

24<sup>th</sup> February, 2022

PO No.: IBL\_CSC\_IT Hardware\_061037

Ref No.: PR-0000336381-IB

**Connectivity IT Solutions Pvt. Ltd.**

1877, First floor, Gangothri, 31<sup>st</sup> cross,  
10th Main, Banashankari II Stage,  
Bengaluru-560070.

**Kind Attention: Mr. Venkat Rajan**

**Sub: Networking Equipment's Toward New Premises at PNA House 2<sup>nd</sup> Floor**

Dear Sir,

This is with reference to your proposal (email) dated 22<sup>nd</sup> February, 2022 and subsequent discussions on the same; we are pleased to place our order as under:-

Part Number	Description	Service Duration (Months)	Estimated Lead Time (Days)	Qty	Unit Price	Extended Price
ISR4431/K9	Cisco ISR 4431 (4GE,3NIM,8G FLASH,4G DRAM,IPB)	---	182	2	3,34,734.47	6,69,468.94
CON-SNTP-ISR4431K	SNTP-24X7X4 Cisco ISR 4431 (4GE,	60	N/A	2	3,47,381.93	6,94,763.85
SL-44-SEC-K9	Security License for Cisco ISR 4400 Series	---	28	2	1,03,084.42	2,06,168.85
PWR-4430-AC	AC Power Supply for Cisco ISR 4430	---	28	2	-	-
CAB-IND	AC Power Cord (India)	---	7	2	-	-
SL-44-IPB-K9	IP Base License for Cisco ISR 4400 Series	---	28	2	-	-
MEM-44-4G	4G DRAM (1 x 4G) for Cisco ISR 4400	---	70	2	-	-
MEM-FLSH-8G	8G eUSB Flash Memory for Cisco ISR 4430	---	28	2	-	-
MEM-4400-DP-2G	2G DRAM (1 DIMM) for Cisco ISR 4400 Data Plane	---	70	2	-	-
NIM-BLANK	Blank faceplate for NIM slot on Cisco ISR 4400	---	28	6	-	-
SISR4400UK9-1612	Cisco ISR 4400 Series IOS XE Universal	---	28	2	-	-
PWR-COVER-4430	Cover for empty 2nd Power Supply slot on Cisco ISR 4430	---	28	2	-	-

**PNA House Office:** IndusInd Bank Limited, Basement, 1st Floor, 3rd Floor & 4th Floor,  
PNA House, Plot No 57, Street No 17, MIDC Andheri (E), Mumbai - 400 093 Tel: (0022) 61069200

**Registered Office:** 2401 Gen. Thimmayya Road, Pune 411 001, India  
Tel.: (020) 2634 3201 Fax: (020) 2634 3241 Visit us at [www.indusind.com](http://www.indusind.com)  
CIN: L65191PN1994PLC076333

