

SERVICE ORDER

VENDOR DETAILS :-				CA1920													
CONNECTIVITY IT SOLUTIONS PVT. LTD. BANASHANKARI 2ND STAGE, #1877, 1ST FLOOR, 'GANGOTHR', 31ST CROSS, 10TH MAIN, BANGALORE Karnataka India560070				FAX		080-26713547											
				Vendor's GST Number		29AAGCC1283L1ZC											
				ECC Code													
				PAN No													
				TIN No													
				Phone No.		080-26713636											
				Email Id		info@connectivitysolutions.in											
				lokes@connectivitysolutions.in		UNIT: BEL - BG COMPLEX / NAVAL											
PO No : 4800071489		1100		BEPO		N4				Our Enq Ref		Plant's GSTN		29AAACB5985C1ZL			
Original PO Date		01.02.2023		INR				Manual		TAN		BLRB03693E		TIN		2929005892	
Latest Amendment Ver No.		0		18.03.2023		Your Qtn Ref				PAN		AAACB5985C		ECC		AAA CB 5985 CXM 014	
Please supply the following materials in accordance with the instruction given below: 1. The order shall be governed by our terms and conditions and instructions attached										Phone No							
										Fax							
										Email		purss@bel.co.in					
										Range							
										Division							
Commissionerate																	
SI No	Services				Tax Code	Qty Ind	Delivery Date	Quantity	UOM	Unit Rate (INR)	R/I	Value (INR).					
1	AMC OF CISCO HARDWARE 2023-24				G7	E	31.03.2024	1	AU	8,299,999.00	1	8,299,999.00					
10	AMC OF CISCO HARDWARE 2023-24							1	AU	8,299,999.00	1	8,299,999.00					
Total Value											8,299,999.00						
Discount											0.00						
Other Charges											0.00						
Net Value											8,299,999.00						
AMOUNT IN WORDS : RUPEES EIGHT MILLION TWO HUNDRED NINETY-NINE THOUSAND NINE HUNDRED NINETY-NINE ONLY																	



(A GOVT. OF INDIA ENTERPRISE)

JALAHALLI POST, BANGALORE 560013, KARNATAKA, INDIA

TEL :

Website : <http://www.bel-india.in>

TAX CODE DETAILS :-

Code	Description
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TAX CODE DETAILS :-

Code	Description
G7	9% CGST & 9% SGST Dedutable

**** Header Text ****

PO TERMS AND CONDITIONS:

REPEAT ORDER PLACED ON REFERENCE PO: 4800065454

SLA (SERVICE LEVEL AGREEMENT) RESPONSE TIME-

TIER -1 CITY - 1 SBD [SINGLE BUSINESS DAY]

TIER -2 CITY - 2 BD [TWO BUSINESS DAY]

TIER -3 CITY - 3 BD [THREE BUSINESS DAY]

LD WILL BE DEDUCTED ON PENDING COMPLAINTS BEYOND ABOVE SLA.

NOTE:

AMC AT 51 LOCATIONS. AMC IS FOR 1 YEAR FROM APRIL 2023 TO MARCH 2024 FOR 1 YEAR.

NOTE: ITEM IS REQUIRED URGENTLY SO WE REQUEST YOU TO EXPEDITE THE DELIVERY DATE. PARTIAL DELIVERY WITHOUT PRIOR APPROVAL OF BEL IS NOT ACCEPTABLE AND MAY LIABLE FOR REJECTIONS. DELIVERY OF ITEMS MUST BE COMPLETED WITHIN THE DELIVERY DATE MENTIONED IN THE PO. EXTENSION OF DELIVERY DATE WILL NOT BE ENTERTAINED AT ANY POINT OF TIME UNLESS THERE IS A DELAY/MISTAKE FROM OUR SIDE.

SCOPE OF WORK:

