

PO-NO:-C4257-V3-R297

Service Work Sheet

Connectivity IT Solutions Pvt Ltd.

#1877, 1st Floor, 31st Cross, 10th Mail,

Banashankari 2nd Stage, Bangalore-70

Phone: +91 80 26716555/3547/3636

Email: indiatech@connectivitysolutions.in



Connectivity
Solutions

Ticket No		Date	9-2-2024
Company Name	Cognizant Technology Solutions India Pvt. Ltd. phase-2		
Contact Person	Ashish sir		
Call Reported By		Date & Time	9-2-2024 5: PM 9:10 AM

Device Details			
Make	Cisco	Model	
Service Tag		Description	

Service Type			
Type (Please tick below)			
Installation	Routine Check	AMC	Others: unmounting

Customer View:	Cisco switch & Firewall Unmounting.
----------------	-------------------------------------

Problem Identified:	(Cisco switch unmount.)
---------------------	-------------------------

Root Cause:	Cisco switch unmounting
-------------	-------------------------

System Down (Please Tick)	Yes	No ☒	Duration	
---------------------------	-----	--	----------	--

Status After Service (Please tick below)	☒ Complete / ☐ Incomplete / ☐ Pending for Spare Parts / ☐ Under Observation / ☐ Working Solution Provided
--	---

Defective Spares		Replaced Spares		
Part Description	Serial No.	Serial No.	Part Description	Serial No.
Software Description	Version	Version	No. of Licenses	Date of Installation

Customer Feedback	
Please tick -	Extremely Satisfied / Satisfied / Dissatisfied / Annoyed

Remark:	
---------	--

Name	Ashish T.	Designation	IT admin
Email	Ashish.Thekkur@Cognizant.com	Phone	8888 23 1924

Engineer Signature	Ashish Gaikwad	Customer Signature	
--------------------	----------------	--------------------	--