



Jason Lobo <jason@connectivitysolutions.in>

RE: rental voice gateway at Gandhinagar

Pranjal Raut <Pranjal.Raut@firstsource.com>
 To: Jason Lobo <jason@connectivitysolutions.in>
 Cc: Sudhir Patni <Sudhir.Patni@firstsource.com>

Wed, Sep 25, 2019 at 6:40 PM

Hi Jason,

Please treat this as confirmation for INR 16,000/- plus taxes for a month. Request you to process the order.

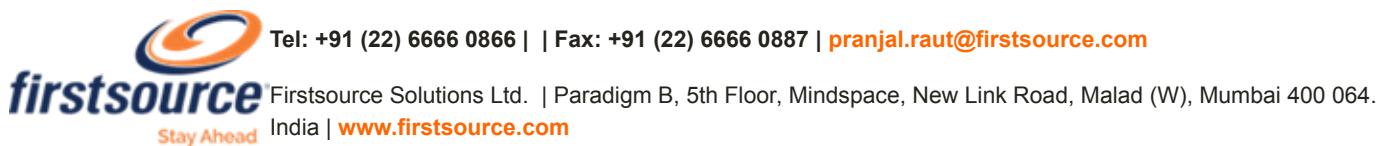
Billing & delivery address is as below, you can address this to Adnan Ansari.

Firstsource Solutions Ltd, Gujarat International Finance Tec-City Company Ltd, 19th & 20th Floor, QC 1 Building – GIFTCL, GIFT CITY, Gandhinagar, Gujarat - 382355

Thanks & Regards

Pranjal Raut

Assistant Manager - Commercial



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From: Jason Lobo [mailto:jason@connectivitysolutions.in]
Sent: 24 September 2019 12:33
To: Pranjal Raut
Cc: Adnan Ansari; Ravi Prasad; Sanjeeva; Raees Shaikh; avinash@connectivitysolutions.in; gangadhar@connectivitysolutions.in; Mansi Gaur; Sudhir Patni; Ruchesh Bhanushali
Subject: Re: rental voice gateway at Gandhinagar

Dear Pranjal,

Greetings from Team Connectivity Solutions!

Please find attached quotation for your kind reference. Kindly share the purchase order at the earliest.

Please Note:-

1. All taxes will be charged extra as applicable at the time of billing.

Best Regards,

Jason Lobo

Account Manager - Sales



Mobile: +91 74063 12234

jason@connectivitysolutions.in

Bangalore | Mumbai | Chennai | Delhi | Ahmedabad | Singapore



On Tue, Sep 24, 2019 at 10:56 AM Naveen kumar L <naveenkl@connectivitysolutions.in> wrote:

Hi Pranjal,

Sorry for that, there is some problem in my mobile network.

Regarding the router, the IOS has been update to **15.6(1)T0a** as per discussion with Ritesh and Adnan from FirstSource , we shall add the trail licenses and update you.

Regards

Naveen

On Tue, Sep 24, 2019 at 10:26 AM Pranjal Raut <Pranjal.Raut@firstsource.com> wrote:

Hi Naveen,

Tried reaching you, can you please call back.

Thanks & Regards

Pranjali Raut

Assistant Manager - Commercial



Tel: +91 (22) 6666 0866 | | Fax: +91 (22) 6666 0887 | pranjali.raut@firstsource.com

Firstsource Solutions Ltd. | Paradigm B, 5th Floor, Mindspace, New Link Road, Malad (W), Mumbai 400 064. India | www.firstsource.com

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From: Adnan Ansari
Sent: 23 September 2019 15:27
To: Naveen kumar L; Pranjali Raut
Cc: Ravi Prasad; Sanjeeva; Raees Shaikh; avinash@connectivitysolutions.in; gangadhar@connectivitysolutions.in; Jason Lobo <jason@connectivitysolutions.in> (jason@connectivitysolutions.in); Mansi Gaur
Subject: RE: rental voice gateway at Gandhinagar

Hi Naveen,

As discussed on call, Below are the compatible IOS on 2900 model series router for Inbound and Outbound solution for PCCE v11.5.

15.5(2)T1
 15.5(3)M1
 15.6(1)T0a
 15.6(2)T

Regards,

Adnan Ansari

+91 9004503339

From: Naveen kumar L <naveenkl@connectivitysolutions.in>
Sent: 23 September 2019 14:09
To: Pranjali Raut <Pranjali.Raut@firstsource.com>
Cc: Ravi Prasad <ravi@connectivitysolutions.in>; Adnan Ansari <Adnan.Ansari@firstsource.com>; Sanjeeva <sanjeeva.k@connectivitysolutions.in>; Raees Shaikh <Raees@firstsource.com>; avinash@connectivitysolutions.in; gangadhar@connectivitysolutions.in; Jason Lobo <jason@connectivitysolutions.in> (jason@connectivitysolutions.in)

<jason@connectivitysolutions.in>

Subject: Re: rental voice gateway at Gandhinagar

Hi Pranjal,

Will check the workability and update you by EOD.