AMC SUPPORT FOR COMPREHENSIVE MAINTENANCE OF ALL CISCO NETWORK

EQUIPMENT OF**NC31 PROJECT AT 51 LOCATIONS.****# COMPREHENSIVE AMC INCLUDES SERVICEABILITY OF NC31 NETWORK WITH NETWORK UPTIME OF 99.9 %. IT WILL INCLUDE SUPPLY AND REPLACEMENT SERVICES FOR THE CISCO EQUIPMENT'S.****# CISCO HARDWARE FAILURE COMPLAINT WILL BE REGISTERED BY BEL RESIDENT ENGINEERS FROM****ANY NC31 SITES TO THE VENDOR PROVIDED PHONE NUMBER/EMAIL ID. VENDOR MUST PROVIDE LOGGED CASE ID AND EXPECTED DATE OF CLOSURE COMPLAINT (EDC) BY EMAIL.****# FOLLOWING SERVICE LEVEL AGREEMENT (SLA) HAS TO BE FOLLOWED:****SINGLE BUSINESS DAY (SBD) AMC SUPPORT FOR TIER-1 NC31 SITES, IMAC & DR****TWO BUSINESS DAY (2BD) AMC SUPPORT FOR TIER 2 NC31 SITE****THREE BUSINESS DAY (3BD) AMC SUPPORT FOR ISLAND NC31 SITE (ANDAMAN & NICOBAR****ISLAND, LAKSHADWEEP)****# VENDOR MUST POSITION SUITABLE REP TO THE NC31 SITE WITH REQUIRED SPARES AS PER AGREED SLA.****# VENDOR MUST STOCK PRE REQUISITE SPARES OF NETWORK EQUIPMENT TO PROVIDE EARLIEST POSSIBLE RESOLUTION OF DEFECT REPORTED.****# POST COMPLAINT CLOSURE, SERVICE REPORT SIGNED BY CUSTOMER/ BEL REP HAS TO BE SHARED TO SSI DEPT., NAVAL SYSTEMS BEL BANGALORE.****# ALL CISCO DEVICES (INCLUDING CABLES) OF NC31 WILL BE PART OF AMC CONTRACT, EXCEPT CISCO TELEPRESENCE.****# PREVENTIVE MAINTENANCE MUST BE CARRIED OUT ON HALF YEARLY BASIS.****# VENDOR HAS TO SUBMIT INVOICE ALONG WITH NUMBER OF COMPLAINT CLOSED AND PENDING.SSI WORK COMPLETION WILL BE ISSUED ACCORDINGLY. SUITABLE LD WILL BE LEVIED BASED ON PENDING COMPLAINTS.*************COMMERCIAL TERMS AND CONDITIONS:****PREVENTIVE MAINTENANCE [PM] TO BE CARRIED OUT ONCE IN SIX MONTHS, IST**

PM WILL BE IN DONE IN APRIL 2023-MAY 2023 AND II PM TO BE DONE IN NOVEMBER-DECEMBER 2023.

1) A) PLEASE FAX OR MAIL YOUR ORDER ACKNOWLEDGEMENT CONFIRMING THE SPECIFICATIONS, QUANTITY, PRICES, TERMS OF PAYMENT AND DELIVERY SCHEDULE AS INDICATED IN BEL#S PURCHASE ORDER WITHIN 3 WORKING DAYS ON RECEIPT OF PO.

B) IF ACKNOWLEDGEMENT IS NOT RECEIVED BY BEL WITHIN 07 DAYS FROM THE DATE OF RELEASE OF PO (PURCHASE ORDER) THEN IT WILL BE PRESUMED THAT ALL TERMS AND CONDITIONS OF PO ARE HONOURER BY SUPPLIER AND MATERIAL WILL BE DELIVERED. ANY DISCREPANCY CLAIMED AFTER 7 DAYS WILL NOT BE ENTERTAINED.

C) REQUEST FOR INCREASE OF PRICE CANNOT BE ENTERTAINED AFTER RELEASE OF ORDER FOR WHATSOEVER THE REASON.

D) SUPPLIER SHALL ENSURE, FOR ANY DEVIATION IN SPECIFICATIONS OF THE PRODUCT NOTIFIED IN THIS ORDER, APPROVAL HAS TO BE TAKEN FROM BEL BEFORE EXECUTION OF ORDER.

E) SUPPLIER SHALL INFORM BEL TO TAKE NECESSARY ACTION WHILE / AFTER EXECUTING THE ORDER IN CASE OF ANY NON-CONFORMITY FOUND IN THE PRODUCT NOTIFIED.

F) THE INFORMATION REGARDING SUSPECT NON-CONFORMITY/NON-CONFORMING PRODUCT/ITEM DISPATCHED, IF ANY, SHALL BE INFORMED IN WRITING TO THE COMPANY (BEL) WITHIN 12 HOURS OF IDENTIFICATION/OBSERVATION/REALIZATION OF THE SAID NON- CONFORMITY/NON-CONFORMING PRODUCT/ITEM WITHOUT FAIL.

G) SUPPLIER SHALL ESTABLISH AND MAINTAIN RECORDS TO PROVIDE EVIDENCE OF CONFORMITY TO THE REQUIREMENTS AND THE SAME SHOULD BE MADE AVAILABLE TO BEL / OUR CUSTOMERS AND REGULATORY AUTHORITIES. IN ADDITION, REGULATORY AUTHORITIES SHALL HAVE THE AUTHORITY TO VISIT AND VERIFY AT THE SUPPLIER / ORGANIZATION PREMISES AS AND WHEN REQUIRED.

H) SUPPLIER SHALL FURNISH PROCESS DETAILS AND OTHER APPLICABLE RECORDS INCLUDING SUB - TIER SUPPLIER INFORMATION WHEREVER APPLICABLE.

I) SUPPLIER SHOULD RETAIN AND MAINTAIN ALL RELEVANT RECORDS REQUESTED

ABOVE FOR A PERIOD OF TEN YEARS.

J) SUPPLIER SHOULD MAINTAIN AND PROVIDE PRODUCT SUPPLY CHAIN TRACEABILITY UP TO OEM (ORIGINAL EQUIPMENTS MANUFACTURER) ALONG WITH SUPPLIES.

