

भारत सरकार
अंतरिक्ष विभाग (अं.वि.)
इसरो मुख्यालय
बंगलुरु - 560094
क्रय एवं भंडार



GOVERNMENT OF INDIA
DEPARTMENT OF SPACE (DOS)
ISRO HEADQUARTERS
NEW BEL ROAD, BANGALORE - 560094
ANTARIKSH BHAVAN .

फोन नं Ph No. 91-80-22172248, 23415248 / Fax. 91-80-23515976 / ईमेल e-mail:

क्रय आटेश
PURCHASE ORDER

क्रयादेश सं / Purchase Order No. HQDR 2024P000940101 | LO

दिनांक / Dated: 27/03/2025

सेवा में / To

मैसर्स / M/s. CONNECTIVITY IT SOLUTIONS PRIVATE
LIMITED

1st Floor, No.1877, Gangothri, 31st Cross, 10th
Main, Banashankari 2nd Stage, Bangalore,
560070, India Fx

विक्रेता कोड / Vendor Code : AA5719

महोदय / Dear Sirs,

संटर्भ आपकी निविटा सं

Ref : Your tender No. HQ202400009401

हमारी निविटा पूछताछ सं. 2024P0009401 दिनांक 31/12/2024 के उत्तर में उपर्युक्त संदर्भित निविटा के अनुसार
आपके एजेंट द्वारा प्रस्तावित दरों पर, यहाँ पर उद्धृत एवं अनुलग्न फॉर्मःसंलग्न में उद्धृत निबंधन एवं शर्तों के अधीन
निम्नलिखित की आपर्ति की व्यवस्था करें।

Please arrange to supply the following at the rates offered by you / your agent vide tender as referred above in
response to our Tender Enquiry No: 2024P0009401 Dated: 31/12/2024 subject to the terms and conditions set out
here under and those mentioned in Annexure Form: As per Annexure

क्र.सं. S.No	विवरण Description	मात्रा Quantity	इकाई Unit	दर ¹ Rate(₹)	राशि Amount(₹)
1	<p>Cisco MCU Call Manager Licenses. Specifications as per Annexure.</p> <p>1. Security Deposit: - Immediately upon receipt of PO, you shall submit an interest free Security Deposit of 3% of order value valid beyond 2 months from the stipulated delivery period and acceptance. This Security Deposit shall be submitted in the form of Bank Guarantee (in Rs.200 non-judicial stamp paper)OR Demand Draft OR Fixed Deposit Receipt (FDR) OR Insurance Surety Bond. This Security Deposit shall be returned to you without any interest after fulfilling all contractual obligations. In case of non-fulfillment of any of the contractual obligations, the said Security Deposit shall be forfeited either partly or fully.</p> <p>2. Taxes: - GST shall be payable extra @18% or at actuals.</p> <p>3. Contract Validity: - The licenses shall be valid from 01.04.2025 to 31.12.2026</p> <p>4. Payment terms: - 100% within 30 days after the activation of licenses and against submission of invoices duly certified by the Focal Point and approved by the Division Head.</p> <p>5. Liquidated Damages: - If the Suppliers fails to supply the items within the time specified in the Purchase order or any extension thereof, ISRO HQ shall recover from the party as liquidated damages a sum of one-half of one percent (0.5%) for each calendar week of delay. The total liquidated damages shall not exceed ten percent (10%) of the order value. The Order will be deemed to have been completed only when all the contractual obligations as per the P.O terms and conditions are</p>	50.000	Nos.	20338.983	1016949.150

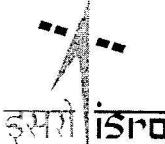
इस फार्म के साथ प्रेषित रसीट की तत्काल पावती भेजें। यदि आपके द्वारा इस क्रय आटेश की प्राप्ति से सात दिनों के अंदर कोई उत्तर नहीं मिलता है
तो यह माना जाएगा कि यह क्रय आटेश आपके द्वारा स्वीकार किया गया है।

Please acknowledge receipt immediately in the form sent herewith. If no reply is received within seven days from the date of receipt of this order
by you, it will be deemed that this order has been accepted by you.

भवानी / Yours faithfully,

BASAVANNA C S
SR. PURS. & STORES OFFICER
भारत के राष्ट्रपति के लिए एवं उनकी ओर से
For and on behalf of the President of India
(क्रेता The Purchaser)

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fulfilled by the party.

6. Contact Person: - Smt. Mamta Dodwani, Engineer/Scientist, DISM, ISRO HQ, Ph no: 08022172157, email id: mamta@isro.gov.in is the contact person for all matters regarding this PO.

