

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687784083040

अनुबंध तिथि | Contract Generated Date : 12-Nov-2025

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2025/B/6806473](#)

| संगठन विवरण   Organisation Details |                                   | खरीदार विवरण   Buyer Details |   |
|------------------------------------|-----------------------------------|------------------------------|---|
| प्रृष्ठा   Type :                  | Central PSU                       | पद   Designation :           | MGR   |
| मंत्रालय   Ministry :              | Ministry of Defence               | संपर्क नंबर   Contact No. :  | 040-23456139-   |
| विभाग   Department :               | Department of Defence Production  | ईमेल आईडी   Email ID :       | bdlcorpcomm@nic.in  |
| संगठन का नाम   Organisation Name : | Bharat Dynamics Limited           | जीएसटीआईएन   GSTIN :         | 36AACB7880N1Z5  |
| कार्यालय क्षेत्र   Office Zone:    | BHARAT DYNAMICS LIMITED HYDERABAD | पता   Address :              | FINANCIAL DISTRICT GACHIBOWLI,<br>Rangareddi, TELANGANA-500032, India |

| वित्तीय स्वीकृति विवरण   Financial Approval Detail |               | भुगतान प्राधिकरण विवरण   Paying Authority Details |  |
|--|---------------|---|--|
| आईएफडी सहमति   IFD Concurrence :                   | No            | Role:   | PAO  |
| प्रशासनिक अनुमोदन का पदनाम                         | AGM (CC)      | भुगतान का तरीका                                   | Offline  |
| Designation of Administrative Approval:            | SM (Corp-Fin) | Payment Mode:                                     |  |
| वित्तीय अनुमोदन का पदनाम                           |               | पद   Designation :                                | DGM KBU FIN  |
| Designation of Financial Approval :                |               | ईमेल आईडी   Email ID :                            | cprd.bdl@nic.in  |
|  |               | जीएसटीआईएन   GSTIN :                              | 36AACB7880N1Z5   |
|  |               | पता   Address:                                    | KANCHANBAGH HYDERABAD,<br>Hyderabad, TELANGANA-500058, India |

| परेष्ठी विवरण   Consignee Details |   |   |                   |
|-----------------------------------|---|---|-------------------|
| क्र.सं.   S.No                    | परेष्ठी नाम & पता   Consignee Name & Address  | सेवा विवरण   Service Description  | मात्रा   Quantity |
| 1                                 | संपर्क   Contact : 040-23456140-<br>ईमेल आईडी   Email ID : bdlvd-ap@nic.in<br>जीएसटीआईएन   GSTIN : -<br>पता   Address : FINANCIAL DISTRICT GACHIBOWLI,<br>Rangareddi, TELANGANA-500032, India | Custom Bid for Services - Subscription of CISCO WEBEX License renewal for 2 years Qty 2 users | 1                 |

| सेवा प्रदाता विवरण   Service Provider Details       |  |  |  |
|---|--|--|--|
| जेम विक्रेता आईडी   GeM Seller ID :                 | CBBA180000536007   |  |  |
| कंपनी का नाम   Company Name :                       | CONNECTIVITY IT SOLUTIONS PRIVATE LIMITED  |  |  |
| संपर्क नंबर   Contact No. :                         | 09844444524  |  |  |
| ईमेल आईडी   Email ID :                              | murthy@connectivitysolutions.in  |  |  |
| पता   Address :                                     | No.1877, 3rd Floor,Gangothri,31st Cross, 10th Main,Banashankari 2nd Stage,<br>Bangalore, KARNATAKA-560070, - |  |  |
| एमएसएमई पंजीकरण संख्या   MSME Registration number : | -  |  |  |
| जीएसटीआईएन   GSTIN:                                 | 29AAGCC1283L1ZC (R) , (M)  |  |  |

|  |
|--|
| *जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा   GST / Tax invoice to be raised in the name of - Buyer |
|--|