K) SUPPLIER SHOULD PROVIDE ANY TEST OR INSPECTION RECORDS TO ASSURE PARTS' AUTHENTICITY.

L) VENDOR SHOULD UPDATE THE CORRECT E-MAIL ID IN OUR SRM PORTAL PERIODICALLY. ALL VITAL INFORMATION RELATED TO PURCHASE ORDER

2) ALL ITEMS SHOULD BE NON CHINESE ORIGIN.

3) ANY DEVIATION IN SPECIFICATIONS OF THE PRODUCT NOTIFIED IN THIS ORDER IS NOT ACCEPTABLE.

4) CERTIFICATE OF CONFORMANCE:

CERTIFICATE OF CONFORMANCE SHOULD BE PROVIDED FOR ALL THE ITEMS WITH SERIAL NOS (IF APPLICABLE) IN THIS ORDER ALONG WITH THE CONSIGNMENT.

THE CERTIFICATE OF CONFORMANCE SHOULD CONTAIN THE FOLLOWING INFORMATION:

BEL PURCHASE ORDER NO

BEL PART NO, OF THE PARTS SUPPLIED

YOUR MANUFACTURER PART NO. OF THE PARTS SUPPLIED (MPN)

QTY. SUPPLIED AGAINST EACH PART

INVOICE NO. AND DATE:

SERIAL NOS AND BATCH CODE

FAILING TO PROVIDE CORRECT COC AND OTHER IMPORTANT DOCUMENTS WILL FURTHER LEAD TO DELAY IN MAKING GOOD RECEIPT, INSPECTION AND ACCEPTANCE OF ITEMS, OR FURTHER MAY RESULT IN REJECTION OF ITEMS, FOR WHICH BEL WILL NOT BE HELD RESPONSIBLE FOR.

WHEREVER SERIAL NO IS APPLICABLE, IT IS RECOMMENDED TO PROVIDE THESE DOCUMENTS WITH RESPECT TO SERIAL NO OF THE ITEMS.

THIS IS REQUIRED FOR ACCEPTANCE OF ITEMS AT OUR QA DEPARTMENT AND ALSO FOR CLEARING OF PAYMENTS.

ALSO PLEASE SEND AN ADVANCE COPY BY EMAIL TO purssfollowup@bel.co.in.

5) IMPORTANT NOTE FOR PROCESSING THE PAYMENT:

LOCAL VENDORS: VENDOR DETAILS IN PO AND INVOICE MUST BE SAME, IF ANY CHANGES TO BE MADE THEN VENDOR MUST TAKE ACTION TO CORRECT IT. IF VENDOR COMES UNDER MSME CATEOGORY THEN THE SAME TO BE MENTIONED IN INVOICE E-INVOICING IS MANDATORY TO THE VENDORS/SUPPLIERS WHOSE AGGREGATE TURNOVER (AS PER SECTION 2(6) OF CGST 2017) EXCEEDS THE PRESCRIBED LIMITS (I.E. FROM 1ST APRIL 2022, E INVOICE NEEDS TO BE PROVIDED BY THE VENDOR WHOSE AGGREGATE TURNOVER EXCEEDS RS.10 CR* IN ANY PREVIOUS YEARS STARTING FROM 2017-18) UNDER THE PROVISIONS OF GST ACT.

NOTE: AGGREGATE TURNOVER MENTIONED ABOVE IS SUBJECTED TO CHANGE AS PER GOVERMENT NORMS AND THE SAME SHALL BE APPLICABLE AT TIME OF PROCESSING THE PAYMENT.

IN CASE THE AGGREGATE TURN OVER DOES NOT EXCEED THE PRESCRIBED LIMIT, A DECLARATION ON THE LETTER HEAD OF THE VENDOR/SUPPLIER NEEDS TO BE SUBMITTED BY RESPECTIVE VENDOR/SUPPLIERS. (FORMAT OF DECLARATION IS ENCLOSED)

6) PAYMENT TERMS:

QUARTERLY PAYMENT WITHIN 30 DAYS AGAINST CERTIFICATION FROM INDENTER AND SUBMISSION OF PBG FOR 3 % OF THE PO VALUE COVERING WARRANTY PERIOD PLUS 3 MONTHS.

PLEASE ENCLOSE SIGNED COPY OF INVOICE ALONG WITH THE CONSIGNMENT.

7) TAXES AND DUTIES: 9% CGST AND 9% SGST DEDUCTIBLE OR AS APPLICABLE AT THE TIME OF DISPATCH.

GST CLAUSE:

1. BASIC INVOICE VALUE WILL BE RELEASED AS PER THE TERMS OF PAYMENT AND GST AMOUNT WILL BE RELEASED ONLY AFTER THE SAME IS REFLECTED IN BEL GST PORTAL (GSTR2B) AND TAXES ARE PAID BY THE SUPPLIER TO THE GOVT.