7. Force Majeure: - a. Neither party shall bear responsibility for the complete or partial non performance of any of his obligations(except for failure to pay any sum which has become due on account of receipt of goods under the provisions of the

present Purchase Order/Contract) if the non-performance results from such force majeure circumstances such as, but not restricted to, flood, fire, earthquake, civil commotion, sabotage, explosion, epidemic, quarantine restriction, strike,

lock-out, freight embargo, acts of the Government either in its sovereign or Contractual capacity, hostility, acts of public enemy and other acts of god as well as war or revolution, military operation, blockade, acts or actions of State

authorities or any other circumstance beyond the control of the parties that have arisen after the conclusion of the present Purchase Order/Contract. b. In such Circumstances, the time stipulated for the performance of an obligation under the

purchase order/Contract may be proportionately extended.

c. The party for whom it becomes impossible to meet the obligation under this Contract due to force majeure condition, will notify the other party in writing not later than twenty-one days

from the date of commencement of the un-foreseeable event. Unless otherwise directed by the centre/ unit in writing, the Contractor/supplier shall continue to perform his obligations under the purchase order/Contract as far as is practical and

shall seek all reasonable alternative means for performance not prevented by the force majeure event.

d. Any certificate issued by the chamber of commerce or any other competent authority or organization of the respective country shall be sufficient proof of commencement and cessation of the above circumstances.

e. The force majeure conditions are applicable only to the prime Contractor and purchaser.

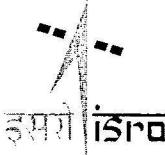
8. Arbitration: - In the event of any dispute/s difference/s or claim/s arising out of or relating to the interpretation and application of the Contract, such dispute/s or difference or claim/s shall be settled amicably by mutual consultations

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of the good offices of the respective parties and recognizing their mutual interests attempt to reach absolution satisfactory to both the parties. If such a resolution is not possible, within 30 days from the date of receipt of written notice of

the existence of such dispute/s, then the unresolved dispute/s or difference/s or claim/s shall be referred to the sole arbitrator appointed by the parties by mutual consent in accordance with the rules and procedures of Arbitration and

Conciliation Act 1996 as amended from time to time. The arbitration shall be conducted in Bengaluru in the Arbitration and Conciliation Centre-Bengaluru (Domestic and International) as per its rules and regulations. The expenses for the

arbitration shall be shared equally or as may be determined by the arbitrator. The considered and written decision of the arbitrator shall be final and binding between the parties. The applicable language for Arbitration shall be English only.

Work under the Contract shall be continued by the Contractor during the pendency of arbitration proceedings, without prejudice to a final adjustment in accordance with the decision of the arbitrator unless otherwise directed in writing by the

DEPARTMENT or unless the matter is such that works cannot be possibly continued until the decision (whether final or interim) of the Arbitrator is obtained

9. Applicable law: - The Contract shall be interpreted, construed and governed by the Laws of India.

10. Jurisdiction: - The court of Bengaluru only shall have the Jurisdiction to deal with the Award and decide with the matter relating to the Dispute arising out of this Contract

11. Sublet of contract: - The Contract shall not be sublet, transferred or assigned to any other firm without the prior written approval of ISRO HQ

12. Shortclosing & Termination: - Under the normal circumstances, Termination/Short closing of the Contract is not foreseen. However, in case of continued non-performance of the Contract, ISROHQ reserves the right to terminate the Contract

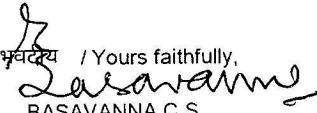
wholly or partly by written notice of not less than 30 days. ISRO HQ reserves the right to terminate the Contract at any time by giving 30 days prior notice without assigning any reasons thereof.

(In words) (₹ Ten Lakh Sixteen Thousand Nine Hundred and Fourty Nine point one five only)

Total (₹) 1016949.150

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सुपुर्टगी पूर्णता दिनांक / Delivery / Completion Date: 31/12/2026

सुपुर्टगी निबंधन / Delivery Terms: F.O.R.ISRO-HQ

सुपुर्टगी स्थल / Delivery Place: ISRO HQ,AB,New BEL Road,Bangalore

प्रेषण पोर्ट / Port of Despatch: By Road

प्रवेश पोर्ट / Port of Entry: By road

प्रेषण की विधि / Mode of Despatch: BY ROAD

हमारे बैंकर्स / Our Bankers: SBI Dollars colony,New BEL Road,Bangalore

भुगतान निबंधन / Payment Terms: AS ABOVE

प्रेषिती / CONSIGNEE

सेवा में / To

SR.PURCHASE & STORES OFFICER

ISRO HQ-STORES

CARE: ANTARIKSH BHAVAN NEW BEL
BANGALORE 560094

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Annexure

1	Specification 1	Background – a. ISRO/DOS has Centralised MCU VC system (make – Cisco) with Central infrastructure deployed in load balanced and failover mode in ISRO HQ, Bangalore and VSSC, Trivandrum and 150 VC Endpoints deployed in 40 ISRO/DOS locations within the country are registered to the Central infrastructure. b. Cisco Unified Communications Manager (CUCM) is used for registration of all VC devices. Presently 250 nos. of CUCM licenses are available for registration of VC devices.
2	Specification 2	The vendor shall supply additional 50 nos. of CUCM licenses for VC device registration and these licenses should get added to the existing CUCM available at ISRO.
3	Specification 3	Vendor would be responsible for the installation of the supplied licenses such that it gets added to the existing pool of ISRO's CUCM licenses.
4	Specification 4	The license should register the VC device on SIP/H.323.
5	Specification 5	Using these licenses all the VC devices should be centrally managed.


