

Date: 4th March 2025.

LPO Ref: 70001012-25/26

To,
CONNECTIVITY IT SOLUTIONS PRIVATE LIMITED
1877, 3rd Floor, Gangothri,
31st Cross, 10th Main, Banashankari 2nd Stage,
Bangalore - 560070, Karnataka,
Contact Person: Lavanya G
Email: lavanya@cosol.in
Mob: 9972715907

Consignee Details,
Mashreq Bank PSC
10TH FLOOR, C-53,
TCG Financial Centre,
BKC Road, G-BLOCK,
Mumbai Suburban,
Maharashtra, 400098
GST: 27AAACM4303M1ZJ

Subject: Purchase order for AMC of AV/VC (Quote No.: CS-SQ-BLR-2024-25-001359/1361) for
Mashreq Bank PSC, BKC location.

Dear Sir / Ma'am,

Annexure deemed to form and be read and construed as part of this order.

1. List of Annexures:
 - Annexure A – Annexure A for Price Sheet, Item Description, Quantity, Delivery Address and Contact Details.
2. Standard Payment Terms:
100% Payment will be done after raising the invoice within the 30 days.
3. Supply & Delivery Terms:
NA
4. Price validity:
NA
5. Warranty:
As per OEM.



6. Electricity & water:

In case of electricity required during the execution of job / activity Mashreq bank PSC shall provide power provision but equipment shall be carried by Vendor, requirement of water / water connectivity shall be provided by bank, however requirement of equipment shall be Vendor scope.

7. Penalty Clause:

NA

8. Termination clause:

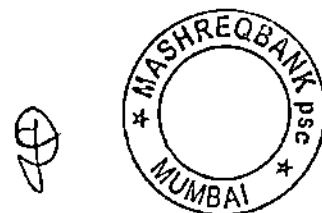
Both the parties have the right to terminate the contract by providing one month prior / Advance written notice to the other party. This PO/ arrangement can be terminated by Bank due to service not up to the mark, delay in response or unable to resolve the issue / complaint within given stipulated time. The Vendor shall return all our proprietary documents / material to Mashreq bank PSC immediately upon receipt of the notice from Mashreq bank PSC.

9. Statutory Compliance:

Vendor shall comply with all statutory obligations under all applicable laws, statutes, rules and regulations, which includes but not limited to PR, ESI, Minimum wages, Contract labor, child labor and other industrial and labor enactments, Service tax, VAT, Excise, Octroi etc from time to time. (Along with all safety measures during work executed on height/ Critical Job.)

10. Materials/ Services:

The requisite material/Services shall be supplied strictly in accordance with description/ specification given by Mashreq bank PSC in the PO & at costs as mentioned therein. No deviation from specification is permitted without prior consent in writing by Mashreq bank PSC. At any point of time from the effective date of this PO, Mashreq bank PSC reserve the right to return the Material / Service of inferior quality and cancel the order. Please note that during the terms of this PO/ arrangement if Mashreq bank PSC return the material/ Services for more than 3 (Three) times then the same shall be treated as service not up to Mashreq bank PSC's satisfaction and Mashreq bank PSC shall be at liberty to terminate this PO/ arrangement without any notice. In such an event Mashreq bank PSC shall not be liable to pay the Vendor any amount under any circumstances.



11. Availment of Goods / Services:

Mashreq bank PSC do not guarantee usage of fixed quantity of the Goods/ materials/services during the aforesaid period of this arrangement. Please note that arriving at this arrangement with you will not stop us from entering into similar arrangements with other vendors on the terms agreed with them.

12. Termination & Suspension:

Either party reserves the right to suspend, discontinue (temporarily or permanently) or terminate the arrangement or any part thereof by giving a written notice of 30 (Thirty) days to the other party. Neither party shall be liable to pay the other party or to any third party for any suspension discountenance or termination of services under this arrangement. This PO/ arrangement can be terminated by Mashreq bank PSC due to service not upto the mark, delay in response or unable to resolve the issue / complaint within given stipulated time. The Vendor shall return all our proprietary documents / material to Mashreq bank PSC immediately upon receipt of the notice from Mashreq bank PSC.

13. Indemnity:

You shall at all the times indemnify defend and hold harmless Mashreq bank PSC and any of its officers, directors, 3 to 5 employees, representatives, agents, and assigns from and against any liability or any other loss, cost, damage that may occur, arising from or relating to loss, claims, demands, whatsoever\ All which may be made in respect of the quality of the goods/ material/ equipment supplied OR services rendered under the above PO/ arrangement.

