

PURCHASE ORDER

Invoice To NIMHANS NIMHANS Hosur Road Bangalore-560 029 PH:26995780/5090/5023 GSTIN/UIN: 29AABTN6120B2ZX State Name : Karnataka, Code : 29 CIN: . E-Mail : aaos@nimhans.ac.in	Voucher No.	Dated
	102	12-Jan-24
		Mode/Terms of Payment
		Payment Made After Service
Supplier (Bill from) CONNECTIVITY IT SOLUTIONS PVT LTD No:1877, 1st Floor, 31st Cross, 10th Main Banashankari 2nd Stage, B'lore-560070 email: venkat@connectivitysolutions.in Office: +91 080 26716555 □ Mobile: +91 99641 96603 GSTIN/UIN : 29AAGCC1283L1ZC State Name : Karnataka, Code : 29	Reference No. & Date.	Other References
	STR-1/281/DATA CENTRE MAINTENANCE/IT/23-24/102	Mail Dated 06.01.2024
	Dispatched through	Destination
		IT Cell
Terms of Delivery 1. Operation & Maintenance of NIMHANS Network 2.0 Will Be Done As Per the Instructions of IT Cell. 2. Operation & Maintenance Charges Starts From 01.10.2023 to 30.09.2024 (1 Year).		

SI No.	Description of Goods and Services	Due on	Quantity	Rate	per	Amount
1	Operation & Maintenance Cost Godown: IT CELL Net Work Admin No. of Person- 2 Nos. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	1,58,333.33	months	19,00,000.00
2	Operation & Maintenance Cost Godown: IT CELL Security Admin No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	79,166.67	months	9,50,000.00
3	Operation & Maintenance Cost Godown: IT CELL System Admin No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	75,000.00	months	9,00,000.00
4	Operation & Maintenance Cost Godown: IT CELL L1 Support Networking Engineer No. of Person: 5 Nos. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	2,08,333.33	months	25,00,000.00
5	Operation & Maintenance Cost Godown: IT CELL RF Engineer No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	75,000.00	months	9,00,000.00
6	Operation & Maintenance Cost Godown: IT CELL Help Desk No. of Person:2 Nos. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	41,666.67	months	5,00,000.00
7	Operation & Maintenance Cost Godown: IT CELL Other (Project Manager) No. of Person: 1 No. Service Starts From 01.10.2023 to 30.09.2024	30-Sep-24 30-Sep-24	12 months 12 months	1,00,000.00	months	12,00,000.00
8	Note: Godown: IT CELL	30-Sep-24 30-Sep-24				

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	<p><i>Scope of Work:</i></p> <p><i>Maintenance and OEM Support</i></p> <p><i>1. The agency shall keep minimum stock of switches to ensure that there is no downtime beyond the SLA.</i></p> <p><i>2. The agency shall ensure the man power should be physically deployed for the O&M are exclusive and do not get involved in carrying out the Network 2.0 activities.</i></p> <p><i>a. The services as per the scope of the contract shall include maintenance of the equipment; ensure the performance of the services (Data, Voice, Video, PACS, Internet) as per the SLA. Primary responsibilities include:</i></p> <p><input type="checkbox"/> <i>Regular periodic maintenance of the equipment as specified by the OEM for better performance and longevity.</i></p> <p><input type="checkbox"/> <i>The Agency shall maintain an updated electronic form of all the NIMHANS Campus Network assets and shall be made available online within the campus network protected with user-id /password to the NIMHANS nodal officer. (Mr. Babeesh) Besides, any details/clarification regarding the asset shall be provided within 2 days, based on demand from NIMHANS.</i></p> <p><input type="checkbox"/> <i>To liaison with stakeholders NIMHANS, NKN, Medical Equipment Integrators from an operational perspective.</i></p> <p><input type="checkbox"/> <i>All software deployed by the Successful bidder on the campus network shall be genuine licensed versions and shall be in the name of the NIMHANS.</i></p> <p><input type="checkbox"/> <i>The Agency shall do periodical upkeep of the Network Racks & its equipment.</i></p> <p><input type="checkbox"/> <i>Periodic Preventive maintenance of the equipment (Quarterly) and backbone Cables (half-yearly) should be carried out without causing downtime by the Agency.</i></p> <p><input type="checkbox"/> <i>Rectification of faults in fiber cable, fiber cable accessories, LAN cable I/O ports, LAN port accessories, conduits etc.</i></p>					

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	Destination IT Cell	
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	<input type="checkbox"/> On day to day basis, NIMHANS representatives shall be part of any configuration /maintenance activities of the network. b. Configuration Change Management should be obtained from NIMHANS IT Core Committee. c. Mange Incidents as per the SOP d. Mange Automated Tickets as per the SOP e. Mange Interfacing with External Operators f. Mange Security Management g. Mange Operation and Maintenance of the links as per the SOP h. Mange Air Conditioning of NDC i. Mange Helpdesk Management System as per the SOP. j. Mange Help Desk Trouble Ticketing Functionalities K. Payment Terms Will Be Made on By-Monthly Basis After Confirmation From the IT-Cell.					
	Total		84 months			₹ 88,50,000.00

Amount Chargeable (in words)

E. & O.E

Indian Rupees Eighty Eight Lakh Fifty Thousand Only

Remarks:

PLUS APPLICABLE GST.

Company's PAN : AABTN6120B

Terms & Conditions

1.

for NIMHANS

Authorised Signatory

This is a Computer Generated Document

Administrative Officer (Pur)
National Institute of Mental Health
and Neuro Sciences,
Bangaluru - 560 029