

**S Obula Naidu<ap\_d236@drntrvaidyaseva.ap.gov.in>**

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To:

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Priyanka S

Cc:M.Kiran <ap\_c242@drntrvaidyaseva.ap.gov.in>;+7 others

Thu 4/10/2025 12:44 PM

Sir/Madam,

Please provide the Webex license trail version to the mail Id: "ap\_c423@drntrvaidyaseva.ap.gov.in". Work order is under process through E office, after getting the approval from the competent authorities.

----- Original Message -----

From: "Priyanka S" <priyanka.s@cosol.in>

To: "M.Kiran" <ap\_c242@drntrvaidyaseva.ap.gov.in>

Cc: "ap d236" <ap\_d236@drntrvaidyaseva.ap.gov.in>, "addl ceo" <addl\_ceo@drntrvaidyaseva.ap.gov.in>, "ap c461" <ap\_c461@drntrvaidyaseva.ap.gov.in>, "ap c423" <ap\_c423@drntrvaidyaseva.ap.gov.in>, "ap c273" <ap\_c273@drntrvaidyaseva.ap.gov.in>, "Ashwini V Gopal" <ashwini@cosol.in>, "Satish M" <satish@cosol.in>, "Bhumika M S" <bhumika@cosol.in>

Sent: Thursday, April 10, 2025 12:23:30 PM

Subject: Re: Cisco Webex renewal quote | YSR Arogyasri

Dear Kiran Sir,

Greetings for the Day!

We would want to inform you that your Webex license has been expired on 28th March 2025 also the service of 15 days Overdue period was enabled to renew the license to avoid the service interruption; Unfortunately, we haven't received any order confirmation from your team to proceed further on the order loading. Please be informed if the license is not renewed after the overdue period the service interruption will be implied and it is not possible to avoid until we load the order.

We would request you to kindly confirm us your order as per the attached quote so that we shall initiate the order loading and it will be taking minimum of 1 to 2 business days of time

period to activate the license.

Understanding your concern, we are ready to provide the trial license as an alternative to your actual license so please confirm the email id to proceed further to enable the trial license.

Regards,

Priyanka.S

Customer Success Manager

Ph: +91-8971736678

My email domain has changed from  
priyanka.s@connectivitysolutions.in<<http://connectivitysolutions.in/>> to  
priyanka.s@cosol.in<<http://cosol.in/>> kindly update your address book accordingly.



Priyanka S

Thu 4/10/2025 12:23 PM

Dear Kiran Sir, Greetings for the Day! We would want to inform you that your Webex license has been expired on 28th March 2025 also the service of 15 days Overdue period was enabled to renew the license to avoid the service interruption; Unfortunately, we haven't