C9300L-24T-4X-A	Catalyst 9300L 24p data, Network Advantage ,4x10G Uplink	---	182	2	1,77,293.72	3,54,587.44
CON-SNTP-C00L2XAL	SNTC-24X7X4 Catalyst 9300L 24p data, Network Advanta	60	N/A	2	1,14,809.74	2,29,619.48
C9300L-NW-A-24	C9300L Network Advantage, 24-port license	---	14	2	-	-
PWR-C1-BLANK	Config 1 Power Supply Blank	---	14	2	-	-
C9300L-STACK-BLANK	Catalyst 9300L Blank Stack Module	---	14	4	-	-
TE-C9K-SW	TE agent for IOSXE on C9K	---	21	2	-	-
FAN-T2	Cisco Type 2 Fan Module	---	14	6	-	-
S9300LUK9-173	Cisco Catalyst 9300L XE 17.3 UNIVERSAL	---	14	2	-	-
PWR-C1-350WAC-P	350W AC 80+ platinum Config 1 Power Supply	---	182	2	-	-
C9300L-SPS-NONE	No Secondary Power Supply Selected	---	14	2	-	-
CAB-TA-IN	India AC Type A Power Cable	---	14	2	-	-
SSD-240G	Cisco pluggable USB3.0 SSD storage	---	182	2	38,656.66	77,313.31
C9300L-DNA-A-24	C9300L Cisco DNA Advantage, 24-port Term Licenses	---	14	2	-	-
C9300L-DNA-A-24-5Y	C9300L Cisco DNA Advantage, 24-port, 5 Year Term license	60	N/A	2	92,974.22	1,85,948.45
TE-EMBEDDED-T	Cisco ThousandEyes Enterprise Agent IBN Embedded	---	14	2	-	-
TE-EMBEDDED-T-5Y	ThousandEyes - Enterprise Agents	60	N/A	2	-	-
PI-LFAS-T	Prime Infrastructure Lifecycle & Assurance Term - Smart Lic	---	14	2	-	-
PI-LFAS-AP-T-5Y	PI Dev Lic for Lifecycle & Assurance Term 5Y	60	N/A	2	-	-
D-DNAS-EXT-S-T	Cisco DNA Spaces Extend Term License for Catalyst Switches	---	21	2	-	-
D-DNAS-EXT-S-5Y	Cisco DNA Spaces Extend for Catalyst Switching - 5Year	60	N/A	2	-	-
NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	3	2	-	-
C9200L-24T-4X-E	Catalyst 9200L 24-port data, 4 x 10G ,Network Essentials	---	273	2	1,15,839.40	2,31,678.80
CON-SNTP-C920L24X	SNTC-24X7X4 Catalyst 9200L 24-port data, 4 x 10G ,Ne	60	N/A	2	69,997.47	1,39,994.93
C9200L-NW-E-24	C9200L Network Essentials, 24-port license	---	14	2	-	-

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CAB-TA-IN	India AC Type A Power Cable	---	14	2	-	-
PWR-C5-BLANK	Config 5 Power Supply Blank	---	14	2	-	-
C9200-STACK-BLANK	Catalyst 9200 Blank Stack Module	---	14	4	-	-
C9200L-DNA-E-24	C9200L Cisco DNA Essentials, 24-port Term license	---	14	2	-	-
C9200L-DNA-E-24-5Y	C9200L Cisco DNA Essentials, 24-port, 5 Year Term license	60	N/A	2	32,168.83	64,337.65
NETWORK-PNP-NONE	Network Plug-n-Play Opt Out SKU	---	14	2	-	-
SFP-10G-SR=	10GBASE-SR SFP Module	---	14	16	32,327.36	5,17,237.80
GLC-SX-MMD=	1000BASE-SX SFP transceiver module, MMF, 850nm, DOM	---	14	6	16,244.84	97,469.05
GLC-LH-SMD=	1000BASE-LX/LH SFP transceiver module, MMF/SMF, 1310nm, DOM	---	14	2	32,327.36	64,654.72
AIR-AP3802I-D-K9	802.11ac W2 AP w/CA; 4x4:3; Mod; Int Ant; mGig D Domain	---	182	10	67,091.32	6,70,913.18
CON-SNTP-AIRP382P	SNTP-24X7X4 802.11ac W2 AP w/CA;	60	N/A	10	18,932.33	1,89,323.29
AIR-AP-T-RAIL-R	Ceiling Grid Clip for APs & Cellular Gateways-Recessed	---	28	10	-	-
AIR-AP-BRACKET-1	802.11 AP Low Profile Mounting Bracket (Default)	---	28	10	-	-
SW3802-CAPWAP-K9	Cisco Aironet 3800 Series CAPWAP Software Image	---	28	10	-	-
AIR3800-DNA-OPTOUT	CISCO DNA SUBSCRIPTION OPTOUT for AIR3800	---	28	10	-	-
AIR-PWRINJ6=	Power Injector (802.3at) for Aironet Access Points	---	182	10	4,840.88	48,408.76
AIR-PWR-CORD-IN-W	AIR Line White Cord India	---	28	10	-	-
<b>Total of Cisco without TAX-GST</b>						<b>44,41,888.50</b>
One time Implementation	Partner Services - One time implementation Services	---	N/A	1	3,00,000.00	3,00,000.00
<b>Total of Cisco + Implementation without TAX-GST</b>						<b>47,41,888.50</b>

