



Cisco Customer Smart Account Set-up Request

Product	Description	Subscription ID	Entitlement Qty
A-FLEX-P-TPRM-12X	Telepresence Room v12 License (1)	Sub875758	5

IMPORTANT: PLEASE READ CAREFULLY – ACTION REQUIRED

Dear Customer,

Thank you for your Cisco Smart Licensed product purchase! This message contains important information regarding your purchase and may require immediate action to set up a Cisco Customer Smart Account. If your company does not already have a Cisco Customer Smart Account, failure to comply with the following actions will prevent you from using your Cisco Smart Licensed product.

Actions Required

Smart Account creation is a one-time setup activity. Please follow the 3 simple steps below to set up your Cisco Customer Smart Account:

- Step 1: Log-in to Cisco Software Central (CSC) with your Cisco Connection Online (CCO) ID :
<https://software.cisco.com/>
- Step 2: Submit a Cisco Smart Account Request :
<https://software.cisco.com/smartaccounts/setup?route=module/accountcreation>
- Step 3: Complete the Smart Account activation as instructed in the email delivered to the company contact specified in your request.

Learn More on Cisco Customer Smart Accounts and Cisco Smart Licensing

<http://www.cisco.com/web/ordering/smart-software-manager/smart-accounts.html>

For further assistance, please raise a case at [Support Case Manager](#)

Order#: 89734890 - Line#: 2 - Ship Set: 1



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