be invariably cited in the invoices for the release of payment.

b. Following are the GST/PAN details of the Bank.

GSTIN: 29AABCT5589K1ZL

PAN : AABCT5589K

3. **Billing & Delivery Address:**

a. The Billing address is mentioned below.

Karnataka Bank Limited,
Information Technology Department
Technology and Digital HUB
Artisane RPS Tech Centre, No 32, 1st main
3rd Phase, J P Nagar, Bengaluru - 560 078.

b. **Delivery of edge routers:**

The addresses of the branches where the routers need to be delivered will be shared in due course.

If there is any change in the above-mentioned address, the support shall be extended to new location also.

4. **Payment:** The payment will be released through NEFT/RTGS mode. Necessary documents required for the payment shall be furnished.

5. Payment schedule for AMC on yearly basis will be as per Table No.2 mentioned below.



a. Table No.2 – Payment Schedule

Sl No.	Particulars	Quantity	Total Cost
			[Amt in Rs.]
1	8*5*NBD Smartnet Support Cost for 4 years - Payable Rs.13,16,376/- at the beginning of the each year.	470	52,65,504/-

6. Other Payment Condition:

(i) Payment will be made within 30 days of delivery of original signed invoice or digitally signed invoice, delivery challan and verification of Bill of Material (BOM) by authorized personnel from M/s Connectivity IT Solutions Pvt. Ltd. duly authenticated by concerned officials of our bank.

(ii) Payment will be released only after successful Execution of SLA (Service Level Agreement) and NDA (Non-Disclosure Agreement) for partner support in the bank approved format only.

7. Service Delivery:

- In case of hardware failure, M/s Connectivity IT Solutions Pvt. Ltd. will provide replacement of faulty equipment's at no additional cost.
- All devices will be back lined with CISCO for support and necessary document evidencing backline shall be furnished.
- M/s Connectivity IT Solutions Pvt. Ltd will coordinate with CISCO for raising problem ticket, technical solution and call closure. M/s Connectivity IT Solutions Pvt. Ltd will take back-to-back support with CISCO whenever required.



- d. After the TAC is raised on CISCO, M/s Connectivity IT Solutions Pvt. Ltd. will share PICA (Partner initiated customer access) with the bank. The details of TAC will be shared with bank for every query raised with CISCO.
- e. The terms and conditions for the installations of the routers at branch locations will be decided after having mutual discussion.
8. **Penalty:** In case of delay in the delivery and implementation of the equipment beyond 6 weeks from the date of receipt of this purchase order, 5% of the total payable amount will be deducted as penalty. Penalty for the service delivery will be as per the agreed SLA. Bank reserves the right to cancel the order in case of non-delivery of the equipment within reasonable time meant for delivery of goods.
9. **Site Preparation:** Engineers deputed from your office must visit the site well in advance and report to be shared with Bank for on the site preparedness.
10. **Power on Self-Test (POST)** : POST shall be conducted for each of the equipment before its deployment or installation. The bill of material ordered as per the purchase order shall be tallied with the POST report. After confirming the same, the equipment shall be made ready for installation.
11. **Statement of Work (SoW)** : M/s Connectivity IT Solutions shall submit SOW of the work under taken well in advance before commencement of the actual implementation.
12. **Indemnifications:**
- M/s Connectivity IT Solutions Pvt. Ltd will indemnify, defend, and hold Karnataka Bank harmless from any and all claims or demands (including all losses, damages, and liabilities resulting from such claims or demands, and all related costs and expenses, including reasonable legal fees) which may result by reason of any infringement or claim of infringement of any intellectual property rights associated with Services provided in connections with this Agreement.



13. Data Confidentiality:

M/s Connectivity IT Solutions to provide Data Confidentiality as would be detailed in the Non-Disclosure Agreement (NDA).

14. Documentation: The entire Installation/implementation steps have to be properly documented and the complete documentation including **technical documentation** (whenever there is a configuration change), **Standard operating procedure** should be handed over to the Bank's concerned staff.

15. Audit Clause: M/s Connectivity IT Solutions Pvt. Ltd. shall provide the Bank's internal and external auditors, inspectors, regulators and other representatives that the Bank may designate or the Reserve Bank of India and its representatives, from time to time, access at business hours to pertinent information, to the extent relevant to the performance of obligations under this Agreement. Such access shall be provided for the purpose of performing audits and inspections to: (i) verify the accuracy and completeness of invoices; (ii) verify the accuracy and completeness of compliance with applicable Laws; (iii) examine the controls, processes and procedures in connection with the performance of its obligations under this Agreement (iv) enable the Bank to meet applicable legal, regulatory and contractual requirements. Shall provide any assistance reasonably requested by the Bank or its representatives in conducting any such audit and shall make available required documents, records and information during the term of this agreement and up to 3 (three) years thereafter. Bank agrees that a notice of at least seven (7) days will be provided prior to audit and audit will be conducted only by entities which are not direct competitors. Further, all audit costs will be borne by the Bank.

