

PURCHASE ORDER

<p>Invoice To NIMHANS NIMHANS Hosur Road Bangalore-560 029 PH:26995780/5090/5023 GSTIN/UIN: 29AABTN6120B2ZX State Name : Karnataka, Code : 29 CIN: : E-Mail : aaos@nimhans.ac.in</p> <p>Supplier (Bill from) CONNECTIVITY IT SOLUTIONS PVT LTD No:1877, 1st Floor, 31st Cross, 10th Main Banashankari 2nd Stage, B'lore-560070 email: venkat@connectivitysolutions.in Office: +91 080 26716555 Mobile: +91 99641 96603 GSTIN/UIN : 29AAGCC1283L1ZC State Name : Karnataka, Code : 29</p>	Voucher No. 102		Dated 12-Jan-24					
			Mode/Terms of Payment Payment Made After Service					
	Reference No. & Date. STR-1/281/DATA CENTRE MAINTENANCE/IT/23-24/102		Other References Mail Dated 06.01.2024					
	Dispatched through		Destination IT Cell					
	Terms of Delivery							
	1. Operation & Maintenance of NIMHANS Network 2.0 Will Be Done As Per the Instructions of IT Cell. 2. Operation & Maintenance Charges Starts From 01.10.2023 to 30.09.2024 (1 Year).							
SI No.	Description of Goods and Services	Due on	Quantity	Rate per	Amount			
1	Operation & Maintenance Cost Godown: IT CELL Net Work Admin No. of Person- 2 Nos. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	1,58,333.33 months	19,00,000.00			
2	Operation & Maintenance Cost Godown: IT CELL Security Admin No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	79,166.67 months	9,50,000.00			
3	Operation & Maintenance Cost Godown: IT CELL System Admin No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	75,000.00 months	9,00,000.00			
4	Operation & Maintenance Cost Godown: IT CELL L1 Support Networking Engineer No. of Person: 5 Nos. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	2,08,333.33 months	25,00,000.00			
5	Operation & Maintenance Cost Godown: IT CELL RF Engineer No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	75,000.00 months	9,00,000.00			
6	Operation & Maintenance Cost Godown: IT CELL Help Desk No. of Person:2 Nos. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	41,666.67 months	5,00,000.00			
7	Operation & Maintenance Cost Godown: IT CELL Other (Project Manager) No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	1,00,000.00 months	12,00,000.00			
8	Note: Godown: IT CELL	30-Sep-24 30-Sep-24						

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SI No.	Description of Goods and Services	Due on	Quantity	Rate per	Amount
	<p>Scope of Work: <i>Maintenance and OEM Support</i></p> <p>1. The agency shall keep minimum stock of switches to ensure that there is no downtime beyond the SLA.</p> <p>2. The agency shall ensure the man power should be physically deployed for the O&M are exclusive and do not get involved in carrying out the Network 2.0 activities.</p> <p>a. The services as per the scope of the contract shall include maintenance of the equipment; ensure the performance of the services (Data, Voice, Video, PACS, Internet) as per the SLA. Primary responsibilities include:</p> <p><input type="checkbox"/> Regular periodic maintenance of the equipment as specified by the OEM for better performance and longevity.</p> <p><input type="checkbox"/> The Agency shall maintain an updated electronic form of all the NIMHANS Campus Network assets and shall be made available online within the campus network protected with user-id /password to the NIMHANS nodal officer.(Mr. Babeesh) Besides, any details/clarification regarding the asset shall be provided within 2 days, based on demand from NIMHANS.</p> <p><input type="checkbox"/> To liaison with stakeholders NIMHANS, NKN, Medical Equipment Integrators from an operational perspective.</p> <p><input type="checkbox"/> All software deployed by the Successful bidder on the campus network shall be genuine licensed versions and shall be in the name of the NIMHANS.</p> <p><input type="checkbox"/> The Agency shall do periodical upkeep of the Network Racks & its equipment.</p> <p><input type="checkbox"/> Periodic Preventive maintenance of the equipment (Quarterly) and backbone Cables (half-yearly) should be carried out without causing downtime by the Agency.</p> <p><input type="checkbox"/> Rectification of faults in fiber cable, fiber cable accessories, LAN cable I/O ports, LAN port accessories, conduits etc.</p>				

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SI No.	Description of Goods and Services	Due on	Quantity	Rate per	Amount
	<p><input type="checkbox"/> <i>On day to day basis, NIMHANS representatives shall be part of any configuration /maintenance activities of the network.</i></p> <p><i>b. Configuration Change Management should be obtained from NIMHANS IT Core Committee.</i></p> <p><i>c. Mange Incidents as per the SOP</i></p> <p><i>d. Mange Automated Tickets as per the SOP</i></p> <p><i>e. Mange Interfacing with External Operators</i></p> <p><i>f. Mange Security Management</i></p> <p><i>g. Mange Operation and Maintenance of the links as per the SOP</i></p> <p><i>h. Mange Air Conditioning of NDC</i></p> <p><i>i. Mange Helpdesk Management System as per the SOP.</i></p> <p><i>j. Mange Help Desk Trouble Ticketing Functionalities</i></p> <p><i>K. Payment Terms Will Be Made on By-Monthly Basis After Confirmation From the IT-Cell.</i></p>				
	Total	84 months		₹ 88,50,000.00	<i>E. & O.E</i>
<p>Amount Chargeable (in words) Indian Rupees Eighty Eight Lakh Fifty Thousand Only</p> <p>Remarks: PLUS APPLICABLE GST.</p> <p>Company's PAN : AABTN6120B</p>					
<p>Terms & Conditions</p> <p>1.</p>					
<p style="text-align: right;">for NIMHANS</p> <p style="text-align: right;"><i>Authorised Signature</i> <i>2024</i></p>					

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Administrative Officer (Pur)
National Institute of Mental Health
and Neuro Sciences,
Bengaluru - 560 029