 G.S. Basavannan
 Telephone & Stores Officer
 ISRO HQ

PROFORMA FOR
BANK GUARANTEE FOR SECURITY DEPOSIT
(from indigenous suppliers)

(On non-judicial stamp paper of appropriate value)

WHEREAS on the day of
M/s. having registered office at (hereinafter called "The Contractor") entered into a Contract No. dated (hereinafter referred to as the "Contract") with the President of India acting through the (hereinafter to as "The Government") for the supply of

And whereas under the terms and conditions of the Contract, an amount of ₹./- (Rupees only) towards Security Deposit in the form of a Bank Guarantee is to be furnished by the Contractor to the Government, for due performance of the Contract/Order. In the event of non-execution of the Contract/Order by the Contractor, in line with the Contract/Order terms, the Security Deposit shall be forfeited by the Contractor.

Now, we the (Bank) hereby agree and undertake to pay on demand and without any demur to the Accounts Officer,(name of Centre/Unit), on behalf of the Government (hereinafter referred as the "Accounts Officer"), a sum not exceeding ₹. /- (Rupees only) on unsatisfactory performance of the Contract by the Contractor.

And we hereby further agree that the decision of the Accounts Officer as to whether the Contractor has committed any breach of any terms and conditions of the Contract or not and as to the amount of damages by the said Accounts Officer, as damage or loss suffered by the Government on account of such breach, would be final and binding on us (the Bank).

And, we (the Bank) hereby agree that our liability hereinunder shall not be discharged by virtue of any agreement

between the Government and the Contractor whether with or without our knowledge and/or consent or by reason of the Government showing any indulgence or forbearance to the Contractor whether as to payment, time, performance or any other matter whatsoever relating to the Contract which, but for this provision, would amount to discharge of the surety under the law.

Our Guarantee shall remain in force until (six months from the date of issue) or until completion of the Contract and unless a claim under the guarantee is lodged with us within six months from the date of expiry of this Guarantee, all rights of the Government under the guarantee shall be forfeited and we shall be relieved and discharged from all our liabilities hereunder.

Place:

Date:

.....
(Signature of the Authorised Officer of the Bank)

.....
(Name and designation of the officer)

Seal

Name, Address of the Bank (Head Office) with Phone/Fax Nos.

Name & Address of the Branch with Phone/Fax Nos.

पावती/आदेश स्वीकृति

हेतु प्रोफॉर्मा

PROFORMA FOR

ACKNOWLEDGEMENT/ORDER ACCEPTANCE

पावती/आदेश स्वीकृति

ACKNOWLEDGEMENT/ORDER ACCEPTANCE

(यह फॉर्म आपूर्तिकर्ता/निविदाकार/सविदाकार द्वारा हस्ताक्षर करके क्रय एवं भंडार अधिकारी, क्रय अनुभाग, इसरो मुख्यालय को बाप्स किया जाना चाहिए/This form should be signed and returned by the supplier/tenderer/Contractor to the Purchase & Stores Officer, Purchase Section,ISRO Headquarters.

प्रेषक/From:

.....
.....
.....
.....

(आपूर्तिकर्ता का नाम एवं पता/name & address of the Supplier)

सेवा में/To:

क्रय एवं भंडार अधिकारी/Purchase & Stores Officer
क्रय अनुभाग/Purchase Section,
इसरो मुख्यालय/ISRO Headquarters,
अंतरिक्ष भवन, न्यू बी.ई.एल. रोड/Antariksh Bhavan, New Bel Road
बंगलुरु/Bangalore-560 094

विषय/Subject: क्र.आ.सं./P.O.No.....दिनांक/dated.....

भंडार/संयंत्र/मशीनरी/सेवा की आपूर्ति क्रय आदेश की शर्तों के अधीन होगी और आपूर्ति निर्धारित सुपुर्दगी अवधि के भीतर की जाएगी।

The supply of Stores/Plant/Machinery/Service will be taken in hand in terms of the subject Purchase Order and supply will be made within the delivery period stipulated.

क्रय आदेश प्राप्ति की तिथि/Date of receipt to the PO:.....

आपूर्तिकर्ता के हस्ताक्षर/Signature of the Supplier
(कार्यालय मुहर एवं दिनांक सहित/with Official seal and date)