2. COSTS INCLUDING INTEREST AND PENALTY INCURRED BY BEL DUE TO NON PAYMENT & NON-REPORTING OF TAXES IN THE GOVT PORTAL, BY THE SUPPLIER, WILL BE RECOVERED FROM THE SUPPLIER.

8) ANTI PROFITEERING CLAUSE:

ANY BENEFIT ARISING OUT OF CHANGES IN TAX LAWS TO BE PASSED TO BEL

9) WARRANTY:

MATERIAL / EQUIPMENT SUPPLIED SHOULD BE FREE FROM ANY DEFECTS ARISING FROM FAULTY MATERIAL, DESIGN OR WORKMANSHIP AND SHOULD BE GUARANTEED FOR QUALITY / SATISFACTORY PERFORMANCE, FOR A MINIMUM PERIOD OF 12 MONTHS FROM THE DATE OF RECEIPT AND ACCEPTANCE OF ITEMS AT BEL BANGALORE. DURING THIS GUARANTEE PERIOD, IF ANY DEFECTS DEVELOP ARISING FROM FAULTY MATERIAL DESIGN OR WORKMANSHIP, YOU SHALL REMEDY SUCH DEFECTS AT HIS OWN COST.

IF IT BECOMES NECESSARY, THE SUPPLIER SHOULD REPLACE ANY DEFECTIVE PORTION OF THE GOODS OR REPLACE THE MATERIAL/ EQUIPMENT AS A WHOLE WITHOUT ANY EXTRA COST TO BEL.

TO AND FRO FREIGHT CHARGES INCLUDING INSURANCE CHARGES, CUSTOM DUTY CHARGES TO BE BORNE BY SUPPLIER FOR REPLACEMENT OR RE-EXPORT OF THE REJECTED ITEM WITHIN THE WARRANTY PERIOD.

10) VENDOR RATING:

THE VENDOR RATING OF FOR THE PERIOD OF 01.02.2022-01.02.2023 IS AS MENTIONED BELOW.

QUALITY RATING - 60.000

DELIVERY RATING - 40.000

TOTAL RATING- 100.000

RATING BEING VERY LESS YOU ARE REQUESTED TO IMPROVE AND TAKE NECESSARY CORRECTIVE ACTIONS. ENSURE ON-TIME DELIVERY TO IMPROVE DELIVERY RATING

11) INSPECTION AND ACCEPTANCE: INSPECTION AND ACCEPTANCE WILL BE BY BEL-QA DEPARTMENT.

12) REJECTIONS:

THE ORDERED ITEMS SHOULD CONFIRM TO OUR DRAWING / MANUFACTURE REFERENCE INDICATED IN THIS PURCHASE ORDER FOR THE PART.

REJECTION IF ANY SHOULD BE REPLACED WITHIN 1 MONTH OF RECEIPT OF INFORMATION (THROUGH SRM) OR THE AMOUNT DUE SHALL BE REFUNDED, FAILING WHICH THE OUTSTANDING AMOUNT IS SUBJECT TO RECOVERY FROM OTHER PAYMENT BILLS.

IMPORTANT NOTE: SUPPLIER SHOULD ENSURE THAT ALL REPORTS/DOCUMENTS MENTIONED IN THIS PURCHASE ORDER SHOULD ACCOMPANY THE CONSIGNMENT/DELIVERY. IN CASE OF ANY DELAY IN SUBMISSION OF REPORTS/DOCUMENTS MENTIONED IN THIS PURCHASE ORDER THEN ITEMS SUPPLIED MAY LIABLE TO BE REJECTED IN CASE OF SUCH REJECTIONS

- 1. THE RE-OFFERING (RE-GR) DATE WILL BE CONSIDERED AS THE GR (GOODS RECEIPT) DATE AND SAME WILL BE USED FOR THE LD CALCULATION PURPOSES.**
- 2. CORRECTIVE ACTION AND PREVENTIVE ACTION TO BE PROVIDED IN ORDER TO RE-OFFER THE MATERIAL.**
- 3. TO & FRO CHARGES WILL BE BORNE BY SUPPLIER FOR REJECTION/ REPLACEMENT/ REPAIR WITHIN WARRANTY PERIOD.**

13) LD CLAUSE:

FOR DELAYED DELIVERIES LIQUIDATED DAMAGES, A SUM OF EQUIVALENT TO 0.5% OF THE VALUE OF THE MATERIALS NOT SUPPLIED IN TIME FOR EVERY WEEK'S DELAY OR PART THEREOF SUBJECT TO A MAXIMUM OF 10% WILL BE RECOVERED. SHOULD THE SUPPLIER FAIL TO DELIVER THE STORES OR ANY CONSIGNMENT THEREOF WITHIN THE PERIOD PRESCRIBED FOR SUCH DELIVERY, BEL SHALL BE ENTITLED AT THEIR OPTION:

- A) TO RECOVER FROM THE SUPPLIER AGREED LIQUIDATED DAMAGES, OR**
- B) TO PURCHASE ELSEWHERE, AT THE RISK AND COST OF THE SUPPLIER, THE ITEMS NOT DELIVERED, OR.**
- C) TO CANCEL THE PURCHASE ORDER.**

