

PURCHASE ORDER

Invoice To
NIMHANS
 NIMHANS
 Hosur Road
 Bangalore-560 029
 PH 26995780/5090/5023
 GSTIN/UIN 29AAABTN6120B2ZX
 State Name Karnataka, Code 29
 CIN
 E Mail aaos@nimhans.ac.in
 Supplier (Bill from)

CONNECTIVITY IT SOLUTIONS PVT LTD
 No 1877 1st Floor, 31st Cross, 10th Main
 Banashankari 2nd Stage, B'llore-560070
 email. venkat@connectivitysolutions.in
 Office +91 080 26716555 Mobile: +91 99641 96603
 GSTIN/UIN 29AAGCC1283L1ZC
 State Name Karnataka, Code 29

SI No	Description of Goods and Services	Due on	Quantity	Rate per	Amount
1	Operation & Maintenance Cost Network Admin Service From 01/05/2022 to 30/04/2023	30-Apr-23	12 months	79,166.67 months	9,50,000.00
2	Operation & Maintenance Cost System Admin Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	79,166.67 months	9,50,000.00
3	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67 months	5,00,000.00
4	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67 months	5,00,000.00
5	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67 months	5,00,000.00
6	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67 months	5,00,000.00
7	Operation & Maintenance Cost L1 support Networking Engineer Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	41,666.67 months	5,00,000.00
8	Operation & Maintenance Cost Help Desk Service from 01/05/2022 to 30/04/2023	30-Apr-23	12 months	20,833.33 months	2,50,000.00
9	Operation & Maintenance Cost Security Admin Service From 01/05/2022 to 30/04/2023	30-Apr-23	12 months	75,000.00 months	9,00,000.00

10 Note:

1 year years from the date of acceptance or till the final handing over of Network 2.0 whichever is earlier.

Scope of Work:

a. The Agency is required to deliver all services as per Service Requirements. If any additional resources have to be deployed by the Successful bidder for this purpose

the same shall be done at no additional cost to NIMHANS.

b. The personnel deployed by agency shall be trained (one time) by the

Voucher No. 13
 Dated 8-Jun-22
 Mode/Terms of Payment
 Monthly Payment Against Service Support
 Other References

Reference No & Date
 STR-11EOPT1281/DATA CENTER MAINTENANCE/122-23

Dispatched through Service May Be Carried Out at IT-Cell
 Terms of Delivery

**Maintenance of the Data Centre As Per
The Instruction of IT-Cell**

Destination IT-Cell, Ph-080-26995315/26972100

continued

Voice To
NIMHANS
 21 Hosur Road
 Bangalore-560029
 GSTIN 9440210213
 Ph 26995780

PURCHASE ORDER(Page 2)

Invoice To

NIMHANS

NIMHANS
Hosur Road
Bangalore-560 029
PH 26995780/5090/5023

GSTIN/UIN 29AABTN6120B2ZX
State Name Karnataka Code 29

CIN
E-Mail aaos@nimhans.ac.in

Supplier (Bill from)

CONNECTIVITY IT SOLUTIONS PVT LTD

No:1877, 1st Floor, 31st Cross, 10th Main

Banashankari 2nd Stage, B'llore-560070

email: venkat@connectivitysolutions.in

Office: +91 080 26716555 Mobile: +91 99641 96603

GSTIN/UIN 29AAGCC1283L1ZC

State Name Karnataka, Code: 29

Voucher No.

13

Dated

8-Jun-22

Mode/Terms of Payment

Monthly Payment Against Service Support

Other References

Reference No. & Date

STR-11EQPT/281/DATA CENTER MAINTENANCE/IT/22-23-

Dispatched through

Destination

Service May Be Carried Out at IT-Cell IT-Cell, Ph-080-26995315/26972100

Terms of Delivery

Maintenance of the Data Centre As Per
The Instruction of IT-Cell

SI No	Description of Goods and Services	Due on	Quantity	Rate per	Amount
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agency for operation, maintenance and configuration of the equipment

c. Maintenance and OEM Support

1. The agency shall keep minimum stock of switches to ensure that there is no downtime beyond the SLA.

2. The agency shall ensure the man power should be physically deployed for the O&M are exclusive and do not get involved in carrying out the Network 2.0 activities

d. The services as per the scope of the contract shall include maintenance of the equipment, ensure the performance of the services (Data, Voice, Video, PACS, Internet) as per the SLA. Primary responsibilities include:

Regular periodic maintenance of the equipment as specified by the OEM for better performance and longevity

The Agency shall maintain an updated electronic form of all the NIMHANS Campus Network assets and shall be made available online within the campus network protected with user-id /password to the NIMHANS nodal officer (Mr. Babeesh). Besides, any details/clarification regarding the asset shall be provided within 2 days, based on demand from NIMHANS.

To liaison with stakeholders NIMHANS, NKN, Medical Equipment Integrators from an operational perspective.

All software deployed by the Successful bidder on the campus network shall be genuine licensed versions and shall be in the name of the NIMHANS.

The Agency shall do periodical upkeep of the Network Racks & its equipment.

Periodic Preventive maintenance of the equipment (Quarterly) and backbone.

Cables (half-yearly) should be carried out without causing downtime by the Agency

Rectification of faults in fiber cable, fiber cable accessories, LAN cable I/O ports.

LAN port accessories, conduits etc

continued