**Total Order Value: Forty Seven Lakhs Forty One Thousand Eight Hundred and Eighty Eight Only.**

**TERMS & CONDITIONS:**

- 1. Taxes:** Extra as applicable
- 2. HSN/SAC Code:** 8571

*Rashmi*  
24/12/22

*MA. Humayun*  
24/12/22



**3. Payment Term:** As below

- Product cost post delivery
- Implementation cost post Installation

**4. Warranty:** - 5 years as per IBL SLA agreed.

**5. Special Terms:** CS will provide the standby equipment's for the interim setup to ensure there is business continuity and extend the immediate delivery of the equivalent standby gears till the time actual materials with respect to BOM mentioned in PO is delivered and installed at location without additional charges

**6. AMC:** 10% (Max Capped)

**7. Bill to Address:** IndusInd Bank Ltd., 2th Floor, Plot No. 57 & 57/1, Street No. 17, PNA House, MIDC, Andheri (East), Mumbai – 400 093

**8. Ship To Address:** IndusInd Bank Ltd., 2th Floor, Plot No. 57 & 57/1, Street No. 17, PNA House, MIDC, Andheri (East), Mumbai – 400 093

**9. Invoice Submission:** Digital Invoices to be emailed to [invoicing@indusind.com](mailto:invoicing@indusind.com) along with a sign off from the respective Stakeholder (Senior Management).

**10. TAT for invoice Submission:** Invoice to be submitted within 3 months from date of supply of goods or services rendered, failing which the invoice will not be considered for payment.

**11. Upload on GST Portal:** Invoices submitted to the Bank should get uploaded on the GSTN portal with the correct Invoice Number, Invoice Date and GST No. under B2B (Maintain accuracy in figures, words & special characters)

**12. Error in GST upload:** Incase there is a wrong upload of invoice number or invoice date / Error in quoting Bank GST Nos. / Non-deposit of Tax to Govt. treasury / Non filling of GSTR1, etc., Connectivity IT Solutions Pvt. Ltd., will have to reimburse to IndusInd Bank, the amount of GST Cenvat loss.

**13. The Agreement clauses** have to be mutually agreed and signed off within 90 days from release of this Purchase Order, else this Purchase Order stands cancelled.

**14. Other Terms:** The defined Scope is as per the agreed proposal.

Kindly confirm receipt of this Purchase Order.

Yours Faithfully  
For IndusInd Bank Ltd.

Mohammed Mussadiq  
Head – Procurement



## Service Level Agreement:

1. Support Window: 24x7 4. If RMA is not possible, <vendor> will provide standby device till RMA reach at site. Define the Sunday/Holidays Support Model.
2. Response time: 15 Minute from logging the call at <vendor name> call center response will be of Email/telephonic/Onsite.
3. In case of Hardware failure, call will be logged with <vendor name> Helpdesk for replacement of faulty Hardware. In case of hardware failure <Vendor Name> will be providing functionally equivalent spare/standby on the earliest arrangement, NBD or on best effort basis for locations where road permit or some documentation is required from IndusInd side for shipment of goods.
4. The onsite support will cover:
  - a. Intelligent Hand support (IHS) for Hardware replacement.
  - b. Replacement of defective device with functionally equivalent spare/standby.
5. DC, DR, NDR and Critical HUB location devices would be responded within 1 hour.
6. Pre and post installation OS update will be done by <Vendor Name> engineer.
7. Post installation for any hardware or software issues, <Vendor Name> FE (field engineers) will be aligned to rectify the issue.
8. Patches, Bug-Fix, advisory and Vulnerability support will be provided by <vendor name> in coordination with Aruba as and when presented. Reports will be shared duly with Bank.
9. All metro Cities across the country within 2 hour. Urban 3 hour, Semi urban 4 hour and rural 5 hour.
  - a. Remarks/Suggestion- As a partner we would appreciate if and when required in case of any emergency for third party hardware failure, <vendor name> will support us in replacement of devices wherever possible on best effort basis.
10. In case there is deviation in replacement penalty would be levied as below:

Hardware Failure Penalty		
Classification	Resolution Time	Penalty ( Post Resolution Time breach )
DC/DR/NDR/Backhaul/Critical HUB	2 hours	5000 per hour *7*365
Metro City	3 hours	500 per hour *9*6
Urban City	4 hours	400 per hour *9*6
Semi Urban	5 hours	300 per hour *9*6
Rural	6 hours	200 per hour *9*6

*Patnam*  
24/2/22

*Mr. Munday*  
24/2/22