IN THE EVENT OF ACTION BEING TAKEN UNDER B) & C) THE SUPPLIER SHALL BE LIABLE FOR ANY LOSS WHICH BEL MAY SUSTAIN BUT THE SUPPLIER SHALL NOT BE ENTITLED TO ANY GAIN ON REPURCHASE MADE AGAINST DEFAULT

14) COUNTERFEIT:

- a) IN CASE OF COUNTERFEIT PARTS SUPPLIED BY VENDOR, NO PAYMENT SHALL BE MADE TO VENDOR. IN CASE OF LINE REJECTION DUE TO COUNTERFEIT PART; PAYMENT WILL BE RECOVERED/DEDUCTED FROM VENDOR.**
- b) COUNTERFEIT PARTS WILL NOT BE RETURNED BACK AND SHALL BE DESTROYED AS**

PER STANDARD OPERATING PROCEDURE.

c) NECESSARY ACTION TO DEBAR VENDOR FROM ENQUIRY/ BLACKLIST SHALL BE INITIATED.

15) ENVIRONMENTAL GUIDELINES:

PLEASE FOLLOW THE GUIDELINES OF ENVIRONMENTAL MANAGEMENT SYSTEM (EMS: ISO 14001:2015) LIKE PREVENTION OF POLLUTION OF AIR, WATER AND LAND.

PLEASE FOLLOW RoHS DIRECTIVES, ENVIRONMENT STATUTORY RECYCLE & REUSE GUIDELINES TO CONSERVE NATURAL RESOURCES. KINDLY INCULCATE ENVIRONMENTAL AWARENESS AMONG ALL YOUR EMPLOYEES. NOTE: IN CASE, PLASTIC IS USED AS PACKING MATERIAL, SUPPLIER TO USE PLASTICS OF MORE THAN 40 MICRON THICKNESSES ONLY.

IN CASE OF CHEMICALS, SUPPLIER SHOULD PROVIDE THE MSDS (MATERIAL SAFETY DATA SHEET) ALONG WITH EACH ITEM.

16) ITEMS TO BE DELIVERED ONLY TO THE ADDRESS MENTIONED BELOW

"IG STORES, NAVAL SYSTEMS(S&CS)<(>,<)>

BHARAT ELECTRONICS, JALAHALLI PO

BANGALORE-560013

17) FORCE MESURE CLAUSE:

MAJEURE MEANS AN EVENT BEYOND THE CONTROL OF THE VENDOR AND NOT INVOLVING THE VENDOR'S FAULT OR NEGLIGENCE AND WHICH IS NOT FORESEEABLE. SUCH EVENTS MAY INCLUDE, BUT ARE NOT RESTRICTED TO, ACTS OF THE PURCHASER EITHER IN ITS SOVEREIGN OR CONTRACTUAL CAPACITY, WARS OR REVOLUTIONS, HOSTILITY, ACTS OF PUBLIC ENEMY, CIVIL COMMOTION, SABOTAGE, FIRES, FLOODS, EXPLOSIONS, EPIDEMICS, QUARANTINE RESTRICTIONS, STRIKES, LOCKOUTS, AND FREIGHT EMBARGOES. IF THERE IS DELAY IN PERFORMANCE OR OTHER FAILURES BY THE VENDOR TO PERFORM ITS OBLIGATION UNDER ITS CONTRACT DUE TO EVENT OF A FORCE MAJEURE, THE VENDOR SHALL NOT BE HELD RESPONSIBLE FOR SUCH DELAYS / FAILURES.

IF A FORCE MAJEURE SITUATION ARISES, THE VENDOR SHALL PROMPTLY NOTIFY THE PURCHASER IN WRITING OF SUCH CONDITIONS AND THE CAUSE THEREOF WITHIN TWENTY-ONE DAYS OF OCCURRENCE OF SUCH EVENT. UNLESS OTHERWISE DIRECTED

BY THE PURCHASER IN WRITING, THE VENDOR SHALL CONTINUE TO PERFORM ITS OBLIGATIONS UNDER THE CONTRACT AS FAR AS REASONABLY PRACTICAL AND SHALL SEEK ALL REASONABLE ALTERNATIVE MEANS FOR PERFORMANCE NOT PREVENTED BY THE FORCE MAJEURE EVENT. IF THE PERFORMANCE IN WHOLE OR IN PART OR ANY OBLIGATION UNDER THIS CONTRACT IS PREVENTED OR DELAYED BY ANY REASON OF FORCE MAJEURE FOR A PERIOD EXCEEDING SIXTY DAYS, EITHER PARTY MAY AT ITS OPTION TERMINATE THE CONTRACT WITHOUT ANY FINANCIAL REPERCUSSION ON EITHER SIDE.

THERE MAY BE A FORCE MAJEURE SITUATION AFFECTING THE PURCHASE ORGANIZATION ONLY. IN SUCH A SITUATION THE PURCHASE ORGANIZATION IS TO TAKE UP WITH THE VENDOR ON SIMILAR LINES AS ABOVE FOR FURTHER NECESSARY ACTION.