Regards

Naveen

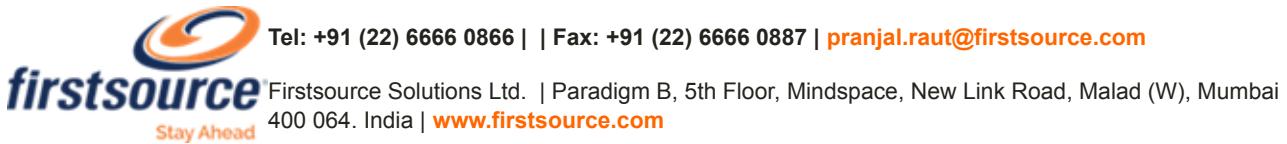
On Mon, Sep 23, 2019 at 11:50 AM Pranjal Raut <Pranjal.Raut@firstsource.com> wrote:

Looping Jason as well in this mail.

Thanks & Regards

Pranjal Raut

Assistant Manager - Commercial



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From: Pranjal Raut
Sent: 23 September 2019 10:36
To: 'Ravi Prasad'; 'Naveen kumar L'; Adnan Ansari
Cc: 'Sanjeeva'; Raees Shaikh; 'avinash@connectivitysolutions.in'; 'gangadhar@connectivitysolutions.in'
Subject: rental voice gateway at Gandhinagar

Hi Sanjeeva,

Can you please update on behalf of Ravi.

Thanks & Regards

Pranjal Raut

Assistant Manager - Commercial



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From: Pranjal Raut
Sent: 23 September 2019 10:34
To: 'Ravi Prasad'; 'Naveen kumar L'; Adnan Ansari
Cc: 'Sanjeeva'; Raees Shaikh; avinash@connectivitysolutions.in; gangadhar@connectivitysolutions.in
Subject: RE: rental voice gateway at Gandhinagar

Hi Ravi/Naveen,

Awaiting your response on the same.

Thanks & Regards

Pranjal Raut

Assistant Manager - Commercial



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From: Ravi Prasad [mailto:ravi@connectivitysolutions.in]
Sent: 20 September 2019 10:53
To: 'Naveen kumar L'; Adnan Ansari; Pranjal Raut
Cc: 'Sanjeeva'; Raees Shaikh; avinash@connectivitysolutions.in; gangadhar@connectivitysolutions.in
Subject: RE: rental voice gateway at Gandhinagar

++Looping Mr.Naveen (Technical)

Hi Naveen ,

As discussed over phone The customer is looking for *c2900-universalk9-mz.SPA.155-2.T1.bin IOS & temporary UC license is 2921 router.*

I have attached Log file for the 2921 router for your reference.

Kindly coordinate with customer & do the needful.

Best Regards,

Ravi Prasad.K.

Office: +91 080 26716555
Mobile: +91 9844230252

ravi@connectivitysolutions.in

Bangalore | Mumbai | Chennai | Delhi | Singapore | USA



From: Adnan Ansari [mailto:Adnan.Anvari@firstsource.com]
Sent: 19 September 2019 20:19
To: Ravi Prasad <ravi@connectivitysolutions.in>; Pranjal Raut <Pranjal.Raut@firstsource.com>
Cc: 'Sanjeeda' <sanjeeda.k@connectivitysolutions.in>; Raees Shaikh <Raees@firstsource.com>
Subject: RE: rental voice gateway at Gandhinagar

Hi Ravi,

I have got it checked with our technical team and Cisco TAC. Below IOS Version is not compatible, compatible version is *c2900-universalk9-mz.SPA.155-2.T1.bin*

We can use this IOS but there are chances it might lead to improper functionality such as call drop, poor voice quality, issue in hold calls etc.

Can you please check if you have any other router which can operate on compatible IOS version.

Regards,

Adnan Ansari

+91 9004503339

From: Ravi Prasad <ravi@connectivitysolutions.in>
Sent: 13 September 2019 15:58
To: Adnan Ansari <Adnan.Anvari@firstsource.com>; Pranjal Raut <Pranjal.Raut@firstsource.com>
Cc: 'Sanjeeda' <sanjeeda.k@connectivitysolutions.in>; Raees Shaikh <Raees@firstsource.com>
Subject: RE: rental voice gateway at Gandhinagar

Hi Adnan,

The one you mentioned is not available please confirm on the below

c2900-universalk9-mz.SPA.152-1.T2.bin

Best Regards,

Ravi Prasad.K.

Office: +91 080 26716555
Mobile: +91 9844230252

ravi@connectivitysolutions.in



From: Adnan Ansari [mailto:Adnan.Ansari@firstsource.com]

Sent: 13 September 2019 15:54

To: Ravi Prasad <ravi@connectivitysolutions.in>; Pranjal Raut <Pranjal.Raut@firstsource.com>

Cc: 'Sanjeeva' <sanjeeva.k@connectivitysolutions.in>; Raees Shaikh <Raees@firstsource.com>

Subject: RE: rental voice gateway at Gandhinagar

Hi Ravi,

Compatible is IOS version is **c2900-universalk9-mz.SPA.155-2.T1.bin**.