14. Force Majeure:

Neither party will be liable to the other for any act done or prevented from so doing by virtue of the occurrence of force majeure conditions like War, Flood, Pandemic / Epidemic etc. such as but not restricted to any event or Chain of events which prevents either party from carrying out its engagements such as war general mobilization of troops, strikes, lockouts in factories, fire, earthquakes and floods, epidemic, pandemic, embargoes or stoppage of deliveries by Government. During the force majeure event the obligation of the parties shall suspended.

15. Limitation of Liability:

- a. In no event we shall be liable to you for special, incidental, indirect or consequential damages, damages from loss of use, data, profits, or business opportunities, or failure to achieve cost saving, in contract, tort or otherwise, even if we have been advised In advance of the possibility of such loss, cost or damages, arising out of or in connection with this Arrangement.
- b. Neither we nor any of our officers, directors, shareholders, employees, consultants, or agents shall have any liability whatsoever for any losses or expenses of any nature suffered by you or your persons/ representatives arising directly or indirectly from any act or omission of yours or your persons/ representatives.



- c. Neither we nor any of our officers, directors, shareholders, employees, consultants, or agents shall have any liability whatsoever for any injury to you and/or your persons/representatives suffered while on our premises.

16. Entirety of Arrangement:

This arrangement together with all Appendices, Exhibits, Schedules, Attachments and Addenda attached hereto from time to time constitute the entire arrangement between the parties and supersedes all and any previous arrangement, promises, representations, understandings and negotiations, whether written or oral, between the parties with respect to the Subject matter hereof.

17. Amendments:

Any change, modifications and amendments in this work order shall be carried out only in writing and such writing are to be executed by both the parties and such amendments and/or modifications shall form part of this work order and the terms thereof shall apply here to the extent applicable.

18. No Relationship of Master and Servant/Employer and Employee:

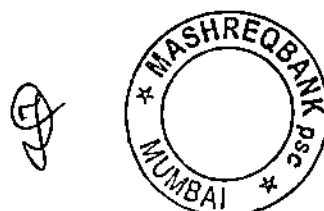
Nothing contained in the arrangement or in any instructions and/or guidelines or Authorization that may be issued by Mashreq bank PSC shall be construed to create any relationship of master and servant or employer and employee as between Mashreq bank PSC on the one hand and the Vendor on the other. It is clearly agreed and understood that this arrangement that this arrangement is only for specific activities to be performed by the Vendor as and when the Vendor is required to perform the same by Mashreq bank PSC.

19. Dispute Resolution:

All disputes, differences and/or claims arising out of this work order as to the meaning or effect hereof as to the rights liabilities of he parties hereunder shall be instituted only in competent courts in Mumbai.

20. Acceptance – Contract Terms:

Signing this order or beginning work, implies that you are in agreement to comply with the terms and conditions, specifications and other documents that this order incorporates by reference or attachment. No changes in, modifications of, or revision to, this order shall be valid unless in writing and signed by an authorized representative of buyer. All prices and amounts on this order are expressed in INR.



21. Audit:

The vendor shall provide its books of accounts/ documents as required by the Bank in meeting its audit and regulatory requirements, so long as they relate to Vendor to enable the Bank, its regulators or any other Government Authorities or the Bank's Approve Auditors to conduct appropriate audits under this Agreement. The Bank's audit rights shall survive expiration or termination of this Agreement the period required under applicable laws regulations.

22. Assignment:

The Vendor shall under no circumstances be allowed to assign any of its rights and obligations under this Agreement either in whole or in part to any person or entity without obtaining written permission from the Bank.

23. Other terms & Conditions:

All materials needs to be delivered in presence of our security and to be verified by bank representative along with Inward Stamp, delivery / transportation charges Inclusive / supplier Scope, Mathadi , VARAI and any labor Union charges will be under your (vendor) scope. Vendor shall be liable to take the necessary insurance for the product and its people. All safety standards as per COVID – 19 and Pandemic related issues as to be prescribed by Mashreq bank PSC shall be maintained by you and your attendants.