| सेवा विवरण   Service Details  |  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
|---|--|--|---|---|--|--|--|---|-------|-------|---|-----|--|--|--|-----|--|--|
| सेवा प्रारंभ दिनांक (नवीनतम)   Service Start Date (latest by): 19-Nov-2025  |  | सेवा समाप्ति तिथि   Service End Date : 18-Dec-2027 |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| श्रेणी नाम   Category Name : Custom Bid for Services  |  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| बिलिंग चक्र   Billing Cycle: yearly   |  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center; padding: 5px;">विवरण   Description</th> <th style="text-align: center; padding: 5px;">The quantity of procurement "1" indicates Project based or Lumpsum based hiring.</th> <th style="text-align: center; padding: 5px;">Lumpsum Cost of Service in totality</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">Description /Nomenclature of Service Proposed for procurement using custom bid functionality</td> <td style="padding: 5px;">Subscription of CISCO WEBEX License renewal for 2 years Qty 2 users</td> <td style="padding: 5px; text-align: center;">1</td> <td style="padding: 5px; text-align: center;">74921</td> </tr> <tr> <td style="padding: 5px;">Regulatory/ Statutory Compliance of Service</td> <td style="padding: 5px;">YES</td> <td style="padding: 5px;"></td> <td style="padding: 5px;"></td> </tr> <tr> <td style="padding: 5px;">Compliance of Service to SOW, STC, SLA etc</td> <td style="padding: 5px;">YES</td> <td style="padding: 5px;"></td> <td style="padding: 5px;"></td> </tr> </tbody> </table> |  |  |   | विवरण   Description                                       | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Lumpsum Cost of Service in totality      | Description /Nomenclature of Service Proposed for procurement using custom bid functionality | Subscription of CISCO WEBEX License renewal for 2 years Qty 2 users | 1     | 74921 | Regulatory/ Statutory Compliance of Service | YES |  |  | Compliance of Service to SOW, STC, SLA etc | YES |  |  |
| विवरण   Description   | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Lumpsum Cost of Service in totality                |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality  | Subscription of CISCO WEBEX License renewal for 2 years Qty 2 users              | 1  | 74921   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| Regulatory/ Statutory Compliance of Service   | YES  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| Compliance of Service to SOW, STC, SLA etc  | YES  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| <p>कुल राशि (सूक्ष्म)   Total Amount (Formula) :<br/>(1*Lumpsum Cost of Service in totality)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 75%;">ऐडजॉन के बिना कुल मूल्य   Total Value without Addons(INR)</td> <td style="width: 25%; text-align: right;">74921</td> </tr> <tr> <td>कुल ऐडजॉन मूल्य   Total Addon Value(INR)</td> <td style="text-align: right;">0</td> </tr> <tr> <td>ऐडजॉन सहित कुल मूल्य   Total Value Including Addons(INR)</td> <td style="text-align: right;">74921</td> </tr> </table>  |  |  |   | ऐडजॉन के बिना कुल मूल्य   Total Value without Addons(INR) | 74921  | कुल ऐडजॉन मूल्य   Total Addon Value(INR) | 0  | ऐडजॉन सहित कुल मूल्य   Total Value Including Addons(INR)            | 74921 |       |   |     |  |  |  |     |  |  |
| ऐडजॉन के बिना कुल मूल्य   Total Value without Addons(INR)   | 74921  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| कुल ऐडजॉन मूल्य   Total Addon Value(INR)  | 0  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| ऐडजॉन सहित कुल मूल्य   Total Value Including Addons(INR)  | 74921  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| कर द्विभाजन   Tax Bifurcation   |  |  |   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| विवरण   Particular  | जीएसटी   GST (18%)   | जीएसटी उपकर 1   GST Cess 1 (0%)                    | जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी)   Input Tax Credit (ITC) on GST (100%) |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
| Custom Bid for Services   | 11428.63   | 0  | 11428.63  |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |
|   |  |  | 0   |   |  |  |  |   |       |       |   |     |  |  |  |     |  |  |

