

## PURCHASE ORDER

<b>Invoice To</b> <b>NIMHANS</b> NIMHANS Hosur Road Bangalore-560 029 PH:26995780/5090/5023 GSTIN/UIN: 29AABTN6120B2ZX State Name : Karnataka, Code : 29 CIN: E-Mail : <a href="mailto:saos@nimhans.ac.in">saos@nimhans.ac.in</a>		<b>Voucher No.</b> <b>95</b>		<b>Dated</b> <b>15-Oct-25</b>		
<b>Supplier (Bill from)</b> <b>CONNECTIVITY IT SOLUTIONS PVT LTD</b> No:1877, 1st Floor, 31st Cross, 10th Main Banashankari 2nd Stage, B'lore-560070 email: <a href="mailto:venkat@connectivitysolutions.in">venkat@connectivitysolutions.in</a> Office: +91 080 26716555 ☐ Mobile: +91 99641 96603 GSTIN/UIN : 29AAGCC1283L1ZC State Name : Karnataka, Code : 29		<b>Reference No. &amp; Date.</b> STR-1/281/DATA CENTRE MAINTENANCE/IT/25-26/96		<b>Mode/Terms of Payment</b> <b>Payment Made After Service</b>		
		<b>Dispatched through</b>		<b>Other References</b> <b>Qtn Dated 27.06.2025</b>		
		<b>Terms of Delivery</b> <b>1. Operation and Maintenance of NIMHANS Network 2.0 Will Be Done As Per the Instructions of IT CELL.</b> <b>2. Operation and Maintenance Contract Starts From 01.10.2024 to 30.09.2025 ( 1 Year)</b> <b>Contact No. 080-26972100</b>				
SI No.	Description of Goods and Services	Due on	Quantity	Rate	per	Amount
1	<b>Operation &amp; Maintenance Cost</b> <i>Network Admin</i> <i>No.of Person: 2</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	1,74,166.67	months	20,90,000.00
2	<b>Operation &amp; Maintenance Cost</b> <i>Security Admin</i> <i>No. of Person: 1</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	87,083.33	months	10,45,000.00
3	<b>Operation &amp; Maintenance Cost</b> <i>System Admin</i> <i>No. of Person: 1</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	82,500.00	months	9,90,000.00
4	<b>Operation &amp; Maintenance Cost</b> <i>L1 Support Networking Engineer</i> <i>No. of Person: 5</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	2,29,166.67	months	27,50,000.00
5	<b>Operation &amp; Maintenance Cost</b> <i>RF Engineer</i> <i>No. of Person: 1</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	82,500.00	months	9,90,000.00
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<b>Supplier (Bill from)</b> <b>CONNECTIVITY IT SOLUTIONS PVT LTD</b> No:1877, 1st Floor, 31st Cross, 10th Main Banashankari 2nd Stage, B'lore-560070 email: venkat@connectivitysolutions.in Office: +91 080 26716555 □ Mobile: +91 99641 96603 GSTIN/UIN : 29AAGCC1283L1ZC State Name : Karnataka, Code : 29		<b>Dispatched through</b>		<b>Destination</b> <b>IT Cell</b>		
		<b>Terms of Delivery</b> <b>1. Operation and Maintenance of NIMHANS Network 2.0 Will Be Done As Per the Instructions of IT CELL.</b> <b>2. Operation and Maintenance Contract Starts From 01.10.2024 to 30.09.2025 ( 1 Year)</b> <b>Contact No. 080-26972100</b>				
SI No.	Description of Goods and Services	Due on	Quantity	Rate	per	Amount
6	<b>Operation &amp; Maintenance Cost</b> <i>Help Desk</i> <i>No. of Person: 2</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	45,833.33	months	5,50,000.00
7	<b>Operation &amp; Maintenance Cost</b> <i>Other (Project Manager)</i> <i>No. of Person: 1</i> <i>Service Starts From 01.10.2024 to 30.09.2025</i>	30-Sep-26	12 months	1,10,000.00	months	13,20,000.00
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8	<b>Note:</b> Scope of Work Maintenance and OEM Support 1. The agency shall keep minimum stock of switches to ensure that there is no downtime beyond the SLA. 2 The agency shall ensure the man power should be physically deployed for the O&M are excusive and do not get involved in carringout the Network 2.0 activities. a. The services as per the scope of the contract shall include maintenance of the equipment; ensure the performance of the sewices (Data, Voice, Video, PACS, Internet) as per the SLA. Primary responsibilities include: Regular penodjc maintenance of the equipment as specified by the OEM for better performance and longevity. The Agency shan maintain an updated electronic form of all the NIMHANS Campus Network assets and shall be made available online within the campus network protected with user-id /password to the NIMHANS nodal officer.(Mr. Babeesh) Besides, any details/clarification regarding the asset shall be provided within 2 days, based on demand from NIMHANS.	15-Oct-25				

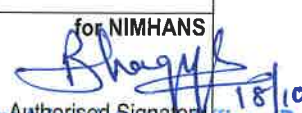
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	<p><i>To liaison with stakeholders NIMHANS NKN, Medical Equipment Integrators from an operational perspective. All software deployed by the Successful bidder on the campus network shall be genuine licensed versions and sha// be in the name of the NIMHANS.</i></p> <p><i>The Agency shall do periodical upkeep of the Netwod&lt; Racks &amp; its equipment.</i></p> <p><i>Periodic Preventive maintenance of the equipment (Quarterly) and backbone Cables (half-yearly) should be carried out without causing downtime by the Agency.</i></p> <p><i>Rectification of faults in fiber cable, fiber cable accessories, LAN cable I/O pods, LAN port accesssoaes, conduits etc.</i></p> <p><i>On day to day basis, NIMHANS representatives shall be part any configuration /maintenance activities of the network.</i></p> <p><i>b. Configuration Change Management should be optained from NIMHANS IT Core Committee.</i></p> <p><i>c. Mange Incidents as per the SOP</i></p> <p><i>d. Mange Automated Tickets as per the SOP</i></p> <p><i>e. Mange Interfacing with External Operators</i></p> <p><i>f. Mange Security Management</i></p>					
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		Reference No. & Date. STR-1/281/DATA CENTRE MAINTENANCE/125-26/96				
		Dispatched through	Other References <b>Qtn Dated 27.06.2025</b>			
		Destination <b>IT Cell</b>				
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SI No.	Description of Goods and Services	Due on	Quantity	Rate	per	Amount
	g. Mange Operation and Maintenance of the links as per the SOP h. Mange Air Conditioning of NDC i. Mange Helpdesk Management System as per the SOP. j. Mange Help Desk Trouble Ticketing Functionalities K. Payment Terms Will Be Made on By-Monthly Basis After Confirmation From the IT-Cell.					
Total			84 months			₹ 97,35,000.00
Amount Chargeable (in words) <b>Indian Rupees Ninety Seven Lakh Thirty Five Thousand Only</b>						E. & O.E
Remarks: 1. Plus Applicable GST. 2. Quote our Purchase order reference number on the invoice and also attach purchase order copy to the Invoice. 3. Please submit the COMPULSORY E-INVOICE to the purchase section in triplicate with payment request form 4. Noncompliance of purchase order terms and conditions will attract penalty as per institute rules and regulations Company's PAN : <b>AABTN6120B</b>						
		for NIMHANS  Assistant Purchase Officer (Purchase) सहायक प्रशासनिक अधिकारी (खारीद अनुभाग) ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿ (ಖರೀದಿ ವಿಭಾಗ) National Institute of Mental Health and Neuro Sciences, (NIMHANS) Bengaluru-29				

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