

PURCHASE ORDER

Invoice To

NIMHANS

NIMHANS
Hosur Road
Bangalore-560 029
PH 26995780/5090/5023
GSTIN/UIN 29AABTN6120B2ZX
State Name Karnataka Code 29
CIN
E-Mail aaos@nimhans.ac.in
Supplier (Bill from)

CONNECTIVITY IT SOLUTIONS PVT LTD

No 1877 1st Floor, 31st Cross, 10th Main
Banashankari 2nd Stage, B'lore-560070
email: venkat@connectivitysolutions.in
Office +91 080 26716555 Mobile: +91 99641 96603
GSTIN/UIN 29AAGCC1283L1ZC
State Name Karnataka, Code 29

Voucher No.
13

Dated

8-Jun-22

Mode/Terms of Payment

Monthly Payment Against Service Support

Other References

Reference No. & Date

STR-1/EQPT/281/DATA CENTER MAINTENANCE/22-23-

Dispatched through

Service May Be Carried Out at IT-Cell

Terms of Delivery

**Maintenance of the Data Centre As Per
The Instruction of IT-Cell**

Destination

IT-Cell, Ph-080-26995315/26972100

SI No	Description of Goods and Services	Due on	Quantity	Rate	per	Amount
1	Operation & Maintenance Cost Network Admin Service From 01/05/2022 to 30/04/2023	30-Apr-23	12 months	79,166.67	months	9,50,000.00
2	Operation & Maintenance Cost System Admin Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	79,166.67	months	9,50,000.00
3	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67	months	5,00,000.00
4	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67	months	5,00,000.00
5	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67	months	5,00,000.00
6	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67	months	5,00,000.00
7	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67	months	5,00,000.00
8	Operation & Maintenance Cost Help Desk Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	20,833.33	months	2,50,000.00
9	Operation & Maintenance Cost Security Admin Service From 01/05/2022 to 30/04/2023	30-Apr-23	12 months	75,000.00	months	9,00,000.00

10 **Note:**

1 year years from the date of acceptance or till the final handing over of Network 2.0 whichever is earlier.

Scope of Work:

a. The Agency is required to deliver all services as per Service Requirements. If any additional resources have to be deployed by the Successful bidder for this purpose.

the same shall be done at no additional cost to NIMHANS.

b. The personnel deployed by agency shall be trained (one time) by the

continued

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agency for operation, maintenance and configuration of the equipment

c. Maintenance and OEM Support

1. The agency shall keep minimum stock of switches to ensure that there is no downtime beyond the SLA.

2. The agency shall ensure the man power should be physically deployed for the O&M are exclusive and do not get involved in carrying out the Network 2.0 activities

d. The services as per the scope of the contract shall include maintenance of the equipment, ensure the performance of the services (Data, Voice, Video, PACS,

Internet) as per the SLA. Primary responsibilities include:

Regular periodic maintenance of the equipment as specified by the OEM for

better performance and longevity.

The Agency shall maintain an updated electronic form of all the NIMHANS Campus

Network assets and shall be made available online within the campus network protected

with user-id /password to the NIMHANS nodal officer (Mr. Babeesh). Besides, any details/clarification regarding the asset shall be provided within 2

days, based on demand from NIMHANS.

To liaison with stakeholders NIMHANS, NKN, Medical Equipment Integrators from an operational perspective.

All software deployed by the Successful bidder on the campus network shall be genuine licensed versions and shall be in the name of the NIMHANS.

The Agency shall do periodical upkeep of the Network Racks & its equipment

Periodic Preventive maintenance of the equipment (Quarterly) and backbone

Cables (half-yearly) should be carried out without causing downtime by the Agency

Rectification of faults in fiber cable, fiber cable accessories LAN cable I/O ports.

LAN port accessories, conduits etc.

continued

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On day to day basis. NIMHANS representatives shall be part of
any configuration
/maintenance activities of the network.

e. Configuration Change Management should be obtained from
NIMHANS IT Core Committee

f. Manage Incidents as per the SOP

g. Manage Automated Tickets as per the SOP

h. Manage Interfacing with External Operators

i. Manage Security Management

j. Manage Operation and Maintenance of the links as per the SOP

k. Manage Air Conditioning of NDC

l. Manage Helpdesk Management System as per the SOP.

m. Manage Help Desk Trouble Ticketing Functionalities

Q. Payment Terms Will Be Made on Bi-Monthly Basis After
Confirmation From the IT-Cell

Total

108 months

₹ 55,50,000.00

E. & O.E

Amount Chargeable (in words)

Indian Rupees Fifty Five Lakh Fifty Thousand Only

Remarks:

1. GST EXTRA 2. Your bill should carry a certificate to the
effect that goods have not be exempted under the GST Act
and amount paid on Account of sales tax on the goods/items
/services are correct under the provisions of the act. 3.
After satisfactory supply/Services send your bill in triplicate (
Original stamped & Pre receipted) along with delivery
challan for arranging Payment

Company's PAN: AABTN6120B

Terms & Conditions

1

This is a Computer Generated Document

for NIMHANS

Authorised Signatory

Asst. Administrative Officer

National Institute of Mental

Neuro Sciences, Bangalore