| अनुबंध की राशि Amount of Contract   |       |
|---|-------|
| सभी शुल्क और करों सहित कुल अनुबंध मूल्य Total Contract Value Including All Duties and Taxes(INR)  | 74921 |
| मूल्य विभाजन की पेशकश की Price Break up offered : <a href="#">प्राइज ब्रेक अप ऑफर किए गए दस्तावेज लिंक Price Break up offered Document link</a>   |       |
| एसएलए विवरण SLA Details   |       |
| <p><b>Preface :</b> Agreement representing a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Service Provider has been uploaded in bid section . The purpose of the agreement uploaded is to facilitate implementation of Services intended by the Buyer . Each documents as uploaded by buyer should be read in totality to conclude the requirement of Custom e Bid floated on portal .</p> <p>The Agreement uploaded in bid section will generally contain the Scope of Work, (SOW) , stakeholder's obligations, Special Terms and Conditions (STC) related to service delivery as formulated by the Buyer and Payment Terms etc of the service for mutual understanding of the stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.</p> <p><b>Guiding Principle :</b> The Services contracts placed shall be governed by following set of Terms and Conditions :</p> <ol style="list-style-type: none"> <li>1. General Terms and Conditions for Goods and Services;</li> <li>2. Buyer's Formulated Service Specific STC including the Service Level Agreement (SLA) for the service as uploaded with the bid in form of suitable matching document ,</li> </ol> <p>The above terms and conditions are in reverse order of precedence .Service specific STC supersedes GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.</p> <p><b>Intended Objectives And Goals of SLA :</b> The objective of Agreement (SLA) as uploaded in bid section is to ensure that all the commitments and obligations are in place to ensure consistent delivery of service to buyer by service provider. Generally The goals of an Agreement are to:</p> <ol style="list-style-type: none"> <li>1. Provide clear reference to service ownership, accountability, roles and/or responsibilities of both parties</li> <li>2. Present a clear, concise and measurable description of service offered to the buyer</li> <li>3. Establish Terms and Conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified</li> <li>4. To ensure that all the parties understand the consequences in case of termination of services due to any of the stated reasons</li> <li>5. The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.</li> </ol> <p><b>Parties To The Agreement</b></p> <p>The main stakeholders associated with this agreement are:</p> <ol style="list-style-type: none"> <li>1. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed.</li> <li>2. Service Provider: Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement</li> </ol> <p>The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level /penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the SLA document.</p> <p><b>ADVISORY WITH RESPECT TO SCOPE OF SERVICE</b></p> <p>Scope of Work (SOW) is the most important &amp; crucial component of any bidding process. It is for this that the whole bidding process is entered upon to execute the scope of work and deliver outcomes that the Government strives for. Scope of work directly affects the performance of contract therefore utmost care should be taken to avoid ambiguity with respect to deliverable .</p> <p>For example , in case of Complex / Intricate Consulting Services , Some key guiding principles for drafting scope of work may be as under :</p> <ul style="list-style-type: none"> <li>• "Detailed" specification of requirements is extremely critical – please ensure that even standard assumptions on scope of work are laid down and described .</li> <li>• Make sure that specifications are endorsed by key stakeholders .</li> <li>• Identify mandatory and non-mandatory requirements in scope of work · It should clearly provide the outcomes expected from solution/service delivery .</li> <li>• The scope of work should mention what the outcome is based upon – time or material?</li> <li>• A check should be made that the final specification of requirements :(a) addresses the targeted outcomes and business objectives . (b)meets the agreed stakeholder needs (c) covers whole-of-life of the contract deliverables .</li> <li>• The objective, structure and expected set of contents of each knowledge item/deliverable should be laid down, in as much detail as possible, rendering the best level of clarity to it.</li> <li>• The coverage of services needed in the form of activities like client visits, geographies to be studied, stakeholder meetings / interviews / workshops to be conducted, must be detailed out to avoid delivery compromises .</li> <li>• Buyer must ensure that the service provider complies with the Rule 144(xi) of General Financial Rules (GFR), 2017 and the product supplied, if any, must also comply with Make In India guidelines of DPIIT"</li> </ul> <p><b>Important Note :</b> Buyers authorities are advised to upload GAR report positively and without fail at appropriate place to ensure process compliance . Buyer may indicate about requirement Past Experience if so required by uploading the same at time of bid creation including approval of their competent authority . Service Providers's response may be assessed atime of technical evaluation.</p> <p><b>Price Variation Clause:</b></p> <p>"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."</p> |       |
| <p>अतिरिक्त आवश्यक डेटा/दस्तावेज़: खरीदार Additional Required Data/Document(s) : Buyer</p> <ol style="list-style-type: none"> <li>1. Payment Terms :<a href="#">click here</a></li> <li>2. Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload : <a href="#">click here</a></li> <li>3. GEM Availability Report ( GAR) : <a href="#">click here</a></li> <li>4. Any other Documents As per Specific Requirement of Buyer -1 : <a href="#">click here</a></li> <li>5. Any other Documents As per Specific Requirement of Buyer -2 : <a href="#">click here</a></li> <li>6. Scope of Work :<a href="#">click here</a></li> </ol> <p>अतिरिक्त डेटा/दस्तावेज़ : विक्रेता Additional Data/Document(s) : Seller</p>  |       |