16. M/s Connectivity IT Solutions Pvt. Ltd shall not outsource any part of the work related to this Purchase order without prior approval from the Bank.



17. Vendor Assurance: M/s Connectivity IT Solutions Pvt. Ltd. shall ensure and certify that the software/ IO's provided and installed on the supplied equipment is free of any malware, virus, known bugs and any covert channels in the code.

- a. shall ensure that the new releases/patches/versions eligible for the supplied equipment shall be updated regularly with no additional cost.
- b. shall ensure that the observations under Vulnerability Assessment (VA) report/Pre-Implementation Audit if any, needs to be addressed/fixed without any additional expenses.

18. Escalation Matrix of the Bank is as below.

Sl. No.	Name	Designation	Mobile No.	Email ID
1	Mr. Avinash M S	Officer	9482377043	K11591@ktkbank.com
2.	Mr. Shrikant Shyamsundar	Manager	7483262529	K4543@ktkbank.com
3.	Mr. Jeet Kumar	Chief Manager	9449595687	jeet@ktkbank.com

Please provide your acceptance with seal & signature on below said acknowledgement section in duplicate copy.

Yours faithfully,

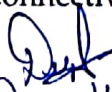

Rakesh B

Deputy General Manager



We accept the terms and conditions specified in this purchase order and acknowledge the same.

For M/s Connectivity IT Solutions Pvt. Ltd.

Signature: 

Name: Deepthi Shetty

Designation: Sales, Strategic Business Head.



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ANNEXURE I

Group Name: Router Refresh		
	ISR 1121x-8P, 8GB, 10 Port Router, Add-on LTE Module Supported, SDWAN Lic, 5Y	
1.0	C1121X-8PLTEP	ISR 1100X 8P Dual GE SFP Router Pluggable SMS/GPS
1.0.1	CON-SNT-C11218LE	SNTC-8X5XNBD ISR 1100X 8P Dual GE SFP Router Pluggabl
1.1	PWR-66W-AC-V2	Power Supply 66 Watt AC V2 for C890 and C1100 series
1.2	P-BLANK	Blank Pluggable
1.3	CAB-IND	AC Power Cord (India)
1.4	GREEN-OPTION	Eco-friendly - Ship router with only Power cables only
1.5	ACS-1100-RM2-19	Cisco 1100 Series Router Rackmount 2 Wallmount Kit
1.6	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment
1.7	DNA-P-T0-E-5Y	Cisco DNA Essentials On-Prem Lic 5Y - upto 25M (Aggr, 50M)
1.8	SVS-PDNA-ESS	Embedded Support for SW - Tiered DNA Essentials On-Prem
1.9	SDWAN-UMB-ESS	Cisco Umbrella for DNA Essentials
1.10	DNAC-ONPREM-PF	Cisco DNA Center On Prem Deployment Option for WAN
1.11	DSTACK-T0-E	Cisco DNA Essentials Stack - upto 25M (Aggr, 50M)
1.12	SL-1K-8PSV-NE-E-L	Cisco ISR1100 8P-SV Network Stack Essentials Lic
1.13	IOSXE-AUTO-MODE-PF	IOS XE Autonomous or SD-Routing mode for Unified image
1.14	C1100SV-8P-DNA-PF	ISR1100SV 8-Port Platform Selection for DNA
1.15	SISR1100UK9-1712	Cisco ISR1100 Series IOS XE - UNIVERSAL

Group Name: Spare Routers		
2.0	C1121X-8PLTEP	ISR 1100X 8P Dual GE SFP Router Pluggable SMS/GPS
2.1	CON-SNT-C11218LE	SNTC-8X5XNBD ISR 1100X 8P Dual GE SFP Router Pluggabl
2.2	PWR-66W-AC-V2	Power Supply 66 Watt AC V2 for C890 and C1100 series
2.3	P-BLANK	Blank Pluggable
2.4	CAB-IND	AC Power Cord (India)
2.5	GREEN-OPTION	Eco-friendly - Ship router with only Power cables only
2.6	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment
2.7	SISR1100UK9-1712	Cisco ISR1100 Series IOS XE - UNIVERSAL
2.8	SL-1K-8P-IPB	IP Base License for Cisco ISR 1120 and 1160 8 Ports Series

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