

Support Account Overview

Support Account ARUBACTHARUPF

Customer Address:

INFLOW TECHNOLOGIES PVT LTD
A3 I FLR VENKATNARAYANA RD TNAGAR
NEW NO 65 OLD NO 31 PALANI TOWERS
ChENNAI 600017
GSTIN: 33AACW8310Q1Z1

Customer Contact:

IT HEAD

HPE Address:

HP Ent India Private Ltd
Chennai 600113

HPE Contact:

TS GO INSOUTH
Telephone +91 44 3302 0485
Fax:
E-mail: TSGOINSOUTH@hpe.com

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement". Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets: www.hpe.com/info/mktlibrary

Your Support Access Options for Service Agreement Customers:

- **Manage your service agreement online, visit** - <https://s360.hpe.com>
- **HPE Support Center** www.hpe.com/support/hpesc

1. This engagement shall be governed by the enclosed HPE Terms & Conditions
- 2. This Quote is a formal offer from HPE, the acceptance of which signifies your unconditional acceptance of the HPE Terms and Conditions enclosed herein and will be considered as a formal order on your part."**

Support Account Reference	Service Agreement ID	Coverage Period From: To:	Description	Contract
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ARUBA7000HARMANCONIN 1067 2198 6575 28.12.2019 27.12.2020 HPE Aruba IAP 325 Supp

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ChENNAI 600017
GSTIN: 33AACW8310Q1Z1

HPE Address:

HP Ent India Private Ltd
Chennai 600113

Support Account Reference	System Support Service	Coverage Period From: To:	Description	Contract
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HPE Auth Signature/Stamp

Date

Customer Auth Signature/Stamp

Date

Support Account Detail

Support Account: ARUBACTHARUPP
GSTIN:
 201112504

Service Agreement ID:: 1067 2198 6575
Support Account Reference:
ARUBA7000HARMANCONIN
 HPE Aruba IAP 325 Supp

Equipment Location:
 Harman Connected Services Corporati
 India Private Limited
 Area Sy.No.85 and 86, KIADB Whitefi
 Plot No 3 & 3A,EOIZ Industrial
 Bengaluru 560066

Software Update Address:
 Harman Connected Services Corporati
 India Private Limited
 Area Sy.No.85 and 86, KIADB Whitefi
 Plot No 3 & 3A,EOIZ Industrial
 Bengaluru 560066

Hardware Contact
 IT HEAD
 Telephone
 Fax:

Software Update Contact:
 IT HEAD
 Telephone
 Fax:

Coverage from 28.12.2019 to 27.12.2020

Product No.	Description	Serial No.	Coverage Period	Qty	Monthly
			From:	To:	
H1L06AC	HPE Partner-Branded NBD Support SVC				
****HARDWARE****					

HPE Partner-Branded Hardware Support

Priority Partner Phone Support
 Parts Replenishment
 24 Hours, Day 1-7 Phone Supp
 Standard Response Time
 Std Hrs/Days Parts Replenmnt
 Next Bus Day Parts Onsite

JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71V6	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71FB	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71MN	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71JR	1

****SOFTWARE****

HPE Software Technical Unlimited Support

SW Technical Support
 SW Electronic Support
 24 Hrs Std Office Days
 24 Hrs Day 6
 24 Hrs Day 7
 Holidays Covered
 Priority Partner Support Team
 Standard Response
 Three Named Callers

JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71V6	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71FB	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71MN	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71JR	1

Support Account: ARUBACTHARUPF**GSTIN:**

201112504

Product No.	Description	Serial No.	Coverage Period	Qty	Monthly
			From:	To:	

HPE Software Updates SVC

License to Use & SW Updates
Electronic SW Information
HPE Recommended SW Upd Method
HPE Recommended Doc Upd Method

JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71V6	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71FB	1
JW325A	Aruba IAP-325 (RW) Instant 4x4:4 11ac AP	CNHBHN71MN	1
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Cost breakdown for period: From

Support Account Reference