1. Certificate (Requested in ATC) : [click here](#)
2. Additional Doc 1 (Requested in ATC) : [click here](#)
3. Compliance Documents In Respect Of Sow Etc : [click here](#)

#### ईपीबीजी विवरण | ePBG Detail

|   |    |
|---|----|
| सलाहकार बैंक   Advisory Bank :            | NA |
| ईपीबीजी प्रतिशत (%)   ePBG Percentage(%): | NA |

#### आरसीएम/एफसीएम के संबंध में सामान्य खंड | General Clauses w.r.t RCM/FCM

1. Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA , unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
2. For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
3. For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
4. For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer . Unregistered seller will invoice buyer with zero GST and Zero GST cess.
5. For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers scope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

#### नियम और शर्तें | Terms and Conditions

##### 1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 1.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

##### 2. Buyer Added Bid Specific Terms and Conditions-

###### 2.1 *Buyer Added Bid Specific ATC:*

Buyer Added text based ATC clauses

1. Quote should be inclusive of GST.
2. In bidder quote estimation, bidders should consider required payments to GeM like ;Caution Money Deposit, Vendor Assessment Fees, transaction charges 0.45% on contract value, etc. if any as applicable.
3. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
  - i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.
  - vi) A receiver is appointed for any substantial property owned by the Seller.
  - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
4. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
5. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
6. Bidder shall submit the following documents along with their bid for Vendor Code Creation:
  - a. Copy of PAN Card.
  - b. Copy of GSTIN.
  - c. Copy of Cancelled Cheque.
  - d. Copy of EFT Mandate duly certified by bank (if any).
7. Successful Bidder has to submit the Non Disclosure Agreement (NDA) as per the format attached.
8. The bidders who fail to respond to the clarifications sought within the stipulated time, will be rejected.
9. Failing to comply to any of the enquiry parameters, such technical bids will be rejected.
10. Bidders must submit the Bid Security Document with their bid, using the format provided, and it must be signed and sealed.
11. Buyer reserves the right to cancel the bid at any given point of time.

2.2 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

Note: Service Providers are required to raise invoices online as per the contract terms on GeM portal. Timely invoice submission is mandatory for compliances, smooth payment processing, and will also contribute to improving their ratings.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है।

Note: This is system generated file. No signature is required.