

**Technical Services
Cisco SMARTnet Contract
Notification and Welcome Kit**



Thank you for purchasing Cisco® SMARTnet

CIL Invoice Number	1201159367	Quote Number	331539267/341538354			
Contract Number	203043509/203043504	Local TAC	tac@cisco.com			
Reseller Name	Connectivity IT Solutions Pvt Ltd					
Customer Name	SONY PICTURES NETWORKS PVT LTD					
SR NO	Product Part Number	Serial/Pak Number	Reference Service Part Number	Qty	Begin Date	End Date
1	UCSC-C240-M4SX	FCH2047V0T4	CON-SNTP-C240M4SX	1	24-Jan-20	30-Sep-21
2	UCSC-C240-M4SX	FCH2047V110	CON-SNTP-C240M4SX	1	24-Jan-20	30-Sep-21
3	UCSC-C240-M4SX	FCH2047V111	CON-SNTP-C240M4SX	1	24-Jan-20	30-Sep-21
4	UCSC-C240-M4SX	FCH2102V2CM	CON-SNTP-C240M4SX	1	4-Mar-20	30-Sep-21
5	UCSC-C240-M4SX	FCH2102V2CG	CON-SNTP-C240M4SX	1	4-Mar-20	30-Sep-21
6	UCSC-C240-M4SX	FCH2102V2CJ	CON-SNTP-C240M4SX	1	4-Mar-20	30-Sep-21

Congratulations on your purchase of Cisco's SMARTnet Technical Services!

This document provides information on maximizing your investment in Cisco internetworking products through the industry's leading service and support program. Please read the following information carefully and keep a copy for future reference. If you require additional information please contact your Cisco reseller or Cisco representative. Your service contract has already been electronically registered for this service agreement with Cisco Systems Inc. The service contract registration does not register the products, only the contract itself. You must add the products to the contract as specified before.

The entitlements of this service agreement, the support Terms and Conditions, and instructions on how to use this service agreement are outlined below.

Please register any and all products covered under this contract that will require service (hardware, software or technical support from Cisco Systems, Inc. Please go to www.cisco.com/public/scc in order to register.

Any products not registered in the right location will require registration previously to receiving the service and this could create additional delays to the resolution of any existing issues. Additionally any product warranties require the product to be registered 30 days before the service is requested.