

29<sup>th</sup> January 2018

PO No: IBL\_CSC\_IT Hardware AMC\_035727  
Ref No. PR-0000169400-IB

**Connectivity IT Solutions Pvt. Ltd.**  
No.606-608, Eco Star, Vishweshwar Nagar Road,  
Goregaon East, Mumbai – 400 063

**Sub: Cisco support service's AMC and partner services for equipment's at DC-DR-Hub (Critical) location's**

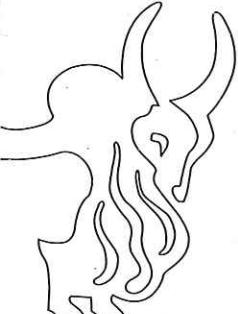
Dear Mr. Ruchesh Bhanushali,

This is with reference to your proposal No **CS-SQ-MUM-2017-18-1155**, **CS-SQ-MUM-2017-18-1156** and **CS-SQ-MUM-2017-18-1185** dated 23<sup>rd</sup> January 2018 (Via Mail) and subsequent discussion on the same; we are pleased to place order as under:-

SR. No	SLA Type	Locations	SAC Code	Amount
1	3 Year's - Cisco CON-SNTP 24X7X4, for equipment's mentioned in ANNEXURE A1	DC/DR/Critical	998719	Rs.2,92,05,797
2	3 Year's - Connectivity Solutions Partner support 8X5XNBD for the equipment mentioned in ANNEXURE A2, wherein the Cisco has declared END OF SUPPORT from their end	DC/DR/Critical	998719	Rs.10,52,213
3	3 Year's Cisco CON-SNTP 24X7X4, for the equipment's mentioned in ANNEXURE B	DC/DR/Critical	998719	Rs.57,41,991
4	Advance Services - CON-AS-SECADV - One Year		998719	Fee Waived off
5	Advance Services - CON-AS-BN - Three Year's		998719	Fee Waived off
<b>TOTAL of ANNEXURE A1, ANNEXURE A2 and ANNEXURE B</b>				<b>Rs.3,60,00,001</b>
6	Partner's professional services mentioned in ANNEXURE C	Connectivity Solutions System Integrator Services	998313	Rs.84,78,459
<b>TOTAL of ANNEXURE A1, ANNEXURE A2, ANNEXURE B and ANNEXURE C</b>				<b>Rs.4,44,78,460</b>

**Total Order Value: Rupees Four Crore Forty Four Lacs Seventy Eight Thousand Four Hundred and Sixty Only**

*[Signature]*  
29/1/18



4th Floor, PNA House, Plot No. 57 & 57/1, Street No.17, MIDC, Andheri East, Mumbai 400 093, Maharashtra, India. Tel: (022) 61069200

**Registered Office:** 2401 Gen. Thimmayya Road, Pune 411 001, India  
Tel: (020) 2634 3201 Fax: (020) 2634 3241 Visit us at [www.indusind.com](http://www.indusind.com)  
CIN: L65191PN1994PLC076333

**Terms & Conditions:**

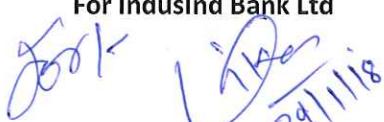
- 1. Taxes:** 18% GST Taxes extra as applicable at the time of billing.
- 2. Payment terms:**

Description	Milestone AMC & Services
Total value	<ul style="list-style-type: none"><li>• 40% of the total value in advance for the year 01-JAN 2018 to 31-DEC 2018.</li><li>• 30% of the total value in advance for the year 01-JAN 2019 to 31-DEC 2019 (On basis Inventory Validation - YOY basis &amp; at Actuals ).</li><li>• 30% of the total value in advance for the year 01-JAN 2020 to 31-DEC 2020 (On basis Inventory Validation - YOY basis &amp; at Actuals )</li></ul>

- 3. Connectivity GST No:** 27AADCC4006C1ZB
- 4. Annexure A1, Annexure A2, Annexure B And Annexure C** – Detailed bifurcation along with the list of equipment's at DC-DR-Hub(Critical) locations with Serial Numbers and Scope of Work
- 5. Delivery** 12 working days from the date of PO.
- 6. Warranty:** OEM Warranty with above mentioned support SLA and contract copy from OEM – Cisco
- 7. Ship To Address:** IBL House, CTS No 185, Vazir Glass Factory Lane, JB Nagar, Andheri – Kurla Road, Mumbai – 400059
- 8. Bill To Address:** IBL House, CTS No 185, Vazir Glass Factory Lane, JB Nagar, Andheri – Kurla Road, Mumbai – 400059
- 9. IndusInd Bank GST No.:** 27AAACI1314G1Z3.
- 10. Invoice to be couriered to:** Mr. Shailesh Nanodkar, Invoicing Team, IndusInd Bank Ltd., PNA House, 4th Floor, Plot No. 57, Street No.17, MIDC, Andheri East, Mumbai – 400093. **Contact No.:** 61069246. **Email:** [invoicing@indusind.com](mailto:invoicing@indusind.com).
- 11. The Agreement clauses have been mutually agreed and will be signed off within 45 days else this Purchase Order stands cancelled**

You are requested to acknowledge the acceptance of the above purchase order.

Yours Sincerely,  
For IndusInd Bank Ltd



Mohammed Mussadiq  
Head – Procurement