

02nd September 2021

PO No: IBL_CSC_IT Hardware AMC_057847
PR No: PR-0000313262 -IB

Connectivity IT Solutions Pvt. Ltd.

No.309, Eco Star, Vishweshwar Nagar Road,
Goregaon East, Mumbai – 400063

Kind Attention: Ruchesh Bhanushali

Sub: Renewal of Network Operations Centre (NOC) IT Operations & Management Services

Dear Sir,

This is with reference to your proposal dated 18th August 2021 and subsequent discussions on the same; we are pleased to place our order as under:-

| SR. NO. | DESCRIPTION | DURATION (Months) | AMOUNT (INR) |
|--------------|---|-------------------|-----------------------|
| 1 | Tool Subscription Cost - 1 year (Annexure I) | 12 | Rs.1,10,00,000 |
| 2 | Fixed SLA based service charges (1 st July 2021 to 30 th June 2022) | | Rs.3,90,00,000 |
| TOTAL | | | Rs.5,00,00,000 |

Total Order Value: Rupees Five Crores Only

TERMS & CONDITIONS:-

1. Taxes: Extra as applicable

2. HSN/SAC Code: 9983

3. Payment terms:

- a. Tool Subscription – 1 Year charges (Rs.1.10 Crs) will payable advance along with PO.
- b. Fixed SLA based service charges 1 Year (1st July 2021 to 30th June 2022) Charges (Rs.3.90 Crs) will payable half yearly Post signoff by IT stake holder.

4. Duration: 1st July 2021 to 30th June 2022

5. Bill To Address: IndusInd Bank Ltd., IBL House, CTS No 179 G, MIDC, Cross Road-B, Extn of Andheri Kurla Road, Andheri East, Mumbai – 400059

6. Ship To Address: IndusInd Bank Ltd., IBL House, CTS No 179 G, MIDC, Cross Road-B, Extn of Andheri Kurla Road, Andheri East, Mumbai – 400059

7. IndusInd Bank GST No.: 27AAACI1314G1Z3

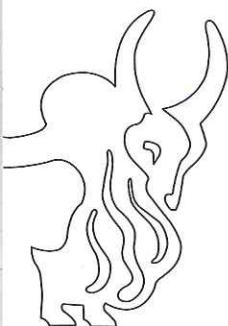


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Page 1 of 2

PNA House Office : IndusInd Bank Limited, Basement ,1st Floor, 3rd Floor & 4th Floor, PNA House, Plot No 57, Street no 17, MIDC, Andheri (E), Mumbai -400 093, Tel: (022) 61069200

Registered Office : 2401 Gen. Thimmayya Road, Pune 411 001, India
Tel.: (020) 2634 3201 Fax: (020) 2634 3241 Visit us at www.indusind.com
CIN: L65191PN1994PLC076333



8. **Invoice Submission:** Digital Invoices to be emailed to invoicing@indusind.com along with a sign off from the respective Stakeholder (Senior Management).
9. **TAT for invoice Submission:** Invoice to be submitted within 3 months from date of supply of goods or services rendered, failing which the invoice will not be considered for payment.
10. **Upload on GST Portal:** Invoices submitted to the Bank should get uploaded on the GSTN portal with the correct Invoice Number, Invoice Date and GST No. under B2B (Maintain accuracy in figures, words & special characters)
11. **Error in GST upload:** Incase there is a wrong upload of invoice number or invoice date / Error in quoting Bank GST Nos. / Non-deposit of Tax to Govt. treasury / Non filling of GSTR1, etc., Connectivity IT Solutions Pvt. Ltd., will have to reimburse to IndusInd Bank, the amount of GST Cenvat loss
12. The Agreement / amendment clauses have to be mutually agreed and signed off within 90 days from release of this Purchase Order, else this Purchase Order stands cancelled
The defined Scope is as per the agreed proposal

Kindly confirm receipt of this Purchase Order.

Yours faithfully,
For IndusInd Bank Ltd.


Vikas Dube
Head – Technology Management Group

(Annexure I)

| Licenses Description | Quantity |
|---|----------|
| Automated backup with configuration comparison tool | 7,500 |
| ISE with 10k devices support | 10,000 |
| IP-host for devices monitoring | 5,000 |
| python based automated check-list for SOD and EOD | 250 |