Yours Sincerely,
For Mashreq Bank PSC



Authorized Signatory

Annexure A

Sr. No	Name	Description	Qty	Unit Price
1	CS Service	24x7 Managed Services for AV/VC solutions for period of 1 Year	1	912000
2	CON-SNTP-CSBARAT3	SNTC 24X7X4(FOC2749HEBB)	1	43,182.00
3	CON-SNTP-CS5HEJMI	SNTC 24X7X4(GET274202AZ)	1	7,106.00
4	CON-SNTP-CS5HEJMI	SNTC 24X7X4(GET274202CF)	1	7,106.00
5	CON-SNTP-CSBARAT3	SNTC 24X7X4(FOC2749HEBS)	1	43,182.00
6	CON-SNTP-CS5HEJMI	SNTC 24X7X4(GET274202BK)	1	7,106.00
7	CON-SNTP-CSBARAT3	SNTC 24X7X4(FOC2749HEBM)	1	43,182.00
8	CON-SNTP-CSBARAT3	SNTC 24X7X4(FOC2749HEBN)	1	43,182.00
9	CON-SNTP-Z4YYBSUZ	SNTC 24X7X4(FCZ2801R301)	1	221,170.00
10	CON-SNTP-CS5HEJMI	SNTC 24X7X4(GET274202OT)	1	7,106.00
11	CON-SNTP-CS5HEJMI	SNTC 24X7X4(GET274202BI)	1	7,106.00
12	CON-SNTP-CS5HEJMI	SNTC 24X7X4(GET274201X2)	1	7,106.00
Total				1,348,534.00

Note: The above cost is exclusive of taxes.



Scope Of Work

- AMC duration: 1st March 2025 to 28th February 2026.
- 24/7 Manage service to be provide by us for Cisco, Crestron and Samsung.
- **Cisco CON-SNT OEM Support:** We will be providing 24/7 support to raise a case for Cisco devices in case of any hardware failure.
- **AVVC BOM - AVVC BOM** Consisting of complete BOM i.e. Cisco, Crestron, Lumi, Legrand and Samsung Display.
- **Partner AMC coverage - Our Annual Maintenance Contract (AMC) covers (Hardware)**
 - Cisco devices
 - Crestron devices
 - Samsung Display
- **Cisco OEM Support - Cisco OEM support** includes hardware coverage and RMA (Return Merchandise Authorization) case support.
- **Samsung OEM Support - Samsung devices** come with a 3-year warranty from the date of supply. We will assist in raising cases with the OEM for replacement in case of any issues.
- 3 years standard warranty from Samsung India.
- Any physical damage will not be included,
- Any Burns, Power search, fire will not be included in the warranty
- Final description of any kind of support will be by Samsung India only.
- No Standby Devices will be provided by Connectivity Solutions
- **AMC Non- Coverage -** Please note that Lumi and Legrand devices are not covered under our AMC support.
- **Service Visits:** Our AMC includes 18 visits per year, comprising:
 - 4 quarterly Preventive Maintenance (PM) activity visits
 - 14 visits for engineer support at the site as required



Hardware Devices Which covers under AMC					
SL	Model	Name	Description	Srvc Dur.	Qty
1	Cisco	CS-KIT-EQ-C-K9	Cisco Webex Room Kit EQ - video conferencing kit	---	1
1.1	Cisco	PWR-CORD-IND-B	Power Cord for India 2m 10A	---	2
1.2	Cisco	CS-T10-TS-L+	Cisco Room Navigator-Table Stand, First Light (White)	---	1
1.3	Cisco	CS-MIC-TABLE-J	Cisco Table Microphone with Jack plug	---	3
1.5	Cisco	CS-CODEC-EQ-WMK	Wall Mount Kit for Codec EQ	---	1
1.6	Cisco	CAB-MIC-EXT-J	Extension cable for the table microphone	---	3
1.6	Cisco	CAB-2HDMI-3M-GR	CAB 3m GREY HDMI 2.0	---	2
1.7	Cisco	CAB-ETH-5M-GR	CAB 5 m/ 15 ft GREY ETHERNET	---	2
1.8	Cisco	CAB-PRES-2HDMI-GR	Presentation cable 8m GREY HDMI 1.4b (W/ REPEATER)	---	1
1.9	Cisco	CAB-USBC-AC-9M	Active Optical Cable, USB-C 3.1, 9M long, USB Charging	---	1
2	Cisco	CS-BAR	Cisco Room Bar	---	1
2.1	Cisco	CS-BAR-T-C-K9	Cisco Room Bar in Carbon Black w/Navigator(Table Stand)	---	1
2.1.1	Cisco	PWR-CORD-IND-B	Power Cord for India 2m 10A	---	1
2.2	Cisco	CS-MIC-TABLE-J=	Cisco Table Microphone with Jack Plug SPARE	---	1
2.3	Cisco	CAB-USBC-AC-9M=	Active Optical Cable, USB-C 3.1, 9M long	---	2
3	Cisco	CAB-PRES-2HDMI-GR=	Presentation cable 8m GREY HDMI 1.6b (W/ REPEATER)	---	1
6	Crestron	AM-3200-WF-I	AirMedia Receiver 3200 with Wi-Fi Network Connectivity, International		2
8	Cisco	CS-BAR	Cisco Room Bar	---	1
8.1	Cisco	CS-BAR-T-C-K9	Cisco Room Bar in Carbon Black w/Navigator(Table Stand)	---	1
8.1.1	Cisco	PWR-CORD-IND-B	Power Cord for India 2m 10A	---	1
8.2	Cisco	CS-MIC-TABLE-J=	Cisco Table Microphone with Jack Plug SPARE	---	1
8.3	Cisco	CAB-USBC-AC-9M=	Active Optical Cable, USB-C 3.1, 9M long	---	1
9	Cisco	CAB-PRES-2HDMI-GR=	Presentation cable 8m GREY HDMI 1.6b (W/ REPEATER)	---	1

