

Dear M/s Connectivity IT Solutions Pvt Ltd,

Greetings and hope you are well and safe!

Subject – Award Notification for RFP towards “AMC Renewal of Cisco Infra Network # ReBIT/CPO/2024-25/488/148.

Reference :

1. ReBIT RFP for **AMC Renewal of Cisco Infra Network # ReBIT/CPO/2024-25/488/148** published on CPP Portal and ReBIT website on January 01st, 2025.
2. Your response & bid submitted through procurement mailbox against aforesaid RFP issued in this regard.

With reference to above and subsequent RFP, Commercial bid opened dated 7th February 2025 , we are pleased to advise that **M/s Connectivity IT Solutions Pvt Ltd** has been selected as service provider for AMC of Cisco Infra Network for ReBIT on completion & conclusion of the aforesaid RFQ bidding process.

Sr. No.	Items/Product Description	Duration in months	Total Cost (INR)
1	Warranty & AMC for Hardware, Software, Essential License for Inventory as mentioned in Annexure H(a) (Cost includes Licenses & Break-fix Support Renewal for 1 Year from OEM as per Scope)	12	₹ 6,49,960
2	Support Cost (Cost includes 24x7x365 On-call / Onsite Support by SI as needed for Inventory prescribed in Annexure H(a))	12	₹ 50,000
Total Cost INR (Excl. of GST).....			₹ 6,99,960
GST @ 18%.....			₹ 1,25,993

Total Cost INR (Incl. of GST).....	₹ 8,25,953
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Commercial terms and conditions:

- **Contract period:** 12 Months From the date of Order logged in the CISCO's system till 1 year.
- OEM confirmed from 1st March 2025 to till order log they will extend the support.
- **Delivery/Licences Activation:** Immediately before the expiry of the current service.
- **Payment and Project Milestone:** As per RFP clause 3.5 within 45 days post-delivery of licences and acceptance of TAX Invoice by ReBIT and support cost shall be released post-completion of each quarter after deduction of SLA penalties (if any) of the respective quarter..
- **Performance Bank Guarantee:** 10% of the Total Cost of the Contract as arrived at Annexure H which shall cover the entire contract period from the date of purchase order with a claim period minimum of 12 months.
- **SLA and Liquidated Damages (LD) :** In case of delay by the Bidder at any stage of the project milestone, the financial Penalty as per the ReBIT's discretion will be imposed on the Bidder at 1% of the total contract value per week of delay, to the maximum of 10% of the total contract value as per the agreement between the ReBIT and the successful Bidder and Service level agreement (SLA) is as per RFP clause 3.7.
- All other terms and conditions will remain the same as per RFP # AMC Renewal of Cisco Infra Network # ReBIT/CPO/2024-25/488/148.

3. Purchase order (PO) will be shared shortly by ReBIT.
4. Please acknowledge receipt of this email as token of your acceptance.

Please get in touch with our IT infra Team – Mr. Pratik Patil Pratik.Patil@rebit.org.in for service-related queries. For procurement related query please contact 022 50233139/141(procurement@rebit.org.in)

We look forward for fruitful relationship and efficient services from M/s Connectivity IT Solutions Pvt Ltd.

CPO Procurement CoE

"Reimagining Procurement. Creating Value"

Ph No- 022-50233139/141



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