Please confirm it can be upgraded to this one.

Regards,

Adnan Ansari

+91 9004503339

From: Ravi Prasad <ravi@connectivitysolutions.in>

Sent: 13 September 2019 15:24

To: Adnan Ansari <Adnan.Ansari@firstsource.com>; Pranjal Raut <Pranjal.Raut@firstsource.com>

Cc: 'Sanjeeva' <sanjeeva.k@connectivitysolutions.in>; Raees Shaikh <Raees@firstsource.com>

Subject: RE: rental voice gateway at Gandhinagar

Hi Adnan,

Greetings from Team Connectivity Solutions!

We can provide temporary evaluation licence for 60 days & also confirm on the below IOS image.

c2900-universalk9-mz.SPA.155-2.T4.bin

Best Regards,

Ravi Prasad.K.

Office: +91 080 26716555

Mobile: +91 9844230252

ravi@connectivitysolutions.in

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From: Adnan Ansari [mailto:Adnan.Ansari@firstsource.com]

Sent: 13 September 2019 15:05

To: Ravi Prasad <ravi@connectivitysolutions.in>; Pranjal Raut <Pranjal.Raut@firstsource.com>

Cc: 'Sanjeeva' <sanjeeva.k@connectivitysolutions.in>; Raees Shaikh <Raees@firstsource.com>

Subject: RE: rental voice gateway at Gandhinagar

Hi Ravi,

As discussed, please suggest if we can get 4 E1/T1 on this router.

Also, , the Cisco has declared EOL and EOS of said device.

<https://www.cisco.com/c/en/us/products/collateral/routers/2900-series-integrated-services-routers-isr/eos-eol-notice-c51-737831.html>

You need to apply UC licenses and IOS upgrade to existing VG's 15.5.

Regards,
Adnan Ansari
+91 9004503339

From: Ravi Prasad <ravi@connectivitysolutions.in>
Sent: 13 September 2019 11:35
To: Pranjal Raut <Pranjal.Raut@firstsource.com>
Cc: Adnan Ansari <Adnan.Anvari@firstsource.com>; 'Sanjeeva' <Sanjeeva.k@connectivitysolutions.in>
Subject: FW: rental voice gateway at Gandhinagar

From: Ravi Prasad [<mailto:ravi@connectivitysolutions.in>]
Sent: 13 September 2019 11:10
To: 'Pranjal Raut' <Pranjal.Raut@firstsource.com>
Cc: 'Sudhir Patni' <Sudhir.Patni@firstsource.com>; 'Sanjeeva' <Sanjeeva.k@connectivitysolutions.in>
Subject: RE: rental voice gateway at Gandhinagar

Hi Pranjal ,

Greetings from Team Connectivity Solutions!

As discussed please find attached Log file with 1 PRI Port added.

Please revert for any clarification.

Best Regards,

Ravi Prasad.K.

Office: +91 080 26716555
Mobile: +91 9844230252

ravi@connectivitysolutions.in

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From: Ravi Prasad [<mailto:ravi@connectivitysolutions.in>]

Sent: 11 September 2019 12:17

To: 'Pranjal Raut' <Pranjal.Raut@firstsource.com>

Cc: 'Sudhir Patni' <Sudhir.Patni@firstsource.com>; 'Sanjeeva' <sanjeeva.k@connectivitysolutions.in>

Subject: RE: rental voice gateway at Gandhinagar

Hi Pranjal ,

Greetings from Team Connectivity Solutions!

Further to your trailing email please find attached Log file for Cisco2921 Router which will suffice you're requirement.

Kindly share the Log file with your technical team & update for the required IOS & evaluation license to be loaded in the router.

Best Regards,

Ravi Prasad.K.

Office: +91 080 26716555
Mobile: +91 9844230252

ravi@connectivitysolutions.in

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From: Pranjal Raut [mailto:Pranjal.Raut@firstsource.com]
Sent: 10 September 2019 12:39
To: ravi@connectivitysolutions.in
Cc: Sudhir Patni <Sudhir.Patni@firstsource.com>
Subject: rental voice gateway at Gandhinagar

Hi Ravi,

As discussed we have rental gateway requirement for Gandhinagar location we would need same voice gateway which we used at Bangalore Cisco 3945 router with PVDM3-64 & VWIC2-2MFT-T1/E1 voice gateway.

Please share us formal quote along with delivery timelines.

Thanks & Regards

Pranjal Raut

Assistant Manager - Commercial

Tel: +91 (22) 6666 0866 | | Fax: +91 (22) 6666 0887 | pranjal.raut@firstsource.com

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Best Regards,

Naveen Kumar

Technical Manager

Office: +91 80 26716555 Mobile: +91 98449 11500

naveenkl@connectivitysolutions.in

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Best Regards,

Naveen Kumar

Technical Manager

Office: +91 80 26716555 Mobile: +91 98449 11500

naveenkl@connectivitysolutions.in

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3 attachments

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7K

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7K

Proposal.pdf
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