

Support Account ARUBACTHARUPF

Customer Address:
INFLOW TECHNOLOGIES PVT LTD
A3 I FLR VENKATNARAYANA RD TNAGAR
NEW NO 65 OLD NO 31 PALANI TOWERS
ChENNAI 600017
GSTIN: 33AAACW8310Q1Z1

Customer Contact:
IT HEAD

HPE Address:
HP Ent India Private Ltd
Chennai 600113

HPE Contact:
TS GO INSOUTH
Telephone +91 44 3302 0485
Fax:
E-mail: TSGOINSOUTH@hpe.com

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement". Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets: www.hpe.com/info/mktlibrary

Your Support Access Options for Service Agreement Customers:

- Manage your service agreement online, visit - <https://s360.hpe.com>
- HPE Support Center www.hpe.com/support/hpesc

1. This engagement shall be governed by the enclosed HPE Terms & Conditions
- 2. This Quote is a formal offer from HPE, the acceptance of which signifies your unconditional acceptance of the HPE Terms and Conditions enclosed herein and will be considered as a formal order on your part."**

Support Account Reference	Service Agreement ID	Coverage Period From: To:	Description	Contract
ARUBA7000HARMANCONIN	1067 2198 6575	28.12.2019 27.12.2020	HPE Aruba IAP 325 Supp	

Support Account Overview



Support Account ARUBACTHARUPF

Customer Address:

INFLOW TECHNOLOGIES PVT LTD
A3 I FLR VENKATNARAYANA RD TNAGAR
NEW NO 65 OLD NO 31 PALANI TOWERS
ChENNAI 600017
GSTIN: 33AAACW8310Q1Z1

HPE Address:

HP Ent India Private Ltd
Chennai 600113

Support Account Reference	System Support Service	Coverage Period From: To:	Description	Contract
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HPE Auth Signature/Stamp

Date

Customer Auth Signature/Stamp

Date

Support Account Detail



Support Account: ARUBACTHARUPF
GSTIN:
201112504

Service Agreement ID:: 1067 2198 6575
Support Account Reference:
ARUBA7000HARMANCONIN
HPE Aruba IAP 325 Supp

Equipment Location:
Harman Connected Services Corporati
India Private Limited
Area Sy.No.85 and 86, KIADB Whitefi
Plot No 3 & 3A,EOIZ Industrial
Bengaluru 560066

Software Update Address:
Harman Connected Services Corporati
India Private Limited
Area Sy.No.85 and 86, KIADB Whitefi
Plot No 3 & 3A,EOIZ Industrial
Bengaluru 560066

Hardware Contact
IT HEAD
Telephone
Fax:

Software Update Contact:
IT HEAD
Telephone
Fax:

Coverage from 28.12.2019 to 27.12.2020

Product No.	Description	Serial No.	Coverage Period		Qty	Monthly
			From:	To:		

H1L06AC HPE Partner-Branded NBD Support SVC
****HARDWARE****

HPE Partner-Branded Hardware Support

- Priority Partner Phone Support
- Parts Replenishment
- 24 Hours, Day 1-7 Phone Supp
- Standard Response Time
- Std Hrs/Days Parts Replenmnt
- Next Bus Day Parts Onsite

JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71V6	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71FB	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71MN	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71JR	1

****SOFTWARE****

HPE Software Technical Unlimited Support

- SW Technical Support
- SW Electronic Support
- 24 Hrs Std Office Days
- 24 Hrs Day 6
- 24 Hrs Day 7
- Holidays Covered
- Priority Partner Support Team
- Standard Response
- Three Named Callers

JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71V6	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71FB	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71MN	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71JR	1

Support Account: ARUBACTHARUPF
GSTIN:
201112504



Product No.	Description	Serial No.	Coverage Period		Qty	Monthly
			From:	To:		

HPE Software Updates SVC
License to Use & SW Updates
Electronic SW Information
HPE Recommended SW Upd Method
HPE Recommended Doc Upd Method

JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71V6			1	
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71FB			1	
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71MN			1	
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71JR			1	

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Cost breakdown for period: From

Support Account Reference