Classification: Public



11	Crestron	AM-3200-WF-I	AirMedia Receiver 3200 with Wi-Fi Network Connectivity, International	---	1
13	Cisco	CS-BAR	Cisco Room Bar	---	1
13.1	Cisco	CS-BAR-T-C-K9	Cisco Room Bar in Carbon Black w/Navigator(Table Stand)	---	1
13.1.1	Cisco	PWR-CORD-IND-B	Power Cord for India 2m 10A	---	1
13.2	Cisco	CS-MIC-TABLE-J=	Cisco Table Microphone with Jack Plug SPARE	---	1
13.3	Cisco	CAB-USBC-AC-9M=	Active Optical Cable, USB-C 3.1, 9M long	---	1
14	Cisco	CAB-PRES-2HDMI-GR=	Presentation cable 8m GREY HDMI 1.4b (W/ REPEATER)	---	1
16	Crestron	AM-3200-WF-I	AirMedia Receiver 3200 with Wi-Fi Network Connectivity, International	---	1
18	Cisco	CS-BAR	Cisco Room Bar	---	1
18.1	Cisco	CS-BAR-T-C-K9	Cisco Room Bar in Carbon Black w/Navigator(Table Stand)	---	1
18.1.1	Cisco	PWR-CORD-IND-B	Power Cord for India 2m 10A	---	1
18.2	Cisco	CAB-USBC-AC-9M=	Active Optical Cable, USB-C 3.1, 9M long	---	1
20	Crestron	AM-3200-WF-I	AirMedia Receiver 3200 with Wi-Fi Network Connectivity, International	---	1
24	Crestron	AM-3100-WF-I	AirMedia Receiver 3100 with Wi-Fi Network Connectivity, International	---	1
31	Crestron	CBL-HD-30	Crestron Certified HDMI Interface Cable, 10.2 Gbps, 30 ft (9.1 m)	---	4
32	Crestron	CBL-HD-6	Crestron Certified HDMI Interface Cable, 18 Gbps, 6 ft (1.8 m)	---	4
33	Crestron	CBL-8K-HD-6	Certified HDMI 2.1 Cable, 48 Gbps, 6 ft (1.8 m)	---	2
34	Crestron	CBL-4K-USBC-HD-6	Active Converter Cable, USB-C to HDMI, 18 Gbps, 6 ft (1.8 m)	---	2
36	Crestron	HD-MD4X1-4KZ-E	4x1 4K60 4:4:4 HDR AV Switcher	---	2
43	Crestron	CBL-HD-30	Crestron Certified HDMI Interface Cable, 10.2 Gbps, 30 ft (9.1 m)	---	2
44	Crestron	CBL-HD-6	Crestron Certified HDMI Interface Cable, 18 Gbps, 6 ft (1.8 m)	---	2
45	Crestron	CBL-8K-HD-6	Certified HDMI 2.1 Cable, 48 Gbps, 6 ft (1.8 m)	---	1
46	Crestron	CBL-4K-USBC-HD-6	Active Converter Cable, USB-C to HDMI, 18 Gbps, 6 ft (1.8 m)	---	1
48	Crestron	HD-MD4X1-4KZ-E	4x1 4K60 4:4:4 HDR AV Switcher	---	1
55	Crestron	CBL-HD-30	Crestron Certified HDMI Interface Cable, 10.2 Gbps, 30 ft (9.1 m)	---	1