KINDLY INDICATE THE CORRECT ADDRESS ON DOCUMENTS AND CONSIGNMENT TO AVOID UNNECESSARY DELAYS.

18) APPROPRIATION:

WHENEVER UNDER THIS CONTRACT ANY SUM OF MONEY IS RECOVERABLE FROM AND PAYABLE BY THE VENDOR, BEL SHALL BE ENTITLED TO RECOVER SUCH SUM BY APPROPRIATING IN PART OR WHOLE BY DEDUCTING ANY SUM THEN DUE OR WHICH AT ANY TIME THEREAFTER MAY BECOME DUE TO THE VENDOR IN THIS OR ANY OTHER CONTRACT ENTERED BY BEL AS A WHOLE, INCLUDING ITS UNITS AND OFFICES ETC., WITH THE VENDOR ALONE OR IN PARTNERSHIP WITH OTHERS. SHALL THIS SUM BE NOT SUFFICIENT TO COVER THE FULL AMOUNT RECOVERABLE, THE VENDOR SHALL PAY TO BEL ON DEMAND THE REMAINING BALANCE DUE.

19) ARBITRATION:

NORMALLY, THERE SHALL NOT BE ANY SCOPE FOR DISPUTE BETWEEN THE PURCHASER AND THE VENDOR AFTER ENTERING INTO A MUTUALLY AGREED VALID CONTRACT. HOWEVER, DUE TO VARIOUS UNFORESEEN REASONS, PROBLEMS MAY ARISE DURING THE PROGRESS OF THE CONTRACT LEADING TO DISAGREEMENT BETWEEN THE PURCHASER AND THE VENDOR. THEREFORE, THE CONDITIONS GOVERNING THE CONTRACT SHALL CONTAIN SUITABLE PROVISION FOR SETTLEMENT OF SUCH DISPUTES/ DIFFERENCES BINDING ON BOTH THE PARTIES. MODE OF SETTLEMENT OF

SUCH DISPUTES/DIFFERENCES SHALL BE THROUGH ARBITRATION. HOWEVER, WHEN A DISPUTE/DIFFERENCE ARISES, BOTH THE PURCHASER AND THE VENDOR SHALL FIRST TRY TO RESOLVE THE SAME AMICABLY BY MUTUAL CONSULTATION. IF THE PARTIES FAIL TO RESOLVE THE DISPUTE BY SUCH MUTUAL CONSULTATION THEN, DEPENDING ON THE POSITION OF THE CASE, EITHER THE PURCHASER OR THE VENDOR SHALL GIVE NOTICE TO THE OTHER PARTY OF ITS INTENTION TO COMMENCE ARBITRATION AS HEREINAFTER PROVIDED:

A) WHEN THE CONTRACT IS WITH DOMESTIC VENDOR, THE APPLICABLE ARBITRATION PROCEDURE WILL BE AS PER INDIAN ARBITRATION AND CONCILIATION ACT, 1996.

B) WHEN THE CONTRACT IS WITH FOREIGN VENDOR, THE VENDOR HAS THE OPTION TO CHOOSE EITHER INDIAN ARBITRATION AND CONCILIATION ACT-1996 OR ARBITRATION IN ACCORDANCE WITH THE PROVISION OF UNCITRAL (UNITED NATIONS COMMISSION ON INTERNATIONAL TRADE LAW) ARBITRATION RULES.

20) JURISDICTION:

THIS ORDER SHALL BE GOVERNED BY THE LAWS OF INDIAN UNION IN FORCE. ONLY COMPETENT COURTS SHALL HAVE THE JURISDICTION AS PROVIDED UNDER THE INDIAN ARBITRATION AND CONCILIATION ACT 1996, OR ANY STATUTORY MODIFICATIONS THEREOF IN FORCE ON ANY MATTER ARISING OUT OF ANY ARBITRATION PROCEEDINGS UNDER THE CONTRACT.

21) PRODUCT SAFETY & ETHICAL BEHAVIOUR IN ALL POS

A. PRODUCT SAFETY: SUPPLIED PRODUCTS WILL BE USED FOR SHIPBORNE APPLICATIONS HENCE ALL PRODUCT SAFETY MEASURES AS PER AS 9100D TO BE COMPLIED. FURTHER PRODUCT SHOULD BE ABLE TO PERFORM ITS DESIGNED OR INTENDED PURPOSE WITHOUT CAUSING UNACCEPTABLE RISK OR HARM TO THE PERSONS OR DAMAGE TO PROPERTY.

B. ETHICAL BEHAVIOUR: BHARAT ELECTRONICS IS A GOVERNMENT OF INDIA ENTERPRISE AND STRICTLY ADHERE TO THE CVC GUIDELINES. WE RESPECT LAWS AND REGULATIONS AND WE EXPECT THAT OUR VENDORS SHALL ALSO OBEY THE SAME. WE STRONGLY BELIEVE THAT ETHICAL BEHAVIOUR LEADS TO THE PROSPERITY OF ALL STAKE HOLDERS.

22) BEL IS ISO 14001 CERTIFIED COMPANY WE EXPECT YOU ALSO IN LINE WITH

ISO 14001 ENVIRONMENTAL STANDARDS IN YOUR PROCESS, SUPPLIES AND SERVICES ETC. HAZARDOUS AND INFLAMMABLE MATERIALS SHALL BE PROPERLY PACKED FOR TROPICAL STORAGE AND FOR TRANSPORT BY RAIL/ROAD/SEA/AIR TO AVOID ANY DAMAGE TO ENVIRONMENT DURING TRANSIT. RELEVANT INSTRUCTIONS FOR STORAGE AND HANDLING OF ACIDS, ALKALIES, MEDICINES LIKE PETHIDINE INJECTION, PCB LAMINATES, ITEMS REQUIRING COLD STORAGE CONDITIONS SHALL BE MENTIONED ON THE CONSIGNMENT. THE SUPPLIER SHALL PROVIDE APPROPRIATE MSDS FOR SUCH ITEMS AS DEEMED NECESSARY.

23) FOD (FOREIGN OBJECT DAMAGE):

SUPPLIER SHALL MAKE PROVISION FOR PREVENTION, DETECTION AND REMOVAL OF FOREIGN OBJECT. ANY DAMAGE ATTRIBUTED TO A FOREIGN OBJECT THAT IS NOT PART OF ITEM CAN BE EXPRESSED IN PHYSICAL OR ECONOMICAL TERMS AND MAY AND MAY NOT DEGRADE THE PRODUCTS REQUIRED SAFETY OR PERFORMANCE CHARACTERISTICS.

Note:

1. FOR ALL QUERIES REGARDING INSPECTION COVERAGE, LETTER OF CREDIT (LC) AND END USER CERTIFICATE E-MAIL TO BE SENT TO purssfollowup@bel.co.in

2. FOR ALL QUERIES REGARDING PAYMENTS E-MAIL TO BE SENT TO purpaymentsns1@bel.co.in

24) FOR ANY CLARIFICATIONS PLEASE CONTACT:

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HEAD PURCHASE/SONAR SYSTEM/NS(S&CS)
BHARAT ELECTRONICS LTD.<(>,<)>
JALAHALLI POST<(>,<)>
BANGALORE - 560013
INDIA
PHONE NO: 91-080 # 22195857
E-MAIL: purss@bel.co.in
=====

1.11.00

PAYMENT DETAILS :-

1.11.00	PAYMENT DETAILS :-
1.11.01	Payment Terms : Z545, Net 30 days (30 days accpt qty
1.12.00	MODE OF PAYMENT :-
1.12.01	ECS / RTGS / CHEQUE

Please enter your GST Registration details in "webportal.bel.co.in/GSTIN/"

1.13.00	BANK DETAILS :-
	Bank Name : INDUSIND BANK
	Account No : XXXXXXXX3208
	Bank Key (MICR) : 400234051
	IFS Code : INDB0001027
	MUMBAI

1.18.00	INCO TERMS : FOR Destination Sites.
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SHIPPING INSTRUCTIONS:

- 1). Supplier should not handover the materials to Freight Forwarder, if the goods are categorized as "Over Dimensional" or "Dangerous Goods" with out the clearance from BEL.
 - 2). Any measurement more than L 304 X B 190 X H 157 CMS will be treated as Over Dimensional.
-

Material has to be supplied from GSTN of the Vendor to whom the Order is placed. GST will not be reimbursed if the material is supplied from any other GSTN and address of the vendor. GST will be paid upon production of Proof of Remittance to the GST authorities.

For Standard Terms and Conditions, Please visit :- <https://hpcrmp.iscodom.com/irj/portal>

1. PLEASE ACKNOWLEDGE THIS ORDER INDICATING FIRM DELIVERY DATE.QUOTE PURCHASE ORDER NO. IN ALL CORRESPONDANCE.
 2. THE GOODS ARE TO BE HANDED OVER TO OUR CENTRAL IG STORES/ DIVISIONAL IG STORES, BHARAT ELECTRONICS LIMITED, BANGALORE AT SUPPLIER'S COST.
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LD Clause Description : 0.5% for each week of delay, with a ceiling of 10%.

Minimum Warranty period of 12 calender months from date of receipt and acceptance OR 15 months from date of despatch.

This warranty clause is not applicabale, if a seperate warranty period is agreed upon and it is more than 12 months.

All costs including freight and customs duty to be borne by the vendor due to any repair /replacement of the item within in the warranty period till the item reaches back to BEL Factory after such repiar / replacement

SUPPLIER TO MENTION THEIR GSTIN ON EACH INVOICE AND HSN CODE FOR EACH ITEM. SUPPLIER TO ALSO MENTION BEL UNIT'S GSTIN ON THE INVOICE. BEL RESERVES THE RIGHT TO HOLD PAYMENT OF GST UNTIL THE INVOICE INFORMATION UPLOADED BY THE SUPPLIER IS SEEN UNDER BEL#S GSTIN. THE AMOUNT OTHER THAN TAX WILL BE PAID AS PER TERMS OF THE PURCHASE ORDER.