Classification: Public

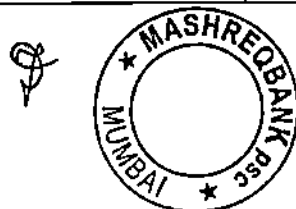
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56	Crestron	CBL-HD-6	Crestron Certified HDMI Interface Cable, 18 Gbps, 6 ft (1.8 m)	---	1
57	Crestron	CBL-8K-HD-6	Certified HDMI 2.1 Cable, 48 Gbps, 6 ft (1.8 m)	---	1
58	Crestron	CBL-4K-USBC-HD-6	Active Converter Cable, USB-C to HDMI, 18 Gbps, 6 ft (1.8 m)	---	1
60	Crestron	HD-MD4X1-4KZ-E	4x1 4K60 4:4:4 HDR AV Switcher	---	1
67	Crestron	CBL-HD-20	Crestron Certified HDMI Interface Cable, 18 Gbps, 20 ft (6.1 m)	---	1
68	Crestron	CBL-HD-6	Crestron Certified HDMI Interface Cable, 18 Gbps, 6 ft (1.8 m)	---	1
69	Crestron	CBL-8K-HD-6	Certified HDMI 2.1 Cable, 48 Gbps, 6 ft (1.8 m)	---	1
70	Crestron	CBL-4K-USBC-HD-6	Active Converter Cable, USB-C to HDMI, 18 Gbps, 6 ft (1.8 m)	---	1
72	Crestron	HD-EXT3-B_SYSTEM	4K HDMI over HDBaseT Extender , Black Transmitter and Receiver Kit	---	2
74	Crestron	CBL-HD-6	Crestron Certified HDMI Interface Cable, 18 Gbps, 6 ft (1.8 m)	---	3
75	Crestron	CBL-8K-HD-6	Certified HDMI 2.1 Cable, 48 Gbps, 6 ft (1.8 m)	---	2
76	Crestron	RMC4	4-Series Control System	---	1
77	Crestron	SW-RMC3-10PROG	10 Program MPA Support License for RMC3, RMC4, MPC3, and MC4 Series	---	1

Samsung Display - OEM Coverage						
SL	Model	Name	Description	Serial Number	Srvc Dur.	Qty
1	Samsung	QB55B	Samsung 55 inch 6K display	OAPRHPBWC00012F	---	2
2	Samsung	QB65B	Samsung 65 inch 6K display	0AQ0HPBWB00116Y	---	1
3	Samsung	QB65B	Samsung 65 inch 6K display	OAPRHPBWC00541Z	---	1
4	Samsung	QB55B	Samsung 55 inch 6K display	0AQ0HPBWB00085Y	---	1
5	Samsung	QB55B	Samsung 55 inch 6K display	0AQ0HPBWC00542V	---	1

Classification: Public



6	Samsung	QB55B	Samsung 55 inch 6K display	0AQOHPBWC00512E	---	1
7	Samsung	QB85R-B	Samsung 85 inch 4K display	0NEBHNIW800168Y	---	1

Creston Devices which covers under AMC

SR.No	MAKE	Serial Number	MODEL	Description
1	Creston AirMedia	2239GSP09707	AM-3200-WF-I	Media Prestation
2	Creston Media Switcher	2345NEJ07401	HD-MD4X1-4KZ-E	Switcher
3	Creston AirMedia	2239GSP10415	AM-3200-WF-I	Media Prestation
4	Creston Media Switcher	2345NEJ07424	HD-MD4X1-4KZ-E	Switcher
5	Creston AirMedia	2234GSP01605	AM-3200-WF-I	Media Prestation
6	Creston Media Switcher	2336NEJ13736	HD-MD4X1-4KZ-E	Switcher
7	Creston AirMedia	2239GSP08582	AM-3200-WF-I	Media Prestation
8	Creston Media Switcher	2345NEJ03541	HD-MD4X1-4KZ-E	Switcher
9	Creston Media Switcher	2239GSP09617	HD-MD4X1-4KZ-E	Switcher
10	Creston AirMedia	2246GSP03040	AM-3100-WF-I	Media Prestation