GST CLAUSE

1. Basic invoice value will be released as per the terms of payment and GST amount will be released only after the same is reflected in BEL GST Portal (GSTR2B) and taxes are paid by the supplier to the Government.
2. Costs including interest and penalty incurred by BEL due to non-payment & non-reporting of taxes in the government portal, by the supplier, will be recovered from the supplier.

1. YOUR ACCEPTANCE OF/OBJECTIONS OF THE ORDER SHOULD BE INTIMATED TO US IN WITHIN SEVEN DAYS OF RECEIPT OF THIS ORDER IN TOTALITY
2. YOU SHOULD SEND A COPY OF DELIVERY CHALLAN TO OUR DEPARTMENT WHILE SUPPLYING THE ITEM(S)
3. ANY DISCREPANCY NOTICED IN THIS ORDER SHOULD BE BROUGHT TO THE NOTICE OF BHARAT ELECTRONICS WITH IN ONE WEEK.NO COMPLAINT WILL BE ENTERTAINED AFTER THIS PERIOD OF ONE WEEK.
4. DELIVERY SCHEDULE IS THE ESSENCE OF CONTRACT.FAILURE TO DELIVER THE ITEMS FREE-OF-DEFECTS AS PER SCHEDULE SHALL RESULT IN CANCELLATION OF THE ORDER AT OUR OPTION.ANY PRODUCTION LOSS DUE TO THIS SHALL BE RECOVERED FROM YOUR BILLS
5. WE SHALL BE ENTITLED TO APPROPRIATE AND RECOVER FROM THIS ORDER ALL OUSTANDING/DUES FROM YOU.
6. THE SERVICE ORDER NO. AND DATE SHOULD ALWAYS BE QUOTED IN ALL CORRESPONDENCE, DELIVERY CHALLANS, PACKING NOTES, BILLS ETC.ALL COMMUNICATIONS SHOULD BE ADDRESSED TO OUR DEPARTMENT HEAD ONLY AND NO OTHER DEPARTMENT SHOULD BE CONTACTED FOR WHATEVER REASONS.
7. SUPPLIER TO MENTION THEIR GSTIN ON EACH INVOICE AND HSN CODE FOR EACH ITEM. SUPPLIER TO ALSO MENTION BEL UNIT'S GSTIN ON THE INVOICE. BEL RESERVES THE RIGHT TO HOLD PAYMENT OF GST UNTIL THE INVOICE INFORMATION UPLOADED BY THE SUPPLIER IS SEEN UNDER BEL#S GSTIN. THE AMOUNT OTHER THAN TAX WILL BE PAID AS PER TERMS OF THE PURCHASE ORDER.

PO Acknowledgement - Please login to SRM portal - SUS, and acknowledge the PO lines for quantity, price and other terms.

"BEL is registered on TReDS platform through RXIL, M1 Exchange, Invoicemart. MSE (Micro and Small Enterprises) may register themselves on any TReDS platform for availing the facility of bill discounting".

BEL Units/SBUs are AS9100D Standard certified. All vendors shall comply the specific requirements of AS9100D with respect to "Product & Service Conformity, Product safety and Ethical Behaviour". Further, refer the BEL SRM portal link and the note given under Terms & Conditions as Annexure '6' and the check list.

"By acknowledging this Purchase Order, Repeat Order Clause will be applicable for the items in the Purchase Order as per standard terms and conditions"

भविष्य में पत्राचार हेतु पूर्ण विवरण दे 'ई' प्रत्येक दर्शाता है 'सी' 100 ईकार्यों दर्शाता है 'के' 1000 ईकार्यों दर्शाता है। परिमाण: मात्रा, इकाई: माप का इकाई, आर आई : दरदर्शाता

To Be Quoted In Full In Future Correspondence 'E' INDICATES EACH 'C' INDICATES 100 UNITS 'K' INDICATES 1000 UNITS CY : Currency, Del. Sch: Delivery Schedule, Qty:Quantity, Unit :Unit of Measurement, RI : Rate Indication.

प्लास्टिक का परिहार और कागज़ बैग का प्रयोग करें

Avoid plastic and use paper bag.

हम स्वस्थ सुरक्षा एवं वातावरण मित्रवत कंपनी, आई एस ओ - 14001 (ई एम एस) और ओ एच एस ए एस : 18001 को वचनबद्ध हैं। हम अपने विक्रेताओं को ऊपर कहे गए प्रमाणों को अपने प्रक्रिया, आपूर्ति एवं सेवाओं में अनुसरण करने को कहते हैं।

We are Health, Safety & Environment friendly Company committed to ISO 14001(EMS) & OHSAS :18001. We prefer our vendors to follow aforesaid standards in their processes